



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

02-JUL-2001

Ord. or
rt. dt
pd. rt
up. hr

Reference No.

891860

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2FMDA5144WBA79902		FORD TRUCK	WINDSTAR	1998	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other
		☐ Motorbelt ☐ 2-Point Bel			☐ Sport Util ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02113000 02120010	Part Name(s) SUSPENSION:INDEPENDENT FRONT ATTACHING MECHANISMS; SUSPENSION:MACPHERSON STRUT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 27-MAY-2001 Mileage at Failure(s) 56000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE PULLING VEHICLE OUT OF GARAGE VEHICLE DROPPED ON DRIVER'S SIDE. TIRE WAS SHREDDED. ALSO, THIS BROKE THE STRUT. VEHICLE WAS TOWED TO DEALER. DRIVER'S SIDE COIL SPRING HAD TO BE REPLACED.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		DATE RECEIVED 02-JUL-2001 OFFICE REFERENCE NO. 891860		FOR AGENCY USE ONLY 758	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO							
In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.							
Signature of Owner _____ Date 3/11/01							
VEHICLE INFORMATION							
Vehicle Identification No. (VIN) (Located at bottom of windshield or driver's side) 2FMDA614AWBA79902		Vehicle Make FORD TRUCK		Vehicle Model WINDSTAR		Vehicle Year 1998	
Current Odometer Reading 59,400							
Purchase Date 02/13/00		Dealer's Name Carroll Ford		City Hopedale, MA		State MA	
☐ New ☒ Used		Zip Code 01520		No. Cylinders 4		Fuel Injection ☒ Gas ☐ Diesel	
Transmission Type ☒ Automatic ☐ Manual		Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorbelt		Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	
Airlock Brakes ☒ Yes ☐ No		Passenger Side Airbag ☒ Yes ☐ No		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Truck ☐ Motorcycle		Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Component 02113000 02120010		Part Name(s) SUSPENSION: INDEPENDENT FRONT ATTACHING MECHANISMS; SUSPENSION: MACPHERSON STRUT		Location ☒ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☒ Original ☐ Replacement	
No. of Failures 1		Date(s) of Failure(s) 27 MAY 2001 23 APR 2001		Mileage at Failure(s) 55000		Vehicle Speed at Failure(s) Less than 5 mph	
Application Incident Information (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)							
Crash ☐ Yes ☒ No		Number of Persons Injured ☐ 0		Number of Fatalities ☐ 0		Estimated Property Damage ☐ 0	
Reported to Police ☐ Yes ☒ No							
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)							
WHILE PULLING VEHICLE OUT OF GARAGE VEHICLE DROPPED ON DRIVER'S SIDE. TIRE WAS SHREDED. ALSO, THIS BROKE THE STRUT. VEHICLE WAS TOWED TO DEALER. DRIVER'S SIDE COIL SPRING HAD TO BE REPLACED. AK Coil Spring broke, ripped sidewall of tire out and bent strut & shaft mounting plate Dealer could not correct repairs and had said they had no record of problems							
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.							

CONTINUE ON BACK IF NEEDED