



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1038

Date Received

02-JUL-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

891842

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
N/A	FIRESTONE	STEEL TEX	1900	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure	Date(s) of Failure(s) 01-JUN-2001 25	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ALL FOUR ORIGINAL EQUIPMENT FIRESTONE, STEEL TEX TIRES, SIZE RT265R7516, DOT#N/A WITH 25,000 MILES ARE SPLITTING 8 TO 10 PLACES ON EACH TIRE. DEALER HAS BEEN MADE AWARE OF PROBLEM. PLEASE PROVIDE FURTHER DETAILS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1036

Date Received

FEB 11

02-JUL-2001

DEFECTS

Od_or

rt_dt

ord_rt

up_tr

Reference No.

891842

Work Number

Home Number

OWNER INFORMATION (Type or Print)

700288

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
in the absence of an☒ YES☐ NO

name and address to the vehicle manufacturer.

Signature of Owner

Date 8/19/2001

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at option or windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
N/A	FIRESTONE	STEEL TEX	1999 2000	25,000
Purchase Date	Dealer's Name Ulrich Motors		Engine Size (CID/CC/L)	☐ Turbo ☒ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City Pella State Iowa Zip Code 50219		No Cylinders	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☒ Automatic	☒ Yes ☒ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☒ No	☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Van ☐ Minivan ☐ Other	☒ Sport Utl ☐ Truck ☐ Motorcycle ☒ Other SUV			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES-TREAD SIDEWALLS	Location ☒ Left ☒ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☒ Replacement
No. of Failures	Date(s) of Failure(s) 01-JUN-2001	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s) 25,000	☒ Yes ☐ No	☒ Yes ☐ No
	Vehicle Speed at Failure(s) ALL - Normal driving		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	N/A	N/A	N/A	☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ALL FOUR ORIGINAL EQUIPMENT FIRESTONE, STEEL TEX TIRES, SIZE RT265R7516, DOT#N/A WITH 25,000 MILES ARE SPLITTING 8 TO 10 PLACES ON EACH TIRE. DEALER HAS BEEN MADE AWARE OF PROBLEM. PLEASE PROVIDE FURTHER DETAILS.*AK

THESE TIRES ARE DANGEROUS!!! The sidewalls are literally coming apart and the inner cores bulge out the sides through the splits ... as the "Splits" lengthen with use. This vehicle is a 2000 Ford Excursion with a 7.3L Powerstroke diesel engine. All four of the tires have failed equally and at the same time. The imprint in the tires, indicate that they were all manufactured at the Firestone plant in "CANADA".

CONTINUE ON BACK IF NEEDED

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