



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 119

Date Received

02-JUL-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

891822

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Locate at bottom of and/or above driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1LNFM192V1WY62784	LINCOLN	MARK VIII	1998	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Bel	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	<input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other	<input type="checkbox"/> Sport Util <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING AND WHEN APPLYING THE BRAKES TO MAKE A GRADUAL STOP EITHER ON WET OR DRY PAVEMENT BRAKE PEDAL GOES STRAIGHT TO THE FLOORBOARD, CAUSING EXTENDED STOPPING DISTANCE. CONSUMER HAS TAKEN VEHICLE TO THE DEALER WHO COULD NOT DUPLICATE PROBLEM OR DETERMINE THE CAUSE. PLEASE PROVIDE ANY FURTHER DETAILS.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

U.S. Department of Transportation
National Highway Traffic Safety Administration
www.nhtsa.dot.gov/hotline
1-888-327-4236

OWNER INFORMATION (Type or Print)

700255

Reference No. 891822

DATE RECEIVED
01 JUL 24 PM 12:30
OFFICE INVESTIGATION

FOR AGENCY USE ONLY 119

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of dashboard or driver's door)

1JNEM1921W127882

Vehicle Make

LINCOLN

Vehicle Model

MARK VIII

Vehicle Year

1998

Current Odometer Reading

18,450

Purchase Date

12-20-97

New Used

Dealer's Name: Daytona Lincoln Mercury

City: Daytona State: FL Zip Code: 32114

Engine Size (CID/CCL)

295

No. Cylinders

8

Turbo
 Diesel
 Gas
 Fuel Injection

Transmission Type

Automatic
 Manual

Antilock Brakes

Yes No

Restraint System

3-Point Belt
 Driver's Side Airbag
 Passenger's Side Airbag

Cruise Control

Yes No

Drive Train

Front
 Rear
 4-Wheel

Vehicle Type

Car
 Sport Util
 Truck
 Motorcycle
 Minivan
 Other

Body Style

2-Door
 4-Door
 Stationwagon
 Pick Up Truck
 Other

Component 03250000

Part Name(s)

BRAKES:HYDRAULIC:ANTI-SKID SYSTEM

Location: DO NOT KNOW

Failed Part(s)

Original
 Replacement

No. of Failures

ABOUT 8 TIMES

Date(s) of Failure(s): DO NOT KNOW

Mileage at Failure(s): 18

Vehicle Speed at Failure(s): FROM 2 MPH TO 30 MPH

Failed Part(s) Available? Yes No

NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

NONE YET

Number of Failures

NONE YET

Estimated Property Damage

NONE YET

Reported to Police

Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(ES)

WHEN DRIVING AND WHEN APPLYING THE BRAKES TO MAKE A GRADUAL STOP EITHER ON WET OR DRY PAVEMENT BRAKE PEDAL GOES STRAIGHT TO THE FLOORBOARD, CAUSING EXTENDED STOPPING DISTANCE. CONSUMER HAS TAKEN VEHICLE TO THE DEALER WHO COULD NOT DUPLICATE PROBLEM OR DETERMINE THE CAUSE. PLEASE PROVIDE ANY FURTHER DETAILS, IF ANY.

CONTINUE ON BACK IF NEEDED

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