



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

02-JUL-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

891784

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of windshield and driver's side)</small>		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7MF3356VM582554		DODGE TRUCK	RAM 3500	1997	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
		☐ Motorbelt ☐ 2-Point Belt			☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13100000 01300000	Part Name(s) STRUCTURE:FRAME:MEMBERS AND BODY STEERING:POWER ASSIST	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 0	Date(s) of Failure(s) 30-JUN-2001 75000 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING UNDER 50 MPH, ANOTHER DRIVER CUT CONSUMER OFF, AND CONSUMER HIT A POLE, AND SUSTAINED HEAD AND NECK INJURIES. VEHICLE'S FRAME BENT UP LIKE A PIECE OF ALUMINUM FOIL. CONSUMER FELT FRAME WAS TOO THIN. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK

COPIES OF REPORTS ARE KEPT FOR:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335 RECEIVED Date Received: 01 JUL 2001 12:02 PM OFFICE OF DEFECTS INVESTIGATION Reference No. 891784 Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) <div style="background-color: black; width: 400px; height: 30px; display: inline-block;"></div> 700116			
Do you authorize NHTSA to provide information to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, your name and address to the vehicle manufacturer. Signature of Owner: <u>[Signature]</u> Date: <u>7/15/01</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 3B7MF3356VM582554		Vehicle Make DODGE TRUCK Vehicle Model RAM 3500 Vehicle Year 1997 Current Odometer Reading 92k	
Purchase Date 6/29/01 ☐ New ☒ Used		Dealer's Name Paul Burns Auto City Lancaster State PA Zip Code _____ Engine Size (CID/CC/L) _____ No Cylinders 8 ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No Drive Train ☐ Front ☐ Rear ☒ 4-Wheel Vehicle Type ☐ Car ☐ Sport Lift ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 13100000 01300000	Part Name(s) STRUCTURE: FRAME: MEMBERS AND BODY STEERING: POWER ASSIST	Location ☒ Left ☒ Right ☒ Front ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) 30-JUN-2001 Mileage at Failure(s) 75000 Vehicle Speed at Failure(s) 0		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0
		Estimated Property Damage 35k	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING UNDER 50 MPH, ANOTHER DRIVER CUT CONSUMER OFF, AND CONSUMER HIT A POLE, AND SUSTAINED HEAD AND NECK INJURIES. VEHICLE'S FRAME BENT UP LIKE A PIECE OF ALUMINUM FOIL. CONSUMER FELT FRAME WAS TOO THIN. PLEASE PROVIDE ANY FURTHER INFORMATION. 'AK <u>cab of truck & floor panels</u> Buckled			

CONTINUE ON BACK IF NEEDED

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