



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 284

Date Received

02-JUL-2001

Ord. or
rt. dt _____
pd. rt _____
rp. ltr _____

Reference No.

891770

OWNER INFORMATION (Type or Print)

MARK KRAMER 700085
15 EAST SHORE DRIVE
PATCHOGUE NY 11772

Work Number **631-758-7159**

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Locate at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JS3TD62V7X4123991	BRIDGESTONE	DUELER 684	1900	

Purchase Date

Dealer's Name _____

Engine Size
(CID/CC/L) _____

No. Cylinders _____

Turbo
 Diesel
 Gas
 Fuel Injection



U.S. Department
of Transportation
National Highway
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Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 294

Date Received:

02-JUL-2001

DEFECTS INVESTIGATION

Od_or
rt_dt
od_rt
up_ltr

Reference No.

891770

Work Number

Home Number

OWNER INFORMATION (Type or Print)

700085

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of _____ and address to the vehicle manufacturer. YES NO
Signature of Owner _____ Date 07/17/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) **JS3TD62V7X4123991** Vehicle Make **BRIDGESTONE** Vehicle Model **DUELER 684 687** Vehicle Year **1999** Current Odometer Reading **29630**

Purchase Date

Dealer's Name **SUZUKI 112**

Engine Size
(CID/GC/CIL)

No. Cylinders **6**

Turbo
 Diesel
 Gas
 Fuel Injection

New Used

City **PATCHOGUE** State **NY** Zip Code **11772**

Transmission Type Manual Automatic Antilock Brakes Yes No Restraint System 3-Point Belt Motorbelt Driverside Airbag 2 Point Belt Passengerside Airbag Cruise Control Yes No Drive Train Front Rear 4-Wheel Vehicle Type Car Sport Util Truck Van Minivan Motorcycle Other Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other **SAR**

FAILED COMPONENT(S)/PART(S) INFORMATION

Component **02700000** Part Name(s) **TIRES** Location Left Front Right Rear Failed Part(s) Original Replacement
No of Failures **4** Date(s) of Failure(s) _____ Mileage at Failure(s) **20 STARTED APPROX. AT 19,000 +** Vehicle Speed at Failure(s) **APPROX 30 MPH** Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash Yes No Fire Yes No Number of Persons Injured **0** Number of Fatalities **0** Estimated Property Damage **\$0** Reported to Police Yes No
THANK GOD

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ORIGINAL EQUIPMENT ON A 1999 GRAND, VITARA, P235/60R16 SIZE DOT: ELKUDMA THAT ON WET PAVEMENTS TIRES HAVE POOR TRACTION, CAUSING THE VEHICLE TO SLIDE FROM SIDE TO SIDE. THE DEALER HAS BEEN NOTIFIED.*AK

ON ONE OCCASION MY VEHICLE DID A 180° SPIN OUT AT APPROX 28 MPH. ON A SNOW SLICK ROAD IN FWD. CAUSING ME TO END UP FACING ONCOMING TRAFFIC. A.K.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 400 Seventh St., S.W.
 Washington, D.C. 20590
 Official Business
 Penalty for Private Use \$300

BUSINESS REPLY MAIL
 FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAILING PERMIT NO. 73173 WASHINGTON, D.C.

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 Information Management Staff NSA-10.01
 400 7th Street, SW
 Washington, DC



NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES



U.S.G.P.O. FORM 3522-8771 80085

Series of horizontal lines for writing the return address and recipient information.

Field to show Return Address (no stamp needed) Fasten with tape or staple and mail INFORMATION ON THE FAILURE(S) (IF APPLICABLE)	
THE IDENTIFICATION NO.	00-ELKUDMA139
MANUFACTURER/TIRE NAME	SAME
SIZE	SAME
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.	
NARRATIVE DESCRIPTION (CONTINUED)	