



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 117

Date Received

29-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

891718

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of windshield and driver's side door)</small>		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GDFG15R9X1093300		GMC	SAVANNAH	1999	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other
		☐ Motorbelt ☐ 2-Point Belt		☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13410000	Part Name(s) STRUCTURE:DOOR ASSEMBLY:FRAME AND PANEL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 16-APR-2001 41 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SIDE DOORS FAILED TO OPEN PROPERLY. HAD NOTICED PLASTIC PANELS INTERLOCKING AT BOTTOM. PLASTIC PANELS HAS FALLEN OUT. DOOR CLOSER TO REAR WAS PUSHED BACK INTO POSITION. HAD TAKEN TO DEALERSHIP. INFORMED BY MECHANIC THE 1ST PANEL WOULD AND COULD BE REPLACED, BUT NOT THE SECOND. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 117	
		Date Received: <u>01 SEP 18 AM '01</u> 29 JUN 2001: 33 DEFECTS INVESTIGATION OFFICE Reference No. <u>891718</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print)			
		700019	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date <u>1/1/</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) <u>1GDFG15R9X1093300</u>		Vehicle Make <u>GMC</u>	Vehicle Model <u>SAVANNAH</u>
Purchase Date _____		Vehicle Year <u>1999</u>	Current Odometer Reading <u>53</u> <i>thousand</i>
☐ New ☒ Used Dealer's Name <u>Steve Courty</u> City <u>Cottonwood</u> State <u>Ariz</u> Zip Code _____		Engine Size (CID/CC/L) <u>350</u> <i>cc</i> No. Cylinders _____ ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☒ No Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Sport Util ☐ Truck ☐ Motorcycle ☒ Van ☐ Minivan ☐ Other		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other <i>Side door</i>	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>13410000</u>	Part Name(s) <u>STRUCTURE: DOOR ASSEMBLY: FRAME AND PANEL</u>	Location ☐ Left ☒ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☒ Replacement
No. of Failures _____	Date(s) of Failure(s) <u>16-APR-2001</u> Mileage at Failure(s) <u>4</u> Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
Estimated Property Damage _____		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
SIDE DOORS FAILED TO OPEN PROPERLY. HAD NOTICED PLASTIC PANELS INTERLOCKING AT BOTTOM. PLASTIC PANELS HAS FALLEN OUT. DOOR CLOSER TO REAR WAS PUSHED BACK INTO POSITION. HAD TAKEN TO DEALERSHIP. INFORMED BY MECHANIC THE 1ST PANEL WOULD AND COULD BE REPLACED, BUT NOT THE SECOND. *AK			

CONTINUE ON BACK IF NEEDED

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