Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 1038

Date Received: 29-JUN-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
np_ltr ____ ____

Reference No.: 891709

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Location of decal and/or plate on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1GKDT13W8Y2200269	GMC	JIMMY	2000	

Purchase Dat		Engine Size	
☒ New ☐ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	(CID/CC/L ____ No Cylinders ____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
10310000	VISUAL SYSTEMS:WINDSHIELD WIPER	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)_____ Mileage at Failure(s)_____	Failed Part(s)	NHTSA Previously
5		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING WINDSHIELD WIPERS ARE NEEDED, AND WINDSHIELD WIPERS ARE SMEARING UP THE CENTER PORTION OF WINDSHIELD, CAUSING POOR DRIVER'S VISIBILITY. CONSUMER HAVE CONTATCED DEALER. DEALER HAS REPLACED BLADE AND ARMS ON FIVE DIFFERENT OCCASIONS, PROBLEM STILL OCCURS. PLEASE PROVIDE FURTHER DETAILS.*AK

CONTINUED ON NEXT PAGE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Form Approved O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1038

Date Received 29-JUN-2001

01 JUL 24 PM 12:28
OFFICE OF DEFECTS INVESTIGATION

Od_or
rt_dt
od_rt
up_ltr

Reference No. 891709

Work Number [redacted]
Hor[redacted]

OWNER INFORMATION (Type or Print)

[redacted] 700007

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owne[redacted] Date 07/16/2001

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GKDT13W8Y2200269	GMC	JIMMY	2000	14,333

Purchase Date: ☒ New ☐ Used

Dealer's Name: Jim Murphy
City: DePew State: NY Zip Code: 14043

Engine Size (CID/CC/L): ____
No Cylinders: 6

☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☒ No	☒ 3-Point Belt ☒ Driverside Airbag ☒ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☒ Yes ☒ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other ☒ Sport Ult ☐ Truck ☐ Motorcycle	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
10310000	VISUAL SYSTEMS:WINDSHIELD WIPER	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures		Failed Part(s) Available?	NHTSA Previously Contacted?
5	Date(s) of Failure(s): Various Dates Mileage at Failure(s): Did Not Record Vehicle Speed at Failure(s): Any Speed	☐ Yes ☒ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING WINDSHIELD WIPERS ARE NEEDED, AND WINDSHIELD WIPERS ARE SMEARING UP THE CENTER PORTION OF WINDSHIELD, CAUSING POOR DRIVER'S VISIBILITY. CONSUMER HAVE CONTATCED DEALER. DEALER HAS REPLACED BLADE AND ARMS ON FIVE DIFFERENT OCCASIONS, PROBLEM STILL OCCURS. PLEASE PROVIDE FURTHER DETAILS.*AK

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D	O	T											MANUFACTURER/TIRE NAME	SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

PLEASE REVIEW [redacted] DOCUMENTS ENCLOSED
IT SEEMS GM WILL NOT COOPERATE AND
IN EXCHANGE GM WILL HAVE TO PAY OFF BALANCE
OWED ON THIS [redacted] JIMMY AND WILL ACCEPT A
BRAND NEW ENVOY THAT REPLACES THE JIMMY W/
ALL EQUIPMENT ON THIS 2000 JIMMY PLUS "ONSTAR."

HOPE TO HEAR FROM YOU SOON.

☆ U.S.G.P.O.: [redacted]

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

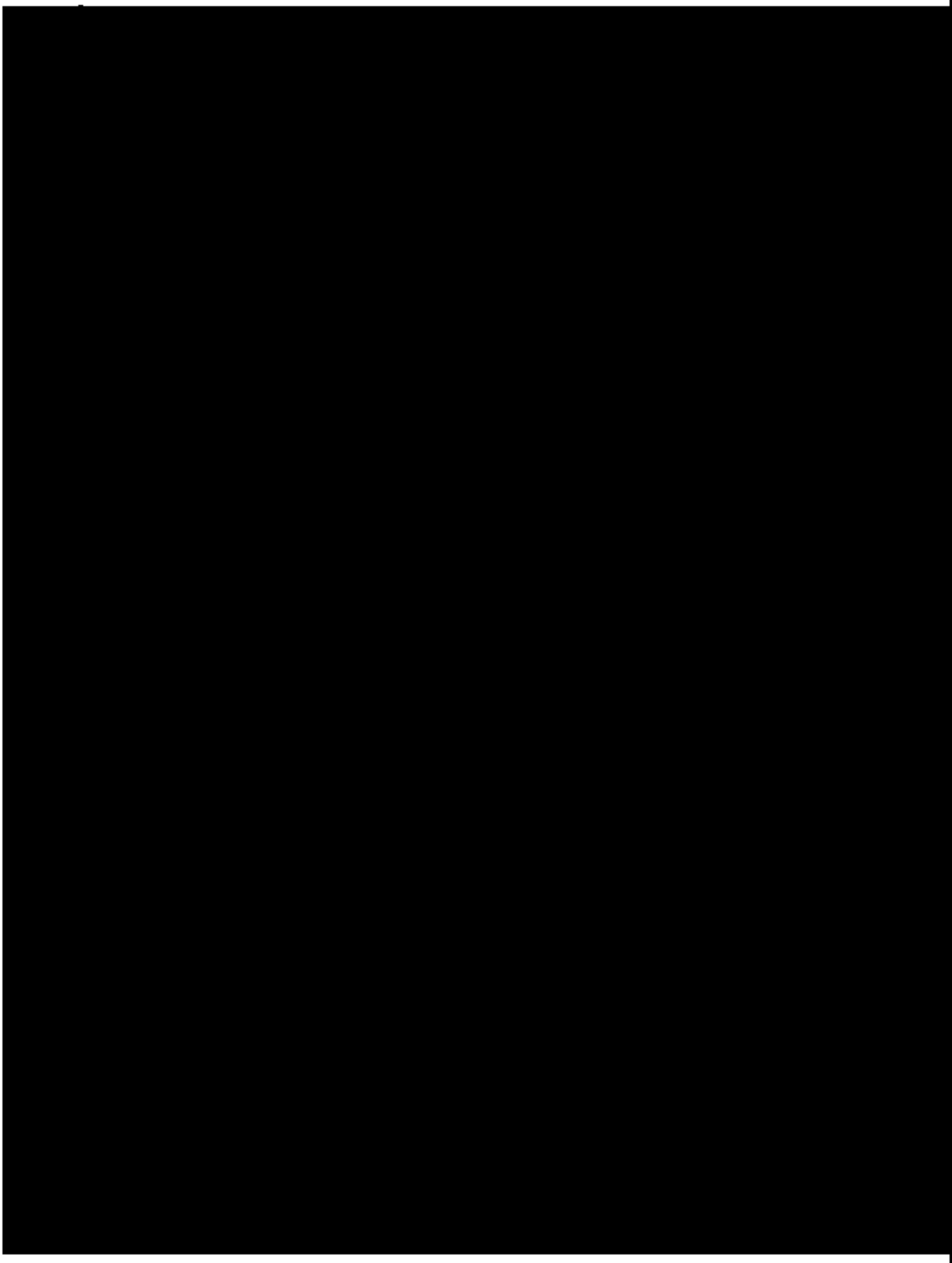
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

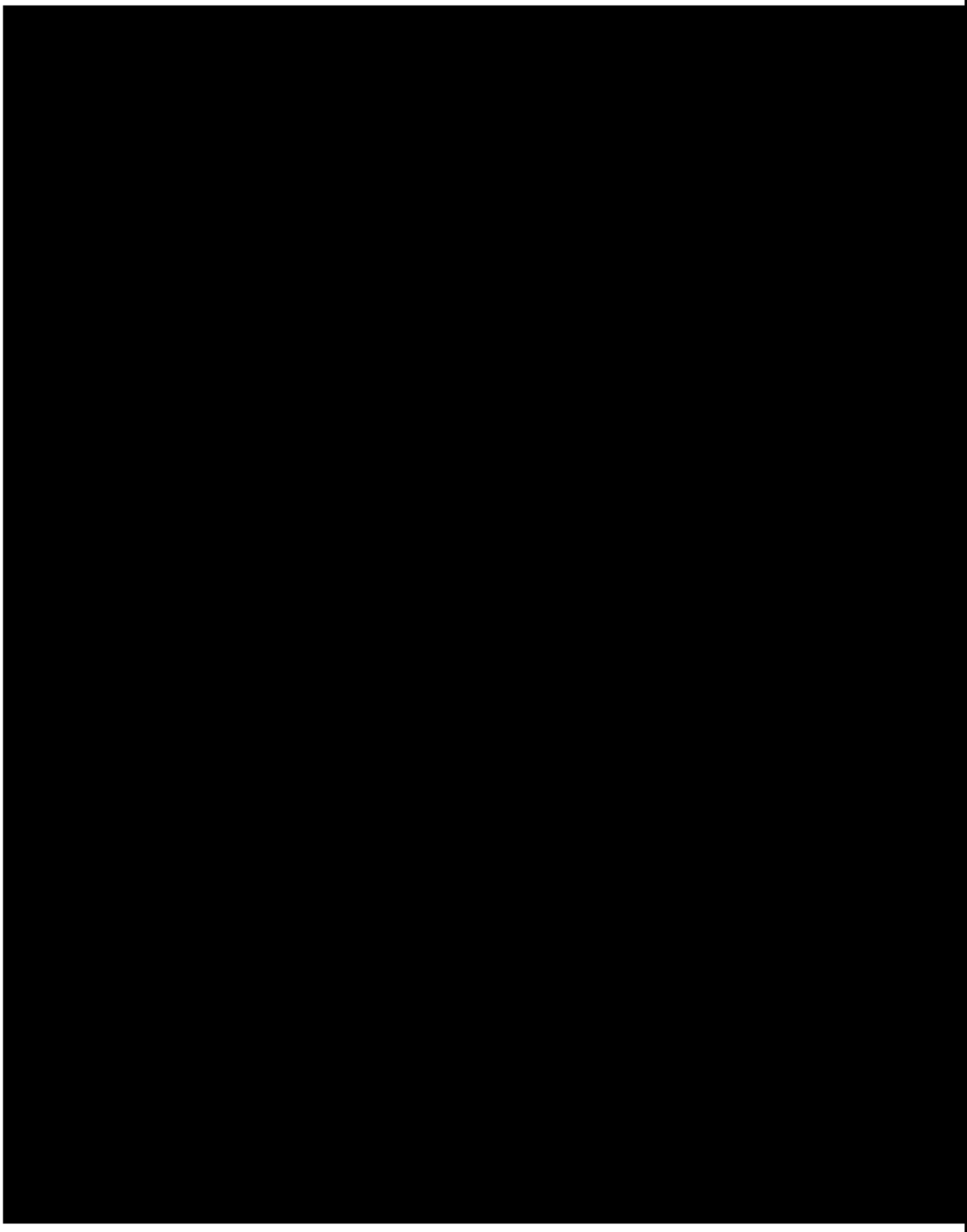
POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

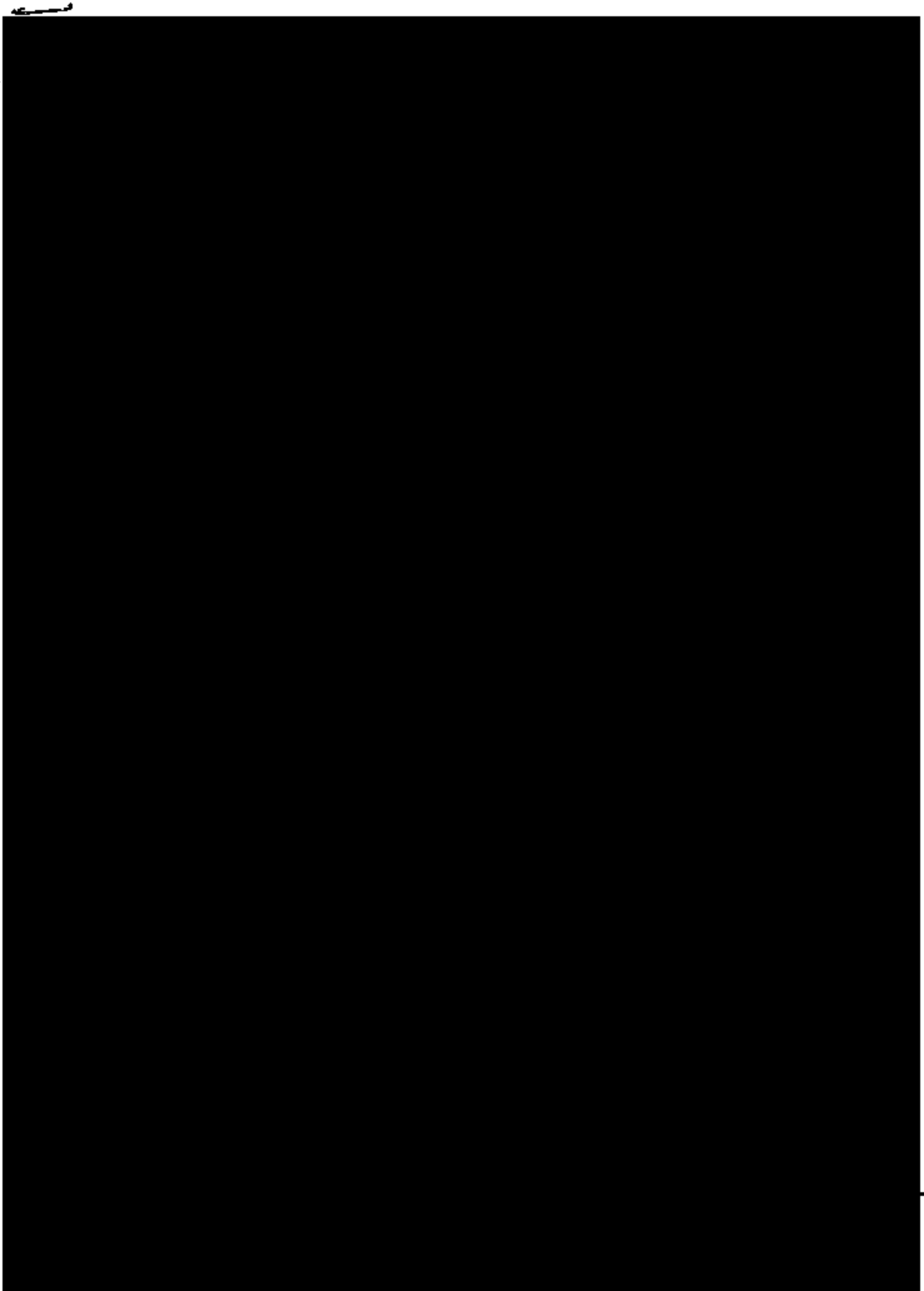
U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

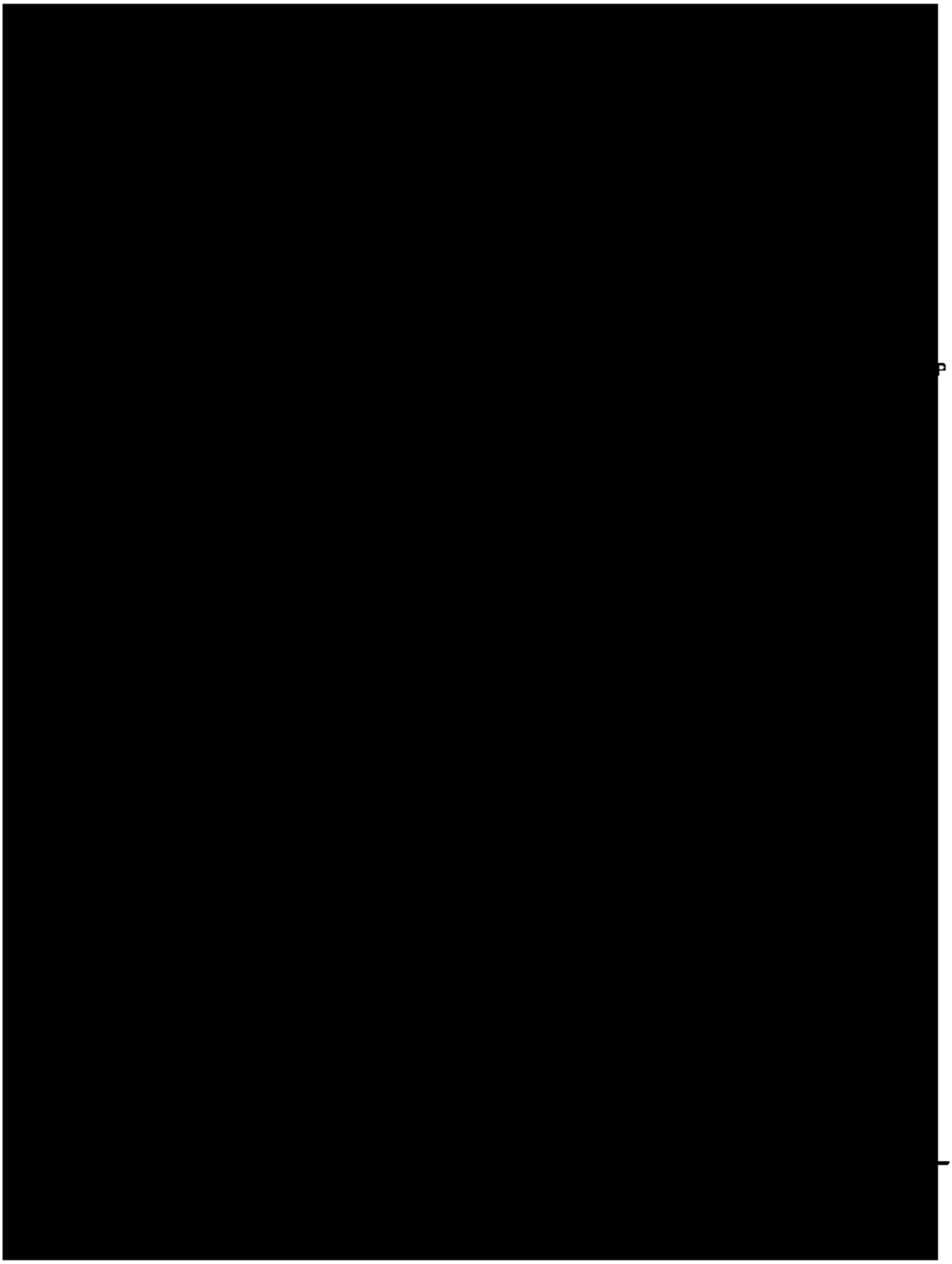
THE FOLLOWING PAGES ARE WITHHELD TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT, 5 U.S.C. 552(b)(6)

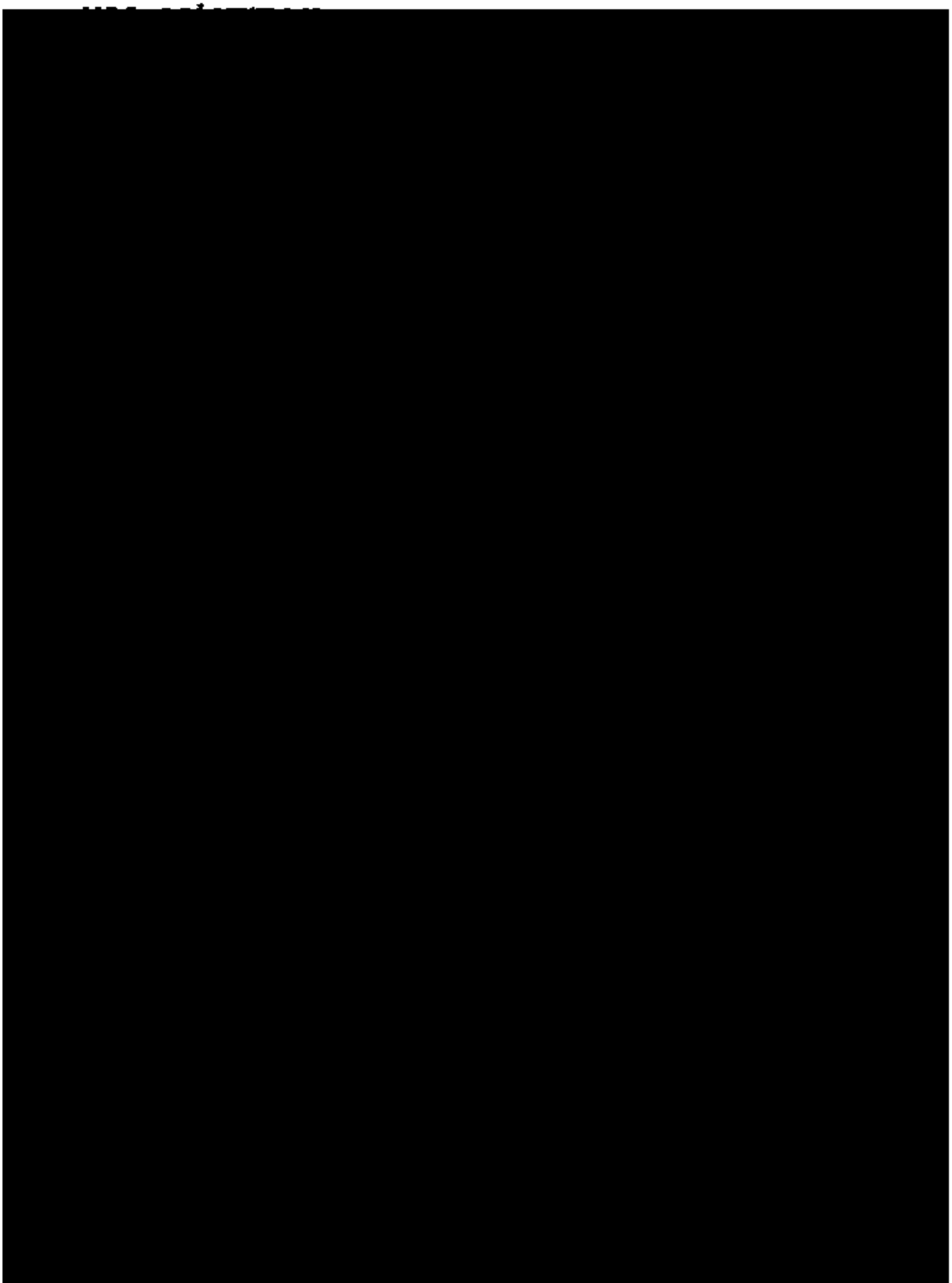
(Page 1 through Page 12)

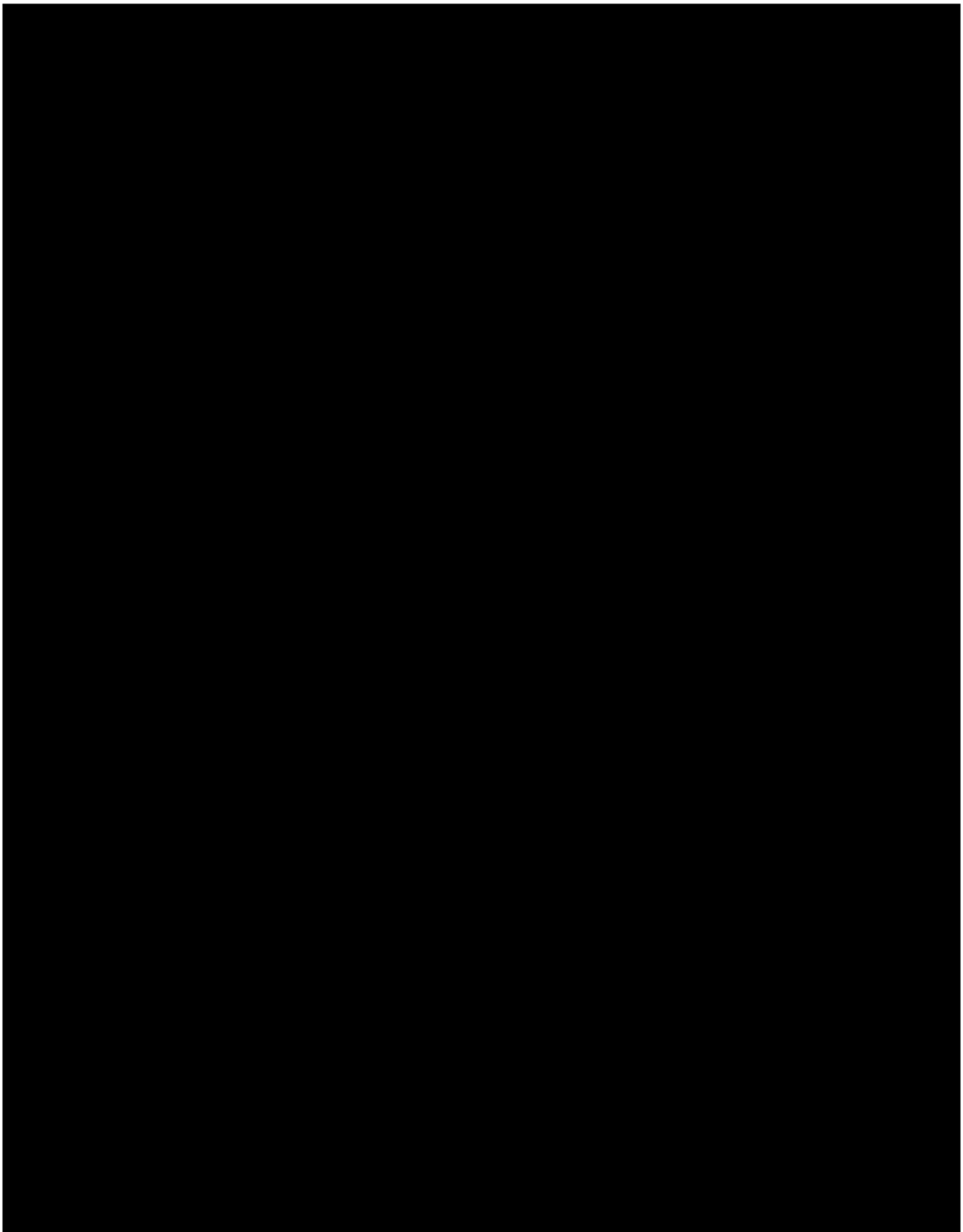


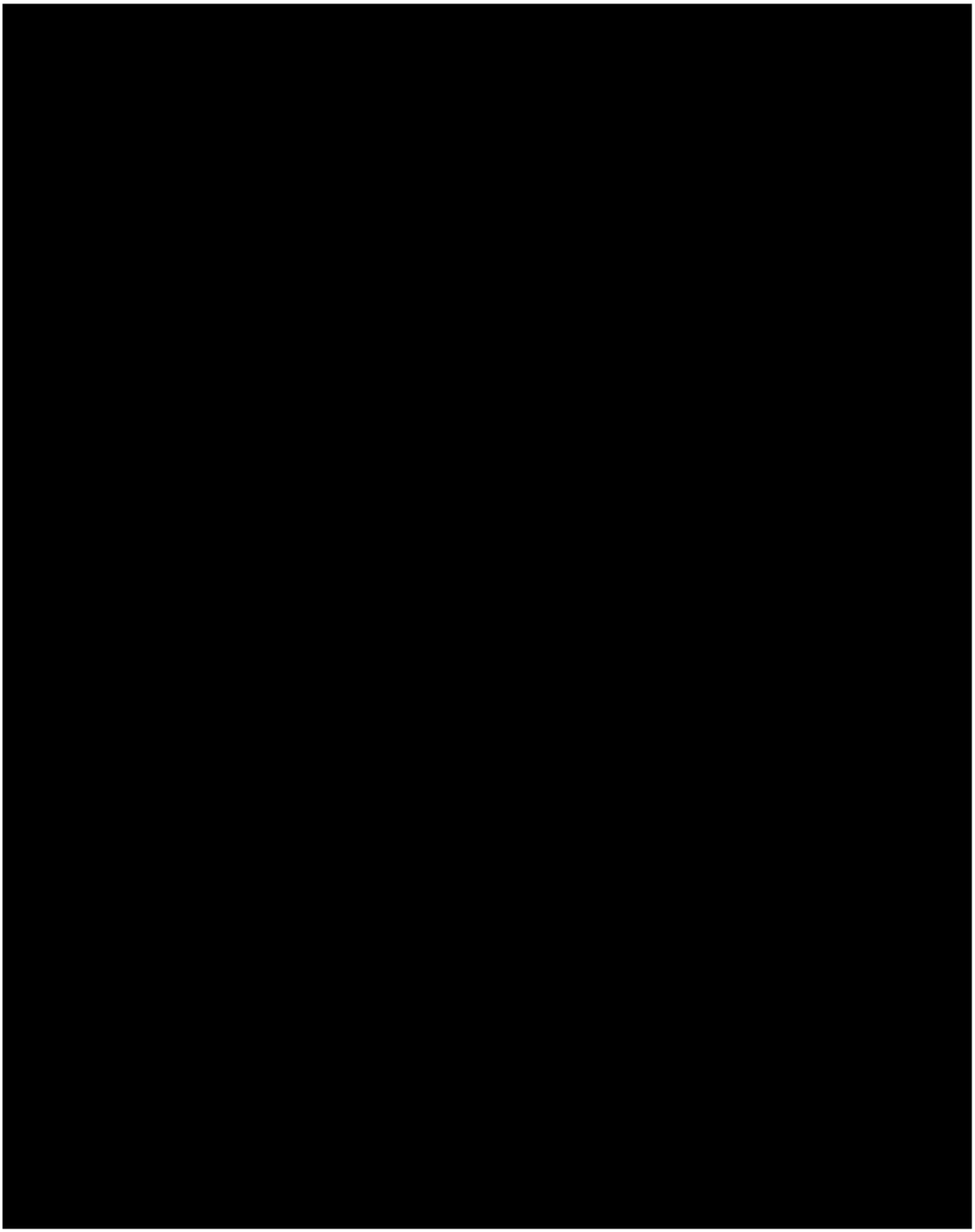


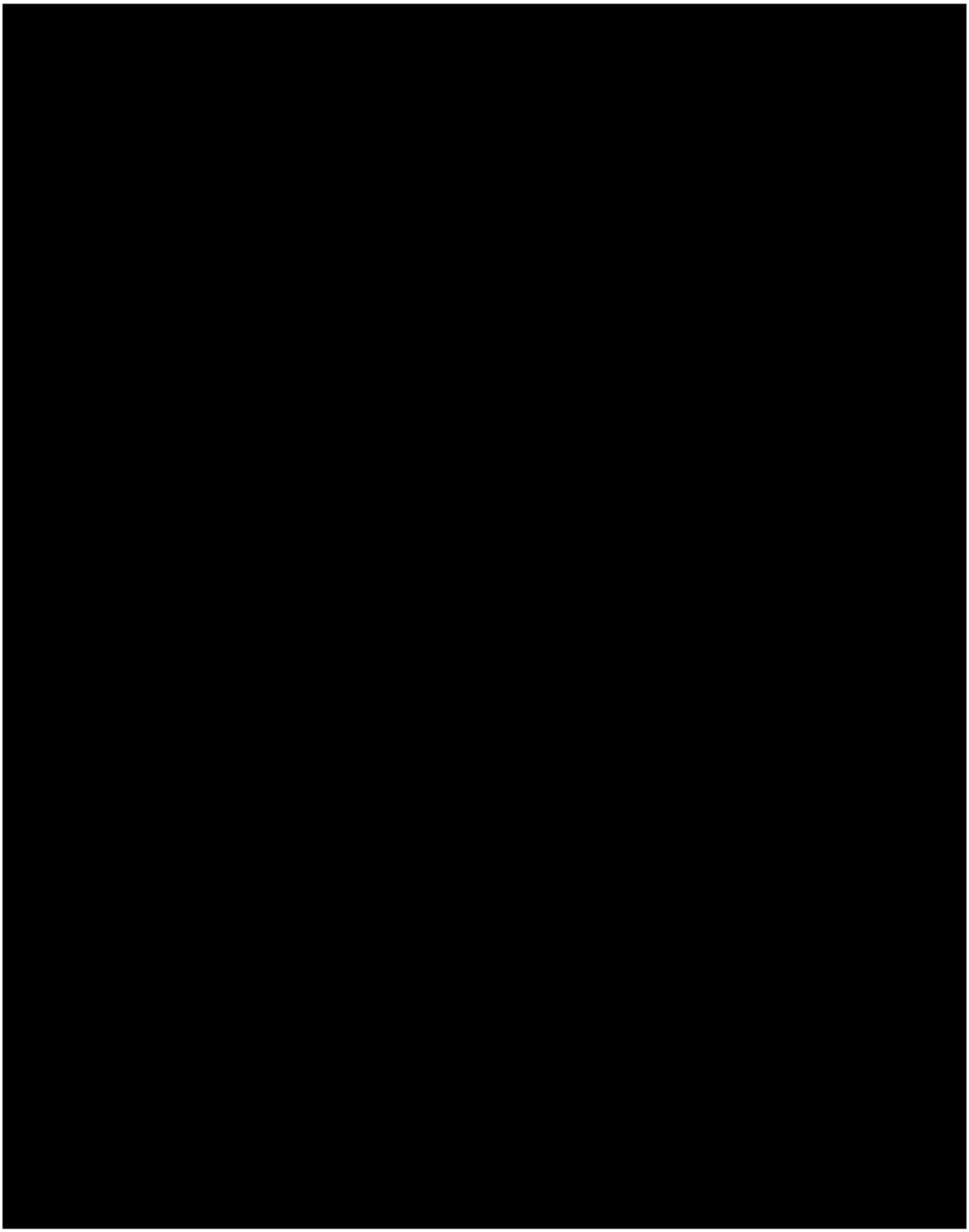


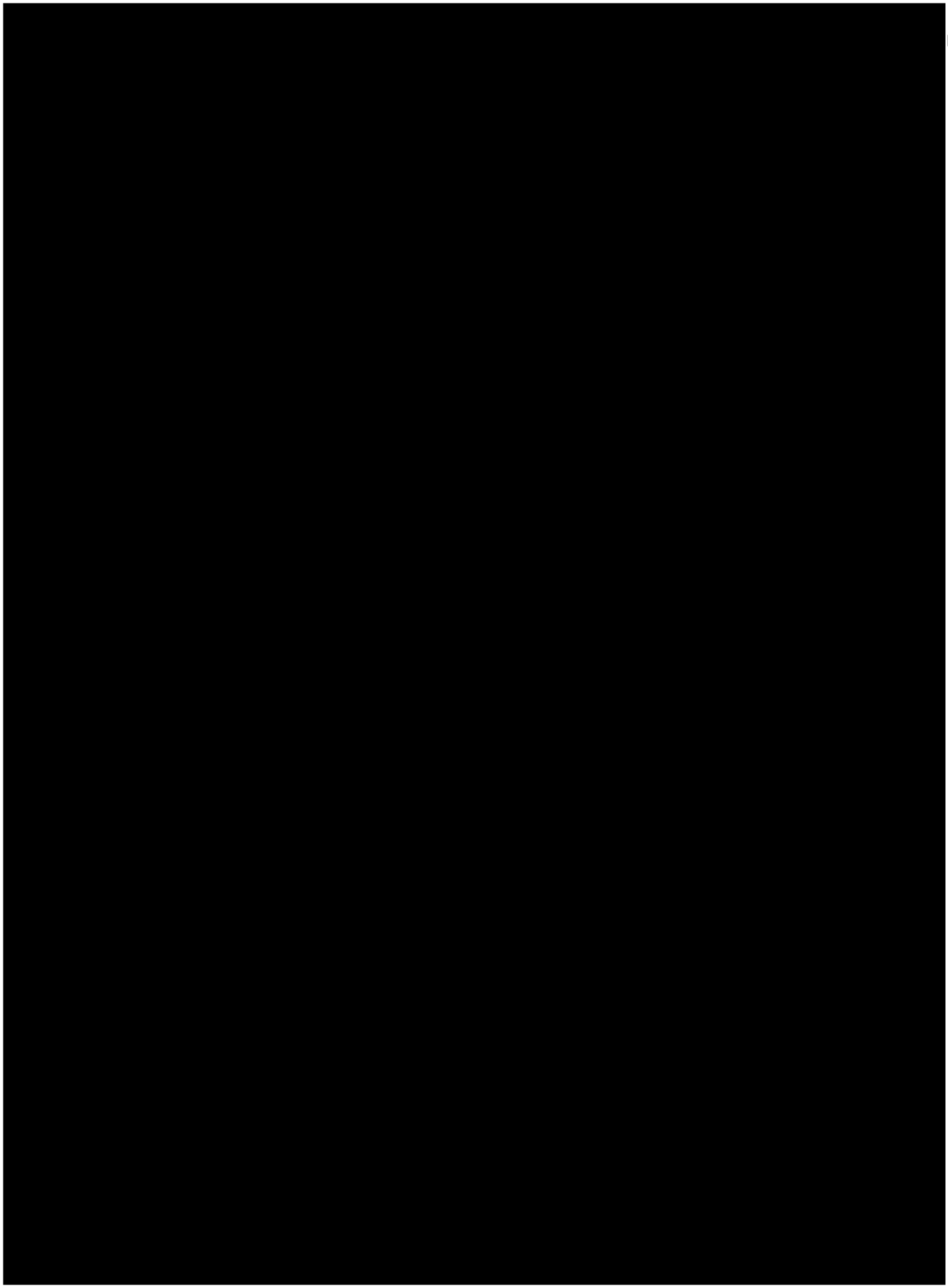












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FOR AGENCY USE ONLY 1038

Date Received: 29-JUN-2001

RECEIVED 01 AUG 17 10:52 OFFICE DEFECTS INVESTIGATION

Od_or
rt_dt
od_rt
up_ltr

Reference No. 891709

Work Number

Home N[redacted]

OWNER INFORMATION (Type or Print)

[redacted] 700007

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Signature of Owne[redacted] Date 07/16/2001

[redacted]ORMATION

Vehicle Ident. No. (VIN) (windshield on driver's side)	[redacted]	Vehicle Model	Vehicle Year	Current Odometer Rea
1GKDT13W8Y2260269	GMC	JIMMY	2000	14,333

Purchase Date: ☒ New ☐ Used

Dealer's Name: Jim Murphy
City: Depew State: NY Zip Code: 14043

Engine Size (CID/CC/L: ____ No Cylinders: 6
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Additional Photo's of gaps in Back Window Tail gate.

CONTINUE ON BACK IF NE

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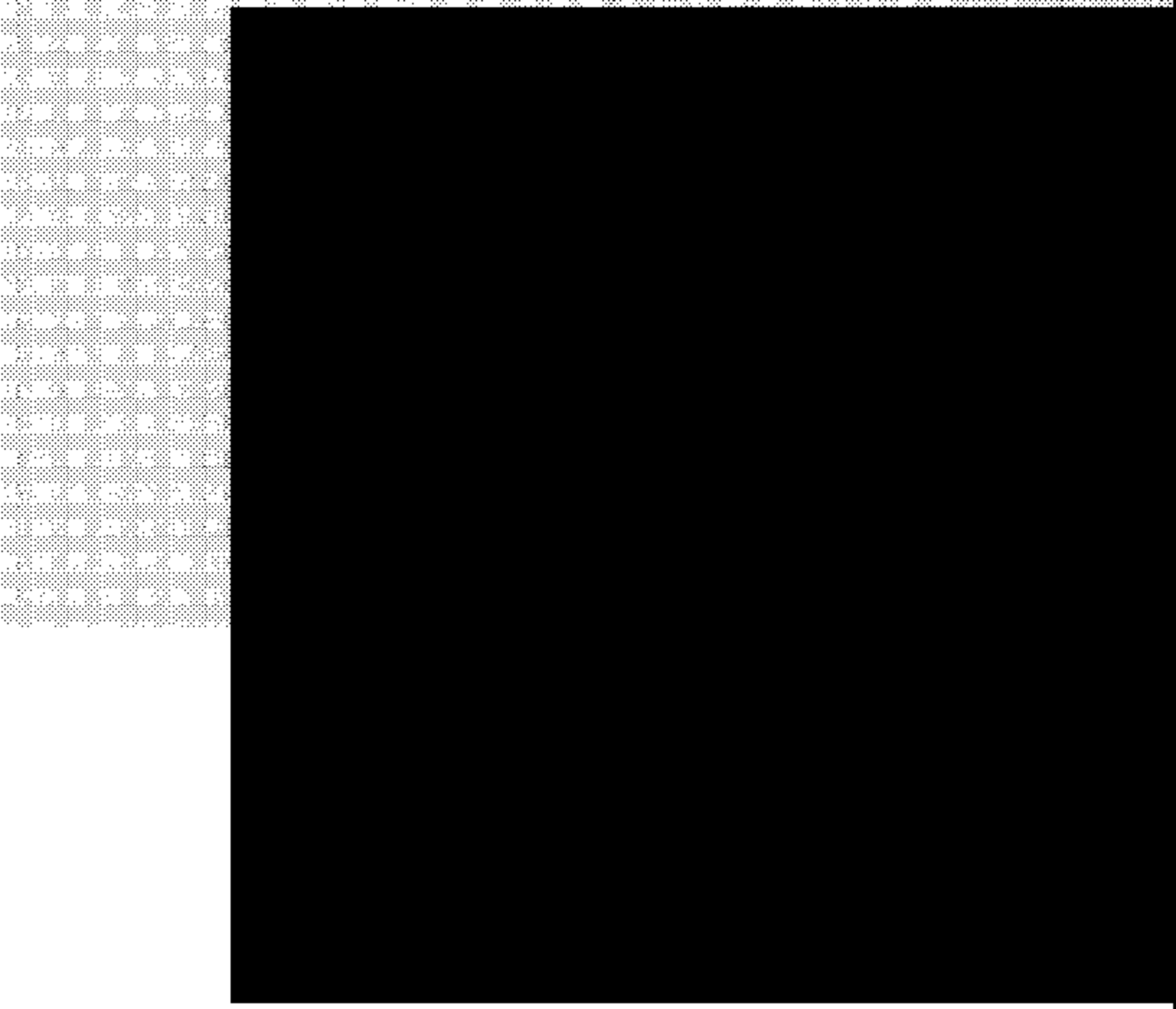
(Page 1 through Page 4)