



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1038

Date Received

28-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

891572

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Locate at bottom of windshield or driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
3FCLF5357YJA05727	FORD TRUCK	MOTORHOME	1988			
Purchase Date <input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) 13-MAR-2001 2	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No
Mileage at Failure(s) _____			

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATED THAT WITHOUT PRIOR WARNING WHEN VEHICLE IS AT A STANDSTILL OR JUST BEING STARTED WITHIN A 500FEET -50 MILE RADIUS THE ENGINE CUTS OFF AND CANNOT BE RESTARTED. DEALER HAS YET TO BE CONTACTED. PLEASE PROVIDE FURTHER DETAILS.

COPIED FROM NHTSA - REF 101

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
 National Highway Traffic Safety Administration
 DOT Auto Safety Hotline
 www.nhtsa.dot.gov/hotline
 1-888-327-4236
 NATIONWIDE 1-888-DASH-2-DOT
 Vehicle Owner's Questionnaire (VOQ)

FOR AGENCY USE ONLY 1038

Date Received: 28-JUN-2001

Reference No. 001572

OFFICE OF DEFECTS INVESTIGATION

Work Home

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 7/14/2001

VEHICLE INFORMATION

Vehicle Ident. No. (VIN): 3FCLF5367JA06727
 Vehicle Make: FORD TRUCK
 Vehicle Model: MOTORHOME
 Vehicle Year: 1988
 Current Odometer Reading: 2885

Purchase Date: [Blank]
 Dealer's Name: HANSEL RV CENTER
 City/State: [Redacted] Zip Code: [Redacted]

Engine Size: [Blank] (CID/CYL)
 No. Cylinders: 10
 Turbo: Diesel: Gas: Fuel Injection:

TRANSMISSION TYPE: Automatic Manual

RESTRAINT SYSTEM: 3-Point Belt 2-Point Belt Motorized

VEHICLE TYPE: Motorhome Car Van Truck Motorcycle Other

DRIVE TRAIN: Front Rear 4-Wheel

VEHICLE STYLE: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENTS/PARTS INFORMATION

Component: 06100000
 Part Name(s): ENGINE

Location: Front Left Right Rear

Failed Part(s): Original Replacement

APPLICATION INCIDENT INFORMATION

No. of Failures: 4
 Date(s) of Failure(s): 13-MAR-2001
 Mileage at Failure(s): 2-2885
 Vehicle Speed at Failure(s): 25 MPH

Failed Part(s) Available? Yes No
 NHTSA Previously Contacted? Yes No

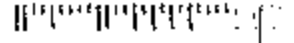
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

Crash: Yes No
 Fire: Yes No
 Number of Persons Injured: 0
 Number of Fatalities: 0
 Estimated Property Damage: [Blank]
 Reported to Police: Yes No

WITHOUT PRIOR WARNING WHEN VEHICLE IS AT A STANDSTILL OR JUST BEING STARTED WITHIN A 500FEET/50 MILE RADIUS ENGINE CUTS OFF, AND CANNOT BE RESTARTED. DEALER HAS YET TO BE CONTACTED. PLEASE PROVIDE FURTHER DETAILS. AK

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CONTINUE ON BACK IF NEEDED



Washington, DC 20590
400 7th Street, SW

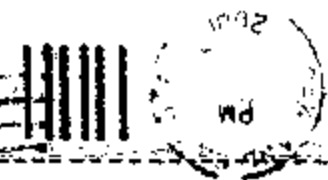
Information Management Staff NSA-10.01
National Highway Traffic Safety Administration
U.S. Department of Transportation

POSTAGE WILL BE PAID BY MAILING OFFICE PERMIT NO. 70379 WASHINGTON, D.C.

BUSINESS REPLY MAIL

Official Business
Penalty for Private Use \$300
Washington, D.C. 20590
400 Seventh St., S.W.
National Highway
Traffic Safety
Administration
U.S. Department
of Transportation

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



U.S. G.P.O. 1980 - 625-807 / 60328

Series of horizontal lines for address and recipient information.

While driving the engine will quit causing loss of steering assist and brake assist. I drive in New Jersey to avoid being trapped in a traffic jam usually occurs when traveling at low speed.

Fold to show Return Address (no stamp needed) Fasten with tape or staples and mail.

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

THE IDENTIFICATION NO.																				
MANUFACTURER/TIRE NAME																				
SIZE																				

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)