



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

28-JUN-2001

Ord. or

rt. dt

pd. rt

rp. hr

Reference No.

891571

Work Number 301 873 5239

Home Number 301 352 5973

OWNER INFORMATION (Type or Print)

JUANITA WILLIAMS 699815
4909 HOLMEHURST WAY
BOWIE MD 20720

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU34E9VUA10129	FORD TRUCK	EXPEDITION	1997	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	No. Cylinders _____	☐ Diesel
			☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes	☐ 3-Point Belt ☐ Driverside Airbag	☐ Motorbelt ☐ 2-Point Bel	☒ Yes	☐ Front ☐ Rear	☐ Car ☐ Van ☐ Minivan ☐ Sport Util ☐ Truck ☐ Motorcycle
						☐ 2-Door ☐ 4-Door ☐ Stationwagon

DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 NATIONWIDE 1-888-DASH-2-DOT		Vehicle Owner's Questionnaire (VOQ) Date Received: 01 JUL 17 PM 3:52 DEPT. OF TRANSPORTATION 28 JUN 2001 Reference No. 891571	
OWNER INFORMATION (Type or Print) 699815		Home Number: [REDACTED] Work Number: [REDACTED]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO		Signature of Owner: [REDACTED] Date: 7/17/01	

VEHICLE INFORMATION Vehicle Identification No. (VIN): 1FMDU34E9VUA10129 Vehicle Make: FORD TRUCK Vehicle Model: EXPEDITION Vehicle Year: 1997 Current Odometer Reading: 109,000		Dealer's Name: Lyons Ford City: Sterling, VA State: VA Zip Code: [REDACTED]	
Purchase Date: [REDACTED] ☒ New ☐ Used		Engine Size: (CID/CC/L) [REDACTED] Fuel Injection: [REDACTED] Turbo: [REDACTED]	

Transmission Type ☒ Automatic ☐ Manual		Antilock Brakes ☒ Yes ☐ No	
Restraint System ☐ 3-Point Belt ☐ 2-Point Belt ☐ Motorized		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	
Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION Component: 05100000 ENGINE 02440000 SUSPENSION: SINGLE AXLE: REAR: SWAY BAR 07421000 POWER TRAIN: DRIVESHAFT		Location: [REDACTED] Failed Part(s): [REDACTED]	
Date(s) of Failure(s): 01-JUN-2001 Mileage at Failure(s): 103000 Vehicle Speed at Failure(s): [REDACTED]		Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☒ Yes ☐ No	

APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash: ☐ Yes ☒ No	Fire: ☐ Yes ☒ No	Number of Persons Injured: [REDACTED]	Number of Failures: [REDACTED]
Estimated Property Damage: [REDACTED]	Reported to Police: ☐ Yes ☒ No	NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)	

WHEN MAKING RIGHT HAND TURNS VEHICLE INTERMITTENTLY ACTS LIKE BACK IS INDEPENDENT CONSUMER THAT MOTOR, REAR SWAY BAR LINK, FORWARD DRIVE SHAFT AND SPEED SENSOR NEEDED TO BE REPLACED. *AK

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CONTINUE ON BACK IF NEEDED