



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1038

Date Received

27-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

891483

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or door frame)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
N/A	BRIDGESTONE	BRIDGESTONE	1900	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES: TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 10-JUN-2001 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING 60-65 MPH ON HIGHWAY REAR PASSENGER'S SIDE BRIDGESTONE REPLACEMENT TIRE WITH 11,000 MILES, SIZE 22575R15, DOT#N/A TREAD BEGAN TO SEPARATE. DEALER HAS BEEN CONTACTED FOR REPLACEMENT TIRE, BUT REFUSED TO HONOR CUSTOMER'S REQUEST. PLEASE PROVIDE FURTHER DETAILS.*AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1038	
		Date Received: <u>27 JUN 2001</u> Office: <u>DEFECTS INVESTIGATION</u>	
OWNER INFORMATION (Type or Print)		Reference No. <u>891483</u>	
[Redacted]		Work No. [Redacted] Home No. [Redacted]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of [Redacted] provide your name and address to the vehicle manufacturer. Signature of Owner: [Redacted] Date: <u>7/1/01</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) <u>GME 1606631225F52816</u> (Located at bottom of windshield on driver's side)		Vehicle Make <u>BRIDGESTONE</u> Vehicle Model <u>BRIDGESTONE</u> Vehicle Year <u>1990</u> Current Odometer Reading <u>1975</u>	
Purchase Date _____ Dealer's Name _____ ☒ New ☐ Used City _____ State _____ Zip Code _____		Engine Size (CIL/VCC/L) _____ No. Cylinders <u>6</u> ☐ Turn Diesel ☒ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☒ Truck ☐ Motorcycle ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other ☒ <u>106-4-Door</u>			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>02740000</u>	Part Name(s) <u>BRIDGESTONE Tires (DOT# E-KAK DK B279)</u> Tires: Tread <u>DOT = E-KAK DK B279</u>		Location ☐ Left ☒ Right ☐ Front ☒ Rear
Failed Part(s) ☐ Original ☒ Replacement		No of Failures <u>1</u> Date(s) of Failure(s) <u>10 JUN 2001</u> Mileage at Failure(s) <u>11,000</u> Vehicle Speed at Failure(s) <u>60-65</u>	
Failed Part(s) Available? ☒ Yes ☐ No		NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
Estimated Property Damage _____		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE TRAVELING 60-65 MPH ON HIGHWAY REAR PASSENGER'S SIDE BRIDGESTONE REPLACEMENT TIRE WITH 11,000 MILES, SIZE 22575R15, DOT#N/A TREAD BEGAN TO SEPARATE. DEALER HAS BEEN CONTACTED FOR REPLACEMENT TIRE, BUT REFUSED TO HONOR CUSTOMER'S REQUEST. PLEASE PROVIDE FURTHER DETAILS.*AK The tread came off in a solid circle. Firestone dealer told me there are no road hazards or punctures that could of caused this. I still have both pieces of tire and will hold them til at least August 6th then I want give it to them.			
CONTINUE ON BACK IF NEEDED			

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

unless you notify me before that date that you
would want to impact the tire. I am thinking
about taking them to a small claim court for still
costs. I indicate as a result of this malfunction

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail	
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)	
TIRE IDENTIFICATION NO. *	
MANUFACTURER/TIRE NAME	BRIDGE STONE
SIZE	LT 275/75R16
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.	
NARRATIVE DESCRIPTION (CONTINUED)	

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

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