



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

27-JUN-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

891478

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) 1C4GP54L2WB597841	Vehicle Make CHRYSLER TRUC	Vehicle Model TOWN AND COUN	Vehicle Year 1998	Current Odometer Reading
Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Trail ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12110000 15300000 12450001	Part Name(s) INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG EQUIPMENT:SPEED CONTROL INTERIOR SYSTEMS:LIGHTER:CIGARETTE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 01-JUN-2001 51000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AIR BAG LIGHT STARTED FLASHING ON AND OFF WHILE CRUISE CONTROL FAILED TO ENGAGE OR OPERATE PROPERLY. ALSO, CIGARETTE LIGHTER RECEPTICLE FAILED TO OPERATE. TDEALERSHIP HAS NOT EXAMINED VEHICLE TO DETERMINE A CAUSE FOR THESE PROBLEMS. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 92C Date Received <u>01 JUN 17 PM 4:02</u> 27-JUN-2001 OFFICE S INVESTIGATION	
OWNER INFORMATION (Type or Print)				Reference No. 881478	
Signature of Owner <u>[Redacted]</u>				Work Number <u>[Redacted]</u> Home Number <u>[Redacted]</u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of <u>[Redacted]</u> address to the vehicle manufacturer. Date <u>7/10/01</u>					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1C4GP54L2WB597841		Vehicle Make CHRYSLER TRUC		Vehicle Model TOWN AND COUNTRY	
Purchase Date MAY 98 ☒ New ☐ Used		Dealer's Name <u>NORTH OAK Chrysler</u> City <u>CHgo</u> State <u>IL</u> Zip Code _____		Engine Size 3.8 ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection No Cylinders 6	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Utl ☐ Truck ☐ Motorcycle ☒ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 12110000 15380000 12450001		Part Name(s) INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG EQUIPMENT: SPEED CONTROL INTERIOR SYSTEMS: LIGHTER: CIGARETTE		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
No of Failures		Date(s) of Failure(s) <u>01-JUN-2001</u> Mileage at Failure(s) <u>51000</u> Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☐ Yes ☐ No	
NHTSA Previously Contacted? ☐ Yes ☐ No		APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>0</u>	
Number of Fatalities <u>0</u>		Estimated Property Damage _____		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
AIR BAG LIGHT STARTED FLASHING ON AND OFF WHILE CRUISE CONTROL FAILED TO ENGAGE OR OPERATE PROPERLY. ALSO, CIGARETTE LIGHTER RECEPTACLE FAILED TO OPERATE. DEALERSHIP HAS NOT EXAMINED VEHICLE TO DETERMINE A CAUSE FOR THESE PROBLEMS. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS.*AK ALSO HORN is out for the 2ND TIME THIS WAS REPAIRED the 1st time UNDER the VEH. WARRANTY ALSO the Ignition Switch Failed AND WAS REPLACED.					
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CONTINUE ON BACK IF NEEDED

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO. 1

plot

MANUFACTURER/TIRE NAME

Size

NARRATIVE DESCRIPTION (CONTINUED)

These items should NOT fail under normal use, and a simple replacement of a fuse should resolve the problem. Unfortunately this is not the case, I believe these items should be repaired under a national RE-CALL by the MFG.

★ U.S. G.P.O.: 1962-672-887 / 60200

U.S. Department
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National Highway
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400 Seventh St., S.W.
Washington, D.C. 20560

Official Business
Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
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Washington, DC 20590