



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

27-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

891367

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GKFK16K0SJ748509	GMC	SUBURBAN	1995	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10312000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER:MOTOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 22-JUN-2001 Failure(s) 70000 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECALL 98 V 150 001/WINDSHIELD WIPER WIRING: WINDSHIELD WIPERS WORK INTERMITTENTLY, PROBLEM CAN RESULT IN INOPERATIVE WIPERS, REDUCING A DRIVER'S VISIBILITY, AND INCREASING THE RISK OF A VEHICLE CRASH. DEALER NOTIFIED, AND INFORMED CONSUMER THAT THIS VEHICLE WAS NOT COVERED UNDER RECALL DUE TO VIN. PROVIDE ANY FURTHER INFORMATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 241	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 01 SEP 16 PM 12:14 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 699387		Date Received 27-JUN-2001 Od_or _____ rt_dt _____ od_rt _____ up_ltr _____ Reference No. 891367	
Do you authorize NHTSA to contact the manufacturer of this vehicle in the absence of your signature? Signature of Owner _____		☒ YES ☐ NO vehicle manufacturer Date 9/1/01	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
1GKFK16K0SJ748509	GMC	SUBURBAN	1995
Current Odometer Reading 83000			
Purchase Date 8-1-98	Dealer's Name _____	Engine Size 5.8L	☐ Turbo
☐ New ☒ Used	City _____ State _____ Zip Code _____	(CID/CC/L 350)	☐ Diesel
		No Cylinders 8	☒ Gas
			☐ Fuel Injection
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual	☐ Yes	☒ 3-Point Belt ☐ Motor/belt	☒ Yes
☒ Automatic	☒ No	☐ Driverside Airbag ☐ 2-Point Belt	☐ No
		☐ Passengerside Airbag	
Drive Train	Vehicle Type	Body Style	
☐ Front	☐ Car	☐ 2-Door	
☐ Rear	☒ Sport Jlt	☐ 4-Door	
☒ 4-Wheel	☐ Van	☐ Stationwagon	
	☐ Minivan	☐ Pick Up Truck	
	☐ Other	☒ Other SUV	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 10312000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER:MOTOR	Location	Failed Part(s)
		☐ Left ☐ Right	☒ Original
		☐ Front ☐ Rear	☐ Replacement
No of Failures 15	Date(s) of Failure(s) 22-JUN-2001	Failed Part(s) Available?	NHTSA Previously Contacted?
	Mileage at Failure(s) 70000	☒ Yes ☐ No	☐ Yes ☒ No
	Vehicle Speed at Failure(s) 60 / (RAINING)		
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash	Fire	Number of Persons Injured	Number of Fatalities
☐ Yes ☒ No	☐ Yes ☒ No		
Estimated Property Damage		Reported to Police	
		☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
RECALL 98 V 150 001/WINDSHIELD WIPER WIRING: WINDSHIELD WIPERS WORK INTERMITTENTLY, PROBLEM CAN RESULT IN INOPERATIVE WIPERS, REDUCING A DRIVER'S VISIBILITY, AND INCREASING THE RISK OF A VEHICLE CRASH. DEALER NOTIFIED, AND INFORMED CONSUMER THAT THIS VEHICLE WAS NOT COVERED UNDER RECALL DUE TO VIN. PROVIDE ANY FURTHER INFORMATION.*AK My 94' Chevy 4x4 had same problem & was recalled after I fixed & sold the truck. I called repeatedly to General Motors about this problem. Now my 98 Chevy 4x4 is having the same wiper problem & is not recalled.			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

CONTINUE ON BACK IF NEEDED