



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1038

Date Received

26-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

891317

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4MX2V11T2XDJJ0851		MERCURY TRUCK	VILLAGER	1999	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other _____
				☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Body Style	
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07301000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC:INTERLOCK SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 10-JUN-2001 75 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE VEHICLE WAS PARKED AND KEYS WERE IN A LOCKED POSITION CONSUMER'S CHILD WAS ABLE TO SWITCH GEAR SHIFT FROM PARK TO DRIVE WITHOUT BRAKE PEDAL BEING APPLIED. DEALER HAS NOT BEEN CONTACTED. PLEASE PROVIDE FURTHER DETAILS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1038 Date Received <u>01 JUN 13 AM 9:26 JUN 2001</u> Office <u>EFFECTS INVESTIGATION</u>	
OWNER INFORMATION (Type or Print) [Redacted]		699322		Od or rd dt od rt up llr	
Do you authorize NHTSA in the absence of an authorized representative to investigate your vehicle? Signature of Owner <u>[Redacted]</u> Date <u>7/12/01</u>		☒ YES ☐ NO		Reference No. 891317	
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 4MX2V11T2XDJJ0851		Vehicle Make MERCURY TRUC		Vehicle Model VILLAGER	
Vehicle Year 1999		Current Odometer Reading 7,585			
Purchase Date 12/29/99		Dealer's Name <u>CREST LINCOLN-MERC.</u>		Engine Size (CID/CC/L) <u>3.3</u>	
☒ New ☐ Used		City <u>STER HGT</u> State <u>MI</u> Zip Code <u>48310</u>		No Cylinders <u>6</u>	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☒ Minivan ☐ Motorcycle ☐ Other	
Body Style ☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 07301000		Part Name(s) POWER TRAIN; TRANSMISSION; AUTOMATIC; INTERLOCK SYSTEM		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
No of Failures		Date(s) of Failure(s) <u>10-JUN-2001</u> Mileage at Failure(s) <u>75</u> Vehicle Speed at Failure(s)		Failed Part(s) Available? ☐ Yes ☐ No	
NHTSA Previously Contacted? ☐ Yes ☒ No					
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☒ Yes ☐ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
Number of Fatalities		Estimated Property Damage 1,000.00		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHILE VEHICLE WAS PARKED AND KEYS WERE IN A LOCKED POSITION CONSUMER'S CHILD WAS ABLE TO SWITCH GEAR SHIFT FROM PARK TO DRIVE WITHOUT BRAKE PEDAL BEING APPLIED. DEALER HAS NOT BEEN CONTACTED. PLEASE PROVIDE FURTHER DETAILS.*AK THE DEALER & FORD WERE CONTACTED AND THEY SAY EVERYTHING IS FUNCTIONING NORMALLY, BUT THEY NEVER ADDRESS WHY YOU NEED TO HAVE THE IGNITION TO THE ON OR ALL POSITION FOR THE BRAKE LOCK-OUT TO WORK. IF THE KEY IS IN A IN BETWEEN POSITION YOU ARE ABLE TO PULL OUT OF PARKING					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					