



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 117

Date Received

25-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

891132

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JH4KA7672MC044023		ACURA	LEGEND	1991	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
		☐ Motorbelt ☐ 2-Point Bel		☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15600000	Part Name(s) EQUIPMENT:ELECTRIC EQUIPMENT:RADIO:TAPE DECK ETC.	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECEIVED RECALL 01V053000. CONTACTED DEALERSHIP FOR APPOINTMENT, AND WAS INFORMED NO PARTS WERE AVAILABLE FOR AMPLIFIERS. CONTACTED MANUFACTURER, AND WAS INFORMED NOT ACURA'S PROBLEM, BUT BOSE'S PROBLEM. *AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 117

Date Received

JUL 20 AM 11:15
25 JUN 2001

Od or

rt dt

od rt

up ltr

Reference No.

891132

Work Number

Home Number

OWNER INFORMATION (Type or Print)

698958

Do you authorize
in the absence of
Signature of Ownerof your vehicle?
and address to the vehicle manufacturer.☒ YES☐ NO

Date 7/16/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located on customer windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JH4KA7672MC044023	ACURA	LEGEND	1991	54,274
Purchase Date 9/2/91	Dealer's Name DAY MOTOR INC - NOW SPITZER	Engine Size (CID/CC/L) 3.2L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☒ New ☒ Used	City MONROEVILLE	State PA	Zip Code 15146	No Cylinders 6
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motor belt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☐ Sport Ut ☐ Truck ☐ Motorcycle ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15650000	Part Name(s) EQUIPMENT:ELECTRIC EQUIPMENT:RADIO:TAPE DECK ETC.	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RECEIVED RECALL 01V053000. CONTACTED DEALERSHIP FOR APPOINTMENT, AND WAS INFORMED NO PARTS WERE AVAILABLE FOR AMPLIFIERS. CONTACTED MANUFACTURER, AND WAS INFORMED NOT ACURA'S PROBLEM, BUT BOSE'S PROBLEM. *AK

See other side for clarification and correction.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

RE: SAFETY RECALL: BOSE AUDIO SYSTEM

RECEIVED NOTICE OF RECALL BETWEEN MIDDLE AND END OF MARCH 2004. UPON RECEIPT, CALLED DEALER, SPITZER ACURA ON RT. 22 IN MONROEVILLE, PA, THE DEALERSHIP WHERE I PURCHASED THE CAR NEW IN 1991 AND HAVE HAD IT SERVICED EVER SINCE, AND ASKED IF THEY HAD THE REPLACEMENT AMPLIFIER. WAS TOLD THAT THEY DID AND WAS ASKED WOULD I LIKE TO MAKE AN APPOINTMENT FOR ITS INSTALLATION. I SAID NO BECAUSE I WOULD BE BRINGING THE CAR IN FOR ITS 52,500 MILE CHECKUP DUE AROUND THE END OF APRIL OR EARLY MAY AND WOULD DO IT THEN. WHEN I MADE THE APPOINTMENT IN EARLY MAY FOR THE CHECKUP, I ASKED ABOUT THE RECALL AMPLIFIER REPLACEMENT AND WAS TOLD THAT THEY DID NOT HAVE THE PARTS. ON MAY 14TH WHEN I TOOK THE CAR IN FOR THE CHECKUP, I ASKED AGAIN AND WAS TOLD THEY STILL DID NOT HAVE THE PARTS AND THAT IT WAS A BOSE PROBLEM AND NOT AN ACURA PROBLEM. ON MAY 22ND, I TOOK THE CAR IN TO HAVE A FAULTY LICENSE PLATE LIGHT WIRING HARNESS REPLACED AND ASKED AGAIN ABOUT THE REPLACEMENT AMPLIFIERS AND RECEIVED THE SAME ANSWER. I CALLED YOUR AUTO SAFETY HOTLINE PER INSTRUCTIONS ON THE RECALL NOTICE. I BELIEVE IT WAS SOME TIME IN JUNE BUT I'M NOT SURE. THE LADY WHO ANSWERED THE PHONE WAS VERY NICE, TOOK ALL THE INFORMATION, AND SAID IT WOULD BE INVESTIGATED. AT HER SUGGESTION, I CALLED THE ACURA CLIENT SERVICES NUMBER ON THE NOTICE. I DID AND THE PERSON WHO ANSWERED THE PHONE COULD GIVE ME NO INFORMATION AS TO WHEN THE AMPLIFIERS WOULD BE AVAILABLE. ALL SHE WOULD SAY WAS THAT I WOULD PROBABLY BE GETTING A SECOND NOTICE SOME TIME IN JULY OR AUGUST. NO SECOND NOTICE HAS BEEN RECEIVED TO THIS DATE. THIS LACK OF ANY REASONABLE RESPONSE PROMPTED ME TO CALL YOUR HOT LINE AGAIN AND THAT CALLED TO THIS VEHICLE OWNER'S QUESTIONNAIRE. IN THE MEANTIME I HAVE NOT HAD USE OF MY RADIO SINCE RECEIVING THE RECALL NOTICE IN ORDER TO AVOID THE POSSIBILITY OF FIRE. THIS HAS PREVENTED ME FROM LISTENING TO TRAFFIC REPORTS AND TO PENNDOT EMERGENCY RADIO MESSAGES WHICH COULD BE A SAFETY PROBLEM. IN ADDITION I WOULD LIKE TO ENJOY THE USE OF MY RADIO WHILE ON THE ROAD. IT IS NOW ALMOST FOUR MONTHS SINCE I RECEIVED THE RECALL NOTICE WITH NO END TO THE WAITING FOR CORRECTIVE ACTION IN SIGHT.

Sorry that printout did not register properly with laser on form.

☆ U.S. G.P.O. 1982-622-607 / 60386

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

FRICK BASEBALL EXHIBIT 152 07/04/01 22:11:15

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

