



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 231

Date Received

25-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

891073

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door frame)		Vehicle Make FORD	Vehicle Model TAURUS	Vehicle Year 1999	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06400000	Part Name(s) FUEL THROTTLE LINKAGES AND CONTROL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DEPRESSING BRAKE PEDAL TO MAKE A GRADUAL STOP VEHICLE WILL SURGE FORWARD. ALSO, ENGINE RPM WILL IDLE HIGH. PLEASE PROVIDE ANY FURTHER DETAILS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Updated

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 231 Date Received <u>25 JUN 2001</u> Office Defects Investigation Reference No. <u>891073</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) [Redacted] 698653					
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorized agent, NHTSA will NOT provide your information to the vehicle manufacturer. Signature of Owner [Redacted] Date <u>7/3/01</u> ☒ YES ☐ NO					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>1FAPP5850XA239714</u>		Vehicle Make <u>FORD</u>	Vehicle Model <u>TAURUS</u>	Vehicle Year <u>1999</u>	Current Odometer Reading <u>236400</u>
Purchase Date <u>June 1999</u>	Dealers Name <u>New Holland Ford</u>		Engine Size (CID/CCAL) <u>3.0L</u>	☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection	
☒ New ☐ Used	City <u>New Holland</u> State <u>Pa</u> Zip Code <u>17557</u>		No Cylinders <u>6</u>		
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
Body Style ☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>08400000</u>	Part Name(s) <u>FUEL THROTTLE LINKAGES AND CONTROL</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☒ Original ☐ Replacement
No of Failures <u>4</u>	Date(s) of Failure(s) <u>April, May, June of 2001</u> Mileage at Failure(s) <u>2236000</u> Vehicle Speed at Failure(s) <u>Coming to a stop < 10 mph</u>		Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damage <u>0</u>	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					

WHEN DEPRESSING BRAKE PEDAL TO MAKE A GRADUAL STOP VEHICLE WILL SURGE FORWARD. ALSO, ENGINE RPM WILL IDLE HIGH. PLEASE PROVIDE ANY FURTHER DETAILS. *AK

When coming to a stop, engine fully warmed up, car will throttle up unexpectedly with foot on brake. Has throttled up to between 3000 RPM for greater than 30 seconds. Unable to I am unable to predict this occurrence or reproduce it. It is random and unpredictable, I have almost been in an accident 2 times.

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

AT INTERSECTIONS, AS THE CAR LURCHED FORWARD FROM AN ALMOST
DEAD STOP. DEALER HAS REPLACED IDLE CONTROL VALVE, THIS DID NOT SOLVE
PROBLEM HAS REOCCURRED, CAR IS NOW AT DEALER FOR THIRD
ATTEMPT. THEY ARE UNABLE TO REPRODUCE PROBLEM. DEALER HAS BEEN
VERY COOPERATIVE IN ATTEMPTING TO FIND THE PROBLEM

U.S. Department
of Transportation
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. G.P.O. 1982-623-867 / 80085

