



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

21-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

890906

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G8ZK827XTZ262984	SATURN	SW2	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07380000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC:COOLING UNIT AND	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure	Date(s) of Failure(s) 01-MAR-2001 26000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER NOTICED VEHICLE WAS LEAKING ON DRIVEWAY, JUST SMALL PUDDLES. DEALER REPLACED HOUSING UNIT BECAUSE OF CRACKS TO TRANSMISSION.*AK

COPIES OF REPORTS - REF - 1

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FOR AGENCY USE ONLY 436		Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 NATIONWIDE 1-888-DASH-2-DOT 21-JUN-2001 OFFICE OF INVESTIGATION REFERENCE NO. 890906	
Date Received JUL 11 AM 11:02	Work Number 698420	Home Number [Redacted]	Signature of Owner [Redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of [Redacted] name and address to the vehicle manufacturer.

Date 7/5/01

Vehicle Ident. No. (VIN) (located at bottom of windshield or driver's side)	1GBZK827X1Z262984
Vehicle Make	SATURN
Vehicle Model	SW2
Vehicle Year	1996
Current Odometer Reading	27243

Purchase Date	3/24/1997
Dealers Name	Sutton of Newark
City/State	Newark, NJ
Zip Code	07111

Transmission Type	☒ Automatic ☐ Manual
Antilock Brakes	☐ Yes ☒ No
Restraint System	☐ 3-Point Belt ☐ Driver's Side Airbag ☒ Passenger's Side Airbag
Drive Train	☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	☐ Car ☐ Van ☐ Minivan ☐ Motorcycle ☐ Sport Ute ☐ Truck ☐ Other
Body Style	☐ 2-Door ☐ 4-Door ☒ Station Wagon ☐ Pick Up Truck ☐ Other

Component	07380000
Part Name(s)	POWER TRAIN-TRANSMISSION; COOLING UNIT AND L
Location	☐ Left ☐ Right ☐ Rear
Failed Part(s)	☒ Original ☐ Replacement

No of Failures	01-MAR-2001
Date(s) of Failure(s)	26000 - 26449 (actual)
Mileage at Failure(s)	Vehicle Speed at Failure(s)
Failed Part(s)	☒ Yes ☐ No
Available?	☐ Yes ☒ No
Contacted?	☐ Yes ☒ No

Crash	☐ Yes ☒ No
Fire	☐ Yes ☒ No
Number of Persons Injured	0
Number of Fatalities	
Estimated Property Damage	
Reported to Police	☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER NOTICED VEHICLE WAS LEAKING ON DRIVEWAY, JUST SMALL PUDDLES. DEALER REPLACED HOUSING UNIT BECAUSE OF CRACKS TO TRANSMISSION. AK

Since the housing on my car was a different part, on other, why would it have cracked all over it and no gears. There is nothing left to cause this condition. Even if this car is a 1996 with 26,000 miles on it.

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

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