



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 284

Date Received

21-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

890865

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FDLE40S5VHA36407		FIRESTONE	STEELTEX	1900	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
				Body Style	
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 20-JUN-2001 13 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ORIGINAL EQUIPMENT ON 1997, FLEETWOOD, TIOGA, LT225/75R16 SIZE, DOT# VDIL1XA386. DUAL RIGHT REAR TIRES BLEWOUT AT HIGHWAY SPEEDS. INSIDE TIRE BLEWOUT A HOLE IN SIDEWALL, AND OUTSIDE TIRE TREAD SEPARATED, CAUSING DAMAGE TO MOTOR HOME. PLEASE PROVIDE ADDITIONAL INFORMATION. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 284

Date Received

01 JUL 11 AM 11:21
21-JUN-2001OFFICE
DEFECTS INVESTIGATIONOd. or
n. at
od. n
up. ltr

Reference No.

890865

Work Number

Home Number

OWNER INFORMATION (Type or Print)

698258

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 7/15/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1F0LE40S5VHA36407	FIRESTONE	STEELTEX	1997	14010

Purchase Date

Feb 2, 1998

Dealer's Name

FNCIA

Engine Size

10V

No Cylinders

10V

Turbo

Diesel

Gas

Fuel Injection

☐ New ☒ Used

City

JONNA

State

TX

Zip Code

78537

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☒ No

Restraint System

☐ 3-Point Belt☒ Driverside Airbag☒ Passengerside Airbag☐ Motorbelt☐ 2-Point Belt

Cruise Control

☒ Yes☒ No

Drive Train

☐ Front☒ Rear☒ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) FIRESTONE 2 RIGHT REAR TIRES TIRES FAILED TIRE IN 100 MILES AT 225-75R16MS DOT VDI 1XA 386 1 TIRE 300 MILES SAME SIZE DOT VDI 1XA 386	Location ☐ Left ☒ Right ☐ Front ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement
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No of Failures

2

Date(s) of Failure(s)

20-JUN-2001

Mileage at Failure(s)

13 14010

Vehicle Speed at Failure(s)

60 MPH

Failed Part(s)

Available?

☒ Yes ☐ No

NHTSA Previously

Contacted?

☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NONE

Number of Fatalities

NONE

Estimated Property Damage

5000

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ORIGINAL EQUIPMENT ON 1997, FLEETWOOD, TIOGA, LT225/75R16 SIZE, DOT# VDI1XA386. DUAL RIGHT REAR TIRES BLEWOUT AT HIGHWAY SPEEDS. INSIDE TIRE BLEWOUT A HOLE IN SIDEWALL, AND OUTSIDE TIRE TREAD SEPARATED, CAUSING DAMAGE TO MOTOR HOME. PLEASE PROVIDE ADDITIONAL INFORMATION. *AK

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT V D Z L 1 X A 3 6 6
V D Z L 1 X A 3 8 6

MANUFACTURER/TIRE NAME

FIRESTONE

SIZE

15.25-75-R16MSE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

JUNE 21, 01 ABOUT 9:45 AM I WAS TRAVELING SOUTH ON I-35 ABOUT 10 MILES NORTH OF GEORGETOWN, TEXAS AT HIGHWAY EXIT 271 ABOUT 100 YD FROM THE THEON OVER PASS 277 THE RIGHT 2 REAR FIRESTONE TIRES FAILED. THE OUTSIDE TIRE SEPERATED WITH 14010 MILES. CAUSING ABOUT \$500.00 DAMAGE TO WHEEL WELL MUFFLER TAIL PIPE. THE INSIDE TIRE HAD 300 MILES AND DEVELOPED A HOLE ON THE INSIDE TIRE WALL. I WAS TRAVELING ABOUT 60 MPH WHEN THESE TIRES FAILED I ALSO HAD A RIGHT REAR INSIDE TIRE FAILED ON MAY 14, 2001 WHILE TRAVELING FROM HOUSTON TO AUSTIN ABOUT 10 MILES OUT OF BRENNAM ON HIGHWAY 105. THIS TIRE WAS ADJUSTED BY FIRESTONE MAY 15, 2001. THIS TIRE HAD 13810. SO IN A PERIOD OF 1 MONTH I HAVE HAD 3 TIRES FAILED

U.S. G.P.O. 1982-523-007-00000

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAT'L HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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UNITED STATES