



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

19-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

890714

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door side)		Vehicle Make DUNLOP	Vehicle Model DUNLOP	Vehicle Year 1900	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 31-JAN-2001 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING HOME CAR STARTED TO PULL TO RIGHT SIDE ,AND STEERING WHEEL STARTED TO SHAKE WHEN STEPPING ON BRAKES. CONSUMER TOOK CAR TO SEARS TO CHECK TIRES SIZEP18565R15, DOT# NOT AVAILABLE. TIRES WERE ROTATED. CAR WAS TAKEN TO DEALER TO FIND PROBLEM IN TIRES. DEALER ROTATED TIRES AGAIN. VEHICLE STARTED DOING THE SAME THING. DEALER STATED LEFT FRONT TIRE HAD A DEFECT. CONSUMER CONTACTED SEARS, AND SEARS ROTATED TIRES AGAIN, AND COULDNOT FIND ANYTHING WRONG. WOULD NOT REPLACE TIRE. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FOR AGENCY USE ONLY		Date Received		Date Rec'd		Reference No.		Work Number		Home Number	
1038		01 JUL -9 AM 10:51		19-JUN-2001		890714		697854		[Redacted]	
DOT Auto Safety Hotline		NATIONWIDE 1-888-DASH-2-DOT		1-888-327-4236		www.nhtsa.dot.gov/hotline		697854		[Redacted]	
U.S. Department of Transportation		National Highway Traffic Safety Administration		[Redacted]		[Redacted]		[Redacted]		[Redacted]	
Vehicle Owner's Questionnaire (VOQ)		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?		YES ☐ NO ☐		In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.		Signature of Owner		Date	
Vehicle Information		Vehicle Identification No. (VIN) (If located at bottom of vehicle, identify as follows)		Vehicle Make		Vehicle Model		Vehicle Year		Current Odometer Reading	
11-97		DUNLOP		DUNLOP		DUNLOP		1990		1997	
Purchase Date		Dealer's Name		State		Zip Code		Engine Size (CID/CYL)		No Cylinders	
New ☐ Used ☒		Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection ☐		Transmission Type		Antilock Brakes		Restraint System		Cruise Control	
Automatic ☒ Manual ☐		3-Point Belt ☐ Driver's Side Airbag ☐ Passenger Side Airbag ☐		Front ☐ Rear ☐ 4-Wheel ☐		Car ☒ Van ☐ Minivan ☐ Other ☐		Sport Utility ☐ Truck ☐ Motorcycle ☐ Other ☐		Body Style	
2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other ☐		Vehicle Type		Drive Train		Location		Failed Part(s)		Replacement ☐ Original ☐	
Front ☒ Left ☒ Right ☐ Rear ☐		Part Name(s)		Tires		Component		02700000		No of Failures	
Date(s) of Failure(s)		Mileage at Failure(s)		Vehicle Speed at Failure(s)		Failed Part(s)		Available? ☐ Yes ☐ No ☐		Contacted? ☐ Yes ☐ No ☐	
NHTSA Previously		Application Incident Information		(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)		Number of Persons Injured		Number of Fatalities		Estimated Property Damage	
Crash ☐ Yes ☒ No ☐		Fire ☐ Yes ☒ No ☐		Reported to Police ☐ Yes ☒ No ☐		NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)		WHILE DRIVING HOME CAR STARTED TO PULL TO RIGHT SIDE, AND STEERING WHEEL STARTED TO SHAKE WHEN STEPPING ON BRAKES. CONSUMER TOOK CAR TO SEARS TO CHECK TIRES SIZE P1866SR16, DOT# NOT AVAILABLE. TIRES WERE ROTATED. CAR WAS TAKEN TO DEALER TO FIND PROBLEM IN TIRES. DEALER ROTATED TIRES AGAIN. VEHICLE STARTED DOING THE SAME THING. DEALER STATED LEFT FRONT TIRE HAD A DEFECT. CONSUMER CONTACTED SEARS, AND SEARS ROTATED TIRES AGAIN, AND COULDN'T FIND ANYTHING WRONG. WOULD NOT REPLACE TIRE. AK I took the car to Roseville Sears & they replaced the tire the next day		CONTINUE ON BACK IF NEEDED	

The Privacy Act of 1974 (Public Law 93-579) (this information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.