



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

18-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

890528

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GKEL19W6TB502521	GMC	SAFARI	1996	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01530000	Part Name(s) STEERING:LINKAGES:ARM:IDLER AND ATTACHMENT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 01-MAR-2001 22000 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

LEFT IDLE ARM HAS EXHIBITED EXCESSIVE WEAR AND NEEDED TO BE REPLACED IN ORDER FOR VEHICLE TO PASS INSPECTION. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS.
*NOTE: CONSUMER STATED THAT THIS WAS A WIDE SPREAD PROBLEM IN THESE VEHICLES BASED ON RESEARCH HE HAS DONE. *AK

COPIES OF REPORTS - FREE -

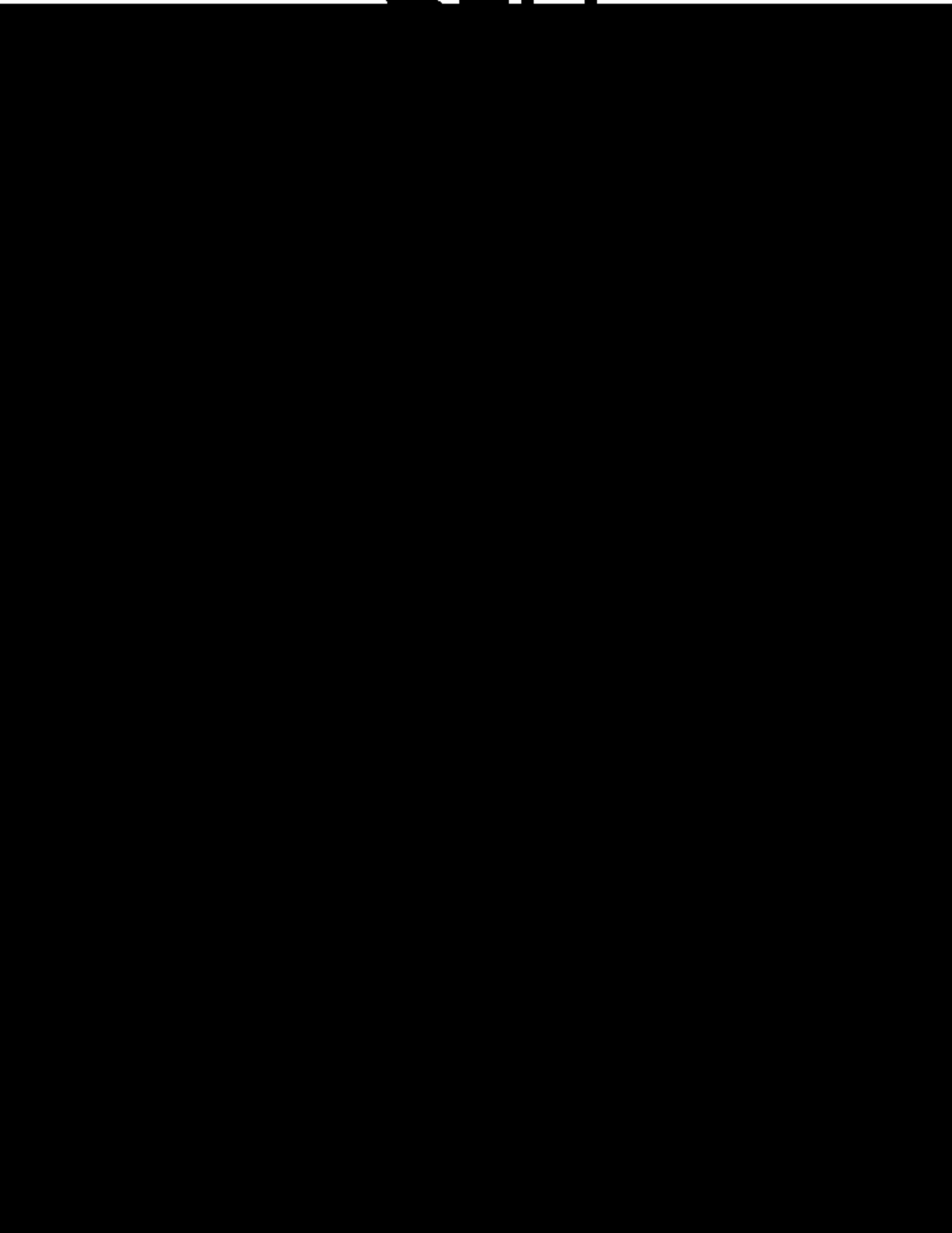
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 NATIONWIDE 1-888-DASH-2-DOT		FOR AGENCY USE ONLY Date Received 18 JUN-2001 Reference No. 890528	
OWNER INFORMATION (Type or Print) Signature of Owner [Redacted] Date 6/29/01		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO	
VEHICLE INFORMATION Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 1GKE19W6T502521 Vehicle Make GMC Vehicle Model SAFARI Vehicle Year 1996 Current Odometer Reading 23,251		Purchase Date 6/13/96 Dealer's Name PELL - Pontiac-Buick-GMC City WESTBROOK State MA Zip Code 01581 Engine Size 4.3L (CID/CC/L) No Cylinders 6 ☒ Fuel Injection ☐ Gas ☐ Diesel ☐ Turbo	
Transmission Type ☒ Automatic ☐ Manual Antilock Brakes ☒ Restraint System ☐ 3-Point Belt ☐ 2-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ Passengerside Airbag Restraint System ☐ No ☒ Yes Drive Train ☐ Front ☐ Rear ☒ 4-Wheel ☐ All Wheel		Vehicle Type ☐ Car ☒ Van ☐ Minivan ☐ Motorcycle ☐ Sport Utility ☐ Truck ☐ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION Component 01530000 Part Name(s) STEERING;LINKAGES;ARM;IDLER AND ATTACHMENT Location ☒ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement			
APPLICATION INCIDENT INFORMATION No. of Failures 1 Date(s) of Failure(s) 01-MAR-2001 Mileage at Failure(s) 28000-22,475 Vehicle Speed at Failure(s) 475 Failed Part(s) ☒ Yes ☐ No Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☒ Yes ☐ No			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form) NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) LEFT IDLE ARM HAS EXHIBITED EXCESSIVE WEAR AND NEEDED TO BE REPLACED IN ORDER FOR VEHICLE TO PASS INSPECTION. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS. NOTE: CONSUMER STATED THAT THIS WAS A WIDE SPREAD PROBLEM IN THESE VEHICLES BASED ON RESEARCH HE HAS DONE. AK, AGREES THAT DETAIL DID NOT LUBE THE INLET ARM PROPERLY (NOT DONE) THE VAN ONLY TRAVELS ABOUT 3K MILES/YR SINCE WE (MYSELF & WIFE) ARE RETIRED.			
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

CONTINUE ON BACK IF NEEDED

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PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

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