



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

15-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

890469

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JS2GB31S7V5102566		SUZUKI	ESTEEM	1997	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
		☐ Motorbelt ☐ 2-Point Bel			☐ Sport Util ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09530000	Part Name(s) COMMUNICATIONS:HORN ASSEMBLY:HORN	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 01-MAR-2001 46000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HORN STOPPED WORKING, CONSUMER NOT ABLE TO PASS INSPECTION . NOT REPAIRED AT THIS TIME.
*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
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DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received

15 JUN 2001

Od, or

rt, dt

od, rt

up, ltr

Reference No.

890469

OWNER INFORMATION (Type or Print)

697141

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of a signature, please print the name and address to the vehicle manufacturer.

Signature of Owner

Date 6/30/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

J52GB31S7V5102566

Vehicle Make

SUZUKI

Vehicle Model

ESTEEM

Vehicle Year

1997

Current Odometer Reading

46,128

Purchase Date

5/10/98

Dealer's Name

RENO TOYOTA MAZDA

Engine Size

(CID/CC/L)

No Cylinders

4

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection☐ New ☒ Used

City

RENO

State

NV

Zip Code

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motor-belt☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☐ Yes☒ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

09630000

Part Name(s)

COMMUNICATIONS:HORN ASSEMBLY:HORN

STEREO

Location

☐ Left☒ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☒ Replacement

No of Failures

Date(s) of Failure(s)

01-MAR-2001

Mileage at Failure(s)

45,500 (approx)

Vehicle Speed at Failure(s)

N/A

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HORN STOPPED WORKING, CONSUMER NOT ABLE TO PASS INSPECTION. NOT REPAIRED AT THIS TIME. *AK

Contacted several electronics (car) shops. Stereo also conked out at same time. No shop will even inspect/troubleshoot without \$50.00 fee up front - whether they can locate/fix problem or not. I believe stereo is replacement - has no mag knobs, dial, push buttons can't figure damn things out. DEFINITELY

CONTINUE ON BACK IF NEEDED

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IS AN ATTENTION HAZARD, SO, except for charging tapes while parked, I don't use it. Now, even damn tapeplayer doesn't work. Electronics shops claim, (without inspection) "probably short in steering column" (in 1997, steers fine/parked).

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

Goodyear

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

(Oops! Didn't realize there was more space for narrative.)

Right now, the only complaint I have with this otherwise reliable car is that the horn doesn't work, stereo died. Car is reliable, can drive w/ no troubles. (I only drive 3,300 miles per year (RIDICULOUS) for a "desert" car)

I am 63, 100% disabled, but my disability doesn't hamper driving skills. I need this car to get to and from grocery store, post office, etc., with about once-a-year trip to Carson City or Reno NV to see a doctor. Since I was 18, to present, have owned and driven ~ 18 cars - and put at least 100,000-130,000 miles on each. Have had to, over time, repair just about every system on these various vehicles - but the only repair I have never faced on these cars - is the horn. Why this car?

P.S. With regard to the tire recall. The only ~~two~~ three tire brands I have ever had trouble with, is Firestone, Bridgestone and Goodyear. So whatever brand of tire comes on any car I have owned, as soon as the first treadwear signs occur, I immediately switch to Pirelli or Michelin - and have never had trouble w/ these 2 brands.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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