Form Approved: OMB No. 2127-0001

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 920

Date Received: 13-JUN-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No. 890302

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
FILL IN PLEASE	CHRYSLER	CIRRUS	1997	

Purchase Dat: ☒ New ☐ Used

Dealer's Name _____
City _____ State _____ Zip Code _____

Engine Size (CID/CC/L ____
No Cylinders _____

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other_____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s	NHTSA Previously
06420000	FUEL:THROTTLE LINKAGES:ACCELERATOR:RIGID	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement	

No of Failure

Date(s) of Failure(s) 01-AUG-1998
Mileage at Failure(s) 31000

Failed Part(s) ☐ Yes ☐ No

NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No	0	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN SHE STARTED VEHICLE AND TOOK IT OUT OF PARK, VEHICLE SUDDENLY ACCELERATED OUT OF DRIVEWAY TOWARDS A TRAFFIC FILLED ROAD. CONSUMER STATED THAT SHE DIRECTED VEHICLE AWAY FROM ROAD WHICH CAUSED TIE ROD TO BREAK, STOPPING VEHICLE. DEALERSHIP STATES THEY COULD NOT DETERMINE REASON FOR SUDDEN ACCELERATION. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS*AK.

CONTINUE OTHER SIDE IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 920

Date Received: 13-JUN-2001

Reference No. 890302

OWNER INFORMATION (Type or Print)

[redacted] 96735

Work Number

Home Numb[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of [redacted] your name and address to the vehicle manufacturer.
Signature of Owne[redacted] Date ___/___/___

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1C3EJ56H9VN525992 FILL IN PLEASE	CHRYSLER	CIRRUS	1997	Abt 31,000 Mi

Purchase Date: ☒ New ☐ Used

Dealer's Name: John Mecham (Formerly Hayes Bros.)
City: SLC State: Ut Zip Code: 84115

Engine Size (CID/CC/L): ___ No Cylinders: 6
☐ Turbo ☐ Diesel ☐ Gas ☑ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☑ Car ☐ Sport Ut ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☑ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
06420000	FUEL:THROTTLE LINKAGES:ACCELERATOR:RIGID	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures

Date(s) of Failure(s): 20 AUG-1998 & May 14, 00
Mileage at Failure(s): 31000
Vehicle Speed at Failure(s): Started Car Which Jumped out of Control

Failed Part(s) Available? ☐ Yes ☐ No

NHTSA Previously Contacted? ☐ Yes ☑ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es) and Injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0 broke my left wrist 2nd time	0	4800 first time Abt 900 2nd time	☑ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN SHE STARTED VEHICLE AND TOOK IT OUT OF PARK, VEHICLE SUDDENLY ACCELERATED OUT OF DRIVEWAY TOWARDS A TRAFFIC FILLED ROAD. CONSUMER STATED THAT SHE DIRECTED VEHICLE AWAY FROM ROAD WHICH CAUSED TIE ROD TO BREAK, STOPPING VEHICLE. DEALERSHIP STATES THEY COULD NOT DETERMINE REASON FOR SUDDEN ACCELERATION. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS*AK.

The second time was in line at car wash to get my car washed, I stopped several other places. Everything was fine, but when I stepped on car to go into car wash it shot out of control thru car wash. I turned off key as I left the car wash but car kept on. Was literally airborne in front, went over curb.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer your response, or a statistical summary thereof, may be used in support of the agency's action.

Stopped by a light pole. Hit it so hard I couldn't get key out of ignition

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D	O	T												MANUFACTURER/TIRE NAME	SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I could have been killed first time. No witnesses. 2nd time my husband was with me and we both could have been killed as well as our little poodle. My left wrist was broken. I developed Carpal tunnel as a result of the accident.

Chrysler + John Mecham said there was nothing wrong with my car. However, it happened twice and I will never drive that car again. I suspect it was some sort of computer malfunction or perhaps through the starting of the car process.

On top of that, someone is trying to steal my car so this has been a total disaster to me.

☆ U.S. G.P.O.: 1992 - 623-807 / 60286

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
tional Highway Traffic Safety Administration
ormation Management Staff NSA-10.01
7th Street, SW
hington, DC 20590