



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

11-JUN-2001

Ord. or

rt. dt

pd. rt

rp. ltr

Reference No.

890134

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4E3AK44Y2TE306171	EAGLE	TALON	1996	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☒ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☒ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Util ☐ Truck ☐ Motorcycle ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02152000	Part Name(s) SUSPENSION:INDEPENDENT FRONT CONTROL ARM:LOWER:BALL JOINT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 11-JUN-2001 77000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER RECEIVED A RECALL (00V421002/ MANUFACTURER'S RECALL 967 FOR 2ND TIME. A YEAR AGO WHEN THE 1ST LETTER WAS RECEIVED, DEALER INSPECTED IT AND SAID IT WAS OKAY. WHEN CONSUMER RESPONDED TO 2ND RESPONSE DEALER (MESSEY YEARDLEY CHRYSLER JEEP & EAGLE) STATED THAT VEHICLE WAS TOO LOW TO PUT ON A LIFT. THIS WAS NOT A ISSUE WHEN IT WAS TAKEN IN THE 1ST TIME. DEALER STATED THEY DIDN'T LOOK AT IT. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		OWNER INFORMATION (Type or Print) 696436		WORK NUMBER: 890134		HOME NUMBER: 890134	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO									
In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer. Signature of Owner: _____ Date: 01/25/01									
VEHICLE INFORMATION									
Vehicle Ident. No. (VIN) 4E3AK44Y2TE306171		Vehicle Make EAGLE		Vehicle Model TALON		Vehicle Year 1996		Current Odometer Reading	
Restraint System ☐ 3-Point Belt ☐ 2-Point Belt ☐ Motorbelt		Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Minivan ☐ Van ☐ Truck ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
Transmission Type ☒ Manual ☐ Automatic		Antilock Brakes ☐ Yes ☒ No		Fuel Injection ☒ Turbo ☐ Diesel ☐ Gas		Engine Size (CID/CCL) No Cylinders		City State Zip Code	
Purchase Date ☐ New ☒ Used		Dealer's Name		City State Zip Code		Engine Size (CID/CCL) No Cylinders		Fuel Injection ☒ Turbo ☐ Diesel ☐ Gas	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Component 02152000 Part Name(s) SUSPENSION/INDEPENDENT FRONT CONTROL ARM/LOWER BALL		Location ☐ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☐ Original ☐ Replacement		Failed Part(s) ☐ Original ☐ Replacement		NHTSA Previously Contacted? ☐ Yes ☐ No	
Dates of Failure(s) 11-JUN-2001 Mileage at Failure(s) 77000 Vehicle Speed at Failure(s)		Failed Part(s) Available? ☐ Yes ☐ No		NHTSA Previously Contacted? ☐ Yes ☐ No		(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Fatalities Estimated Property Damage Reported to Police ☐ Yes ☒ No		NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(ES) CONSUMER RECEIVED A RECALL (00V421002/ MANUFACTURER'S RECALL 967 FOR 2ND TIME. A YEAR AGO WHEN THE 1ST LETTER WAS RECEIVED, DEALER INSPECTED IT AND SAID IT WAS OKAY. WHEN CONSUMER RESPONDED TO 2ND RESPONSE DEALER (MESSEY YEARDLEY CHRYSLER JEEP & EAGLE) STATED THAT VEHICLE WAS TOO LOW TO PUT ON A LIFT. THIS WAS NOT A ISSUE WHEN IT WAS TAKEN IN THE 1ST TIME. DEALER STATED THEY DIDN'T LOOK AT IT.							
CONTINUE ON BACK IF NEEDED									

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