



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

11-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

890099

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMRE11L2YHB94417		FORD TRUCK	E150	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03270000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 22-MAR-2001 8600 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ABOUT 55 MPH CONSUMER APPLIED BRAKES TO SLOW DOWN, AND VEHICLE PULLED TO THE RIGHT. FOLLOWING THAT CONSUMER WAS NOT ABLE TO MAKE A LEFT TURN, VEHICLE WOULD ONLY GO STRAIGHT AND TO RIGHT. TOOK VEHICLE TO DEALER, WHO REPLACED FRONT BRAKE PADS AND GROUNDED DOWN FRONT ROTORS. SINCE THEN, EVERY TIME CONSUMER APPLIED BRAKE BRAKES SQUEALED LOUDLY. BACK TO DEALER 5 TIMES, CANNOT REMEDY SQUEALING, DEALER TOLD CONSUMER THIS SQUEALING WHEN APPLYING BRAKES WAS NORMAL FOR A ECONOLINE VAN. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
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Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received

AUG 16 11:00 AM '01
11-JUN-2001

Od_or
rt_dt
od_rt
up_itr

Reference No.

890099

DEFECTS INVESTIGATION

OWNER INFORMATION (Type or Print)

696345

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of _____ name and address to the vehicle manufacturer.

☒ YES☐ NO

Signature of Owner

Date

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield or driver's side)

1FMRE11L2YHB94417

Vehicle Make

FORD TRUCK

Vehicle Model

E150

Vehicle Year

2000

Current Odometer Reading

9800

Purchase Date

Dealer's Name Gorno FordEngine Size
(CIN/COIL)

☐ Turbo
☐ Diesel
☐ Gas
☐ Fuel Injection

☒ New ☐ UsedCity Woodhaven State MI Zip Code 48183

No Cylinders

Transmission Type

☐ Manual
☒ Automatic

Antilock Brakes

☒ Yes
☐ No

Restraint System

☐ 3-Point Belt ☐ Motorbelt
☐ Driverside Airbag ☐ 2-Point Belt
☐ Passengerside Airbag

Cruise Control

☒ Yes
☐ No

Drive Train

☐ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☐ Car ☐ Sport UR
☒ Van ☐ Truck
☐ Minivan ☐ Motorcycle
☐ Other

Body Style

☐ 2-Door
☐ 4-Door
☐ Stationwagon
☐ Pick Up Truck
☒ Other Van

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
03250000
03270000

Part Name(s)

BRAKES:HYDRAULIC:ANTI-SKID SYSTEM
BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM

Location

☐ Left ☒ Right
☒ Front ☐ Rear

Failed Part(s)

☒ Original
☐ Replacement

No of Failures

1

Date(s) of Failure(s) 22-MAR-2001Mileage at Failure(s) 8600Vehicle Speed at Failure(s) 45 MPHFailed Part(s)
Available?

☒ Yes ☐ No

NHTSA Previously
Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

0

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ABOUT 55 MPH CONSUMER APPLIED BRAKES TO SLOW DOWN, AND VEHICLE PULLED TO THE RIGHT. FOLLOWING THAT CONSUMER WAS NOT ABLE TO MAKE A LEFT TURN, VEHICLE WOULD ONLY GO STRAIGHT AND TO RIGHT. TOOK VEHICLE TO DEALER, WHO REPLACED FRONT BRAKE PADS AND GROUNDED DOWN FRONT ROTORS. SINCE THEN, EVERY TIME CONSUMER APPLIED BRAKE BRAKES SQUEALED LOUDLY. BACK TO DEALER 5 TIMES. CANNOT REMEDY SQUEALING, DEALER TOLD CONSUMER THIS SQUEALING WHEN APPLYING BRAKES WAS NORMAL FOR A ECONOLINE VAN. *AK

CONTINUE ON BACK IF NEEDED

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