

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 117

Date Received

SEP 14 AM 8:03
08-JUN-2001
OFFICE

Od or

rt dt

od rt

up tr

Reference No.

890061

OWNER INFORMATION (Type or Print)

696190

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 08-24-2001

VEHICLE INFORMATION

Vehicle Ident. No. (VIN)

(Located at bottom of
windshield on driver's side)

1G3NL52M71315244

Vehicle Make

OLDSMOBILE

Vehicle Model

ACHIEVA

Vehicle Year

1998

Current Odometer Reading

119861

Purchase Date

Dealer's Name

Harne Auto Center Inc.

Engine Size
(CID/GC/L)☐ Turbo
☐ Diesel
☐ Gas

No Cylinders

6

☒ Fuel Injection☐ New☒ Used

City

Shawlow

State

AZ

Zip Code

85901

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☒ Yes☒ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Ult☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
08210000

Part Name(s)

ELECTRICAL SYSTEM:ALTERNATOR:GENERATOR

Location

☐ Left☐ Front☒ Right☐ Rear

Failed Part(s)

☐ Original☒ Replacement

No of Failures

Date(s) of Failure(s)

23-MAY-2001

Mileage at Failure(s)

116

Vehicle Speed at Failure(s)

45

Failed Part(s)
Available?☒ Yes☐ NoNHTSA Previously
Contacted?☐ Yes☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

None

Number of Fatalities

None

Estimated Property Damage

None

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WAS DRIVING APPROXIMATELY 45MPH AND ALTERNATOR WENT OUT, CAUSING VEHICLE TO SHUTDOWN COMPLETELY. ONLY WARNING WAS HEADLIGHTS WENT OUT PRIOR TO ANYTHING HAPPENING. RECEIVED A JUMP START & ABLE TO SHIFT INTO GEAR. ONCE JUMPER CABLES REMOVED VEHICLE DIED. AK

The problem is once the shut down there was no way to push the car off to the side, there was no shoulder so I was on a service road no right of way with out warning lights. The reason for this left is the car shuts down key can't be removed shifter will not shift out of

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

gear so the car can be removed. My husband made it just in
time to run down the road and stop a person from parking in
the back of me. He never heard of a car skidding and can't get
into gear so it can be moved.

Thank you,

☆ U.S. G.P.O.: 1992-623-887 / 00000

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

