



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 117

Date Received

08-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

890032

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
FILL IN	FIRESTONE	STEEL TEX	1900	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 08-APR-2001 33 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WAS DRIVING 35MPH WHEN VEHICLE STARTED TO VIBRATE. PROBLEM WAS GETTING WORSE. TOOK VEHICLE TO DEALERSHIP. MECHANIC TRIED REBALANCING ALL FOUR TIRES TO REMOVE VIBRATIONS. VIBRATION PROBLEM STILL EXISTS. ORIGINAL EQUIPMENT ON 1999, CHEVROLET, SUBURBAN WITH 33,000 MILES. LT245/78R16. *AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY Date Received <u>01 JUL -3</u> <u>08-JUN-2001</u> DEFECTS INVESTIGATION Reference No. <u>890032</u> Work Number _____ Home Number _____	
OWNER INFORMATION (Type or Print) 696154			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner _____ Date <u>6/27/01</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Locate at bottom of windshield on driver's side) <u>3GNCG26J4XG150806</u> FILL IN		Vehicle Make FIRESTONE	Vehicle Model STEEL TEX
		Vehicle Year 1999	Current Odometer Reading 32430
Purchase Date <u>11/30/98</u> ☒ New ☒ Used	Dealer's Name <u>Bob Steele Chevrolet</u> City <u>Cocoa</u> State <u>FL</u> Zip Code <u>32926</u>		Engine Size (CID/CC/L) <u>4.5/4</u> No Cylinders <u>V-8</u> ☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motor/belt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☒ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☒ Sport Utility Truck ☐ Van ☐ Motorcycle ☐ Minivan ☐ Other	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>02700009</u>	Part Name(s) TIRES Firestone Steeltex LT 245/75R16/E <u>5 ea.</u>		Location <u>ALL</u> ☐ Left ☐ Right ☐ Front ☐ Rear
		Failed Part(s) ☒ Original ☐ Replacement	
No of Failures	Date(s) of Failure(s) <u>08-APR-2001</u> Mileage at Failure(s) <u>33</u> Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☐ Yes ☒ No
		NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
		Estimated Property Damage _____	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WAS DRIVING 35MPH WHEN VEHICLE STARTED TO VIBRATE. PROBLEM WAS GETTING WORSE. TOOK VEHICLE TO DEALERSHIP. MECHANIC TRIED REBALANCING ALL FOUR TIRES TO REMOVE VIBRATIONS. VIBRATION PROBLEM STILL EXISTS. ORIGINAL EQUIPMENT ON 1999, CHEVROLET, SUBURBAN WITH 33,000 MILES. LT245/78R16. *AK			
CONTINUE ON BACK IF NEEDED			
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Fold to show Return Address [no stamp needed] Fasten with tape or staples and mail																			
INFORMATION ON TIRE FAILURE(S) IF APPLICABLE																			
TIRE IDENTIFICATION NO.*																			
D	O	T																	
UNKNOWEN														MANUFACTURER/TIRE NAME FIRESTONE STEELTEX				SIZE LT245/75R16/E	
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.																			
NARRATIVE DESCRIPTION (CONTINUED)																			

My wife and I refused put are lives at possiable risk,so I then made a appiotment with Mike Gatto Tires in Cocoa,FL.and had 5 new Goodyear Wrangler HT tires installed.at 30680 mi.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

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