



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

08-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

890022

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and door hinge)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
ADD	FORD	THUNDERBIRD	1992	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10110000	Part Name(s) VISUAL SYSTEMS:GLASS:WINDSHIELD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 01-OCT-1995 73000 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING CONSUMER NOTICED SOMETHING BLACK FALLING ON DASH, HE STOPPED/ INSPECTED, AND NOTICED A PIECE OF WINDSHIELD ADHESIVE HAD FALLEN. ADHESIVE HAD NEVER HARDENED,AND WHEN CLEANING INSIDE OF IT, CONSUMER GOT STUCK ON ADHESIVE. FORD DEALER TOLD HIM UP TO 36000 MILES FORD CO. WOULD TAKE CARE OF THIS PROBLEM, BUT SINCE THIS VEHICLE WAS OVER THAT MILEAGE THEY WOULD DO NOTHING.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 758 Date Received <u>08 JUN 2001</u> 01 JUN 31 DEFECTS INVESTIGATION OFFICE Reference No. <u>890022</u> Work Number <u>[REDACTED]</u> Home Number <u>[REDACTED]</u>	
OWNER INFORMATION (Type or Print)			
[REDACTED]		696140	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of a signature, NOT provide your name and address to the vehicle manufacturer. Signature of Owner <u>[REDACTED]</u> Date <u>7/19/01</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>ADD1FAAP60TINH1600116</u>		Vehicle Make <u>FORD</u>	Vehicle Model <u>THUNDERBIRD</u>
Purchase Date		Vehicle Year <u>1992</u>	Current Odometer Reading <u>74,802</u>
☐ New ☒ Used Dealer's Name <u>MONACO FORD</u> City <u>FARMINGTON</u> State <u>CT</u> Zip Code <u>06033</u>		Engine Size (CID/CC) <u>302 cc</u> No Cylinders <u>8</u>	☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>10110000</u>	Part Name(s) <u>VISUAL SYSTEMS:GLASS:WINDSHIELD</u>	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>01-OCT-1995</u> Mileage at Failure(s) <u>73000</u> Vehicle Speed at Failure(s) <u>57 MPH</u> <u>CURRENT</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING CONSUMER NOTICED SOMETHING BLACK FALLING ON DASH, HE STOPPED/ INSPECTED, AND NOTICED A PIECE OF WINDSHIELD ADHESIVE HAD FALLEN. ADHESIVE HAD NEVER HARDENED, AND WHEN CLEANING INSIDE OF IT, CONSUMER GOT STUCK ON ADHESIVE. FORD DEALER TOLD HIM UP TO 36000 MILES FORD CO. WOULD TAKE CARE OF THIS PROBLEM, BUT SINCE THIS VEHICLE WAS OVER THAT MILEAGE THEY WOULD DO NOTHING. AK HAS BEEN A PROBLEM SINCE 95. APPARENTLY DEALER WAS AWARE (ALSO FORD). STILL EXISTS. I NOW QUESTION THE STRUCTURAL INTEGRITY OF THE WINDSHIELD AND CAR.			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			