



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

06-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

889870

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1EG5W3520U0911557		FLEETWOOD	SAVANNA	1997	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
		☐ Motorbelt ☐ 2-Point Bel			☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02410000	Part Name(s) SUSPENSION:SINGLE AXLE:REAR:LEAF SPRING ASSEMBLY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 05-JUN-2001 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT THE WELDS THAT HOLD BRAKETS IN PLACE ON THE AXLE BROKE CAUSING THE AXLE AND SPRINGS TO SEPERATE.

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335 Date Received <u>01 JUL 11 AM 11:00</u> 06-JUN-2001 OFFICE OF DEFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print) [Redacted] 695879				Reference No. 889870 Work Number [Redacted] Home Number [Redacted]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of [Redacted] your name and address to the vehicle manufacturer. Signature of Owner [Redacted] Date <u>7/15/01</u>					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1EG5W3520U0911557		Vehicle Make FLEETWOOD		Vehicle Model SAVANNA 5th Wheel	
Vehicle Year 1997		Current Odometer Reading			
Purchase Date 8/98		Dealer's Name Fleetwood Enterprises		Engine Size (CID/CC/L) No Cylinders	
☒ New ☐ Used		City Riverside		State CA	
Zip Code		Engine Size (CID/CC/L) No Cylinders		☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic N/A		Antilock Brakes ☐ Yes ☒ No		Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt N/A	
Cruise Control ☐ Yes ☒ No NA		Drive Train ☐ Front ☐ Rear ☐ 4 Wheel N/A		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☒ Other 5th Wheel	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other TRAILER		FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02410000		Part Name(s) SUSPENSION: SINGLE AXLE: REAR: LEAF SPRING ASSEMBLY		Location ☒ Left ☒ Right ☐ Front ☒ Rear	
Failed Part(s) ☒ Original ☐ Replacement		No of Failures 4		Date(s) of Failure(s) 05-JUN-2001	
Mileage at Failure(s) 8000		Vehicle Speed at Failure(s) 55 mph		Failed Part(s) Available? ☒ Yes ☐ No	
NHTSA Previously Contacted? ☐ Yes ☒ No		APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
Number of Fatalities 0		Estimated Property Damage 1,000.00		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WELDS THAT HOLD BRACKETS IN PLACE ON ON REAL AXLE LEAF BROKE, CAUSING AXLE AND SPRINGS TO SEPARATE. *AK. Further inspection revealed that all 4 Brackets had incompetent welding & were cracking away from the frame. The left rear tire rubbed against the left front tire causing damage to the tread of R front tire					
CONTINUE ON BACK IF NEEDED					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail											
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)											
TIRE IDENTIFICATION NO.*											
D	O	T								MANUFACTURER/TIRE NAME	SIZE
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.											
NARRATIVE DESCRIPTION (CONTINUED)											

We were returning home from trip & approx 6 miles from home we identified the problem & the Axles & Springs. The U-Bolts Bracket broke off causing separation of Springs & Axles. The U-Bar tire was crushed up against so it lost tire causing tearing of tire tread. Further exam revealed there were Brackets Weld fractured on all 4 tires & bumpers. Had we spun one off in traffic there could have been disastrous results. We want Fleetwood Enterprises to pay for the repair of this vehicle which is only 4 yrs old & has less than 8,000 miles on it.

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

