



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

04-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

889707

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4VZBN8293WC029213	FLEETWOOD	AMERICAN COAC	1900	

Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000	Part Name(s) SUSPENSION:INDEPENDENT FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure	Date(s) of Failure(s) C1-JAN-2001 9000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT END OF AMERICAN COACH SHIFTED WHILE VEHICLE WAS PARKED IN TRAILER PARK, CAUSING WINDSHIELD TO SHATTER. CONSUMER HAS NOT DETERMINED A REASON FOR CAUSE OF SHIFTING. DEALERSHIP HAS NOT EXAMINED VEHICLE. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS. *AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 920

Date Received

01 JUN 27 PM 12:00

04-JUN-2001

OFFICE

DEFECTS INVESTIGATION

Od. or

Mile

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up. Hr

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Reference No.

889707

OWNER INFORMATION (Type or Print)

695547

Work Num

Home Num

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 6/18/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of
windshield on driver's side)

4VZBN8293WCD29213

Vehicle Make

FLEETWOOD

Vehicle Model

AMERICAN COAC

Vehicle Year

1999

Current Odometer Reading

Purchase Date

1-18-99

Dealer's Name Bob Buescher - Beaudry RV

Engine Size

(CID/CC/L) 352/68

☐ Turbo☒ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City Tucson State AZ Zip Code 85742

No Cylinders

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☒ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

02100008

Part Name(s)

SUSPENSION: INDEPENDENT FRONT

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

Date(s) of Failure(s) 01-JAN-2001 + 3/22/00

Mileage at Failure(s) 9000

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

3

Reported to Police

☒ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT END OF AMERICAN COACH SHIFTED WHILE VEHICLE WAS PARKED IN TRAILER PARK, CAUSING WINDSHIELD TO SHATTER. CONSUMER HAS NOT DETERMINED A REASON FOR CAUSE OF SHIFTING. DEALERSHIP HAS NOT EXAMINED VEHICLE. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS. *AK 3/22/00 windshield shattered in Reno Nev. was Reported to Police. Fleetwood installed a 1999-350 HP. ISC. Special Edition prior to retail. Recall # 9105 on front tires. The recall on the 4 rear tires was not done. or the recall from Tuthill Transport Tech Support. WE LOST POWER ON THE IS GREENWAY. HEDDING TO STATE OF WASH.

CONTINUE ON BACK IF NEEDED

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INFORMATION ON TIRE FAILURE(S) IF APPLICABLE

D | C | T

SIZE

Good bye

(159 22.5

NARRATIVE DESCRIPTION (CONTINUED)

Windshield was taped up. NOT safe. 4/17/00 mileage 10,323.8.
 POWELL SBO RV Repair shop attempted to install the windshield
 in properly. the windshield broke while parked in the shop o/nite.

Doulsbo was unable to repair the damages caused when the A.C. Shi Fred. Damages Reported on video tape.

The American Eagle was NOT safe to drive especially w/ a wind-shield. This was our only home.

We had no choice but to purchase another Motor Home from
Douglas RV Center 4/25/00 22718 Hwy 99 So.

Everette WA. 98204 VIN# 4V2BN2299Y EO 36845, mile-6080

APPROX 4 MO. LATER 1/17/01 THE AMERICAN TRADITION'S FRONT
END SHIFED WHITE PARKED IN TRAILER PK. CAUSING THE 2 WIND-
SHIELDS TO PULL AWAY FROM THE FRAME. THE WIND SHIELDS WERE REPLACED

But the course of the m.t. shifting was not checked.

5/28/01 We received a recall #0111 on the Am. Tradition Engine
45898394

PAST RECORDS SHOW THE 1997 DISCOVERY MOTOR HOME HAS A RECALL ON THE WINDSHIELD. VIN # 4L67.6XRBC066 215149. MILEAGE 8052

It may be possible that the Am. Tradition Motor Home
could shift again.

Official Business
Penalty for Private Use \$300**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.02
400 7th Street, SW
Washington, DC 20590

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