



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

01-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

889553

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
5CDCNB514XG000542		INDIAN	CHIEF	1999	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
				Body Style	
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 7	Date(s) of Failure(s) 28-SEP-2000 3950	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
Mileage at Failure(s) _____			

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

OIL LEAKAGES; VEHICLE BEEN IN DEALER'S SHOP ON SEVEN OCCASIONS, AND PROBLEM STILL OCCURRING. PLEASE FEEL FREE TO PROVIDE US WITH ANY FURTHER INFORMATION CONCERNING THIS MATTER. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 241	
		Date Rec'd: <u>01 JUN 19 PM 1:4</u> <u>01-JUN-2001</u> OFFICE DEFECTS INVESTIGATION	
U.S. Department of Transportation National Highway Traffic Safety Administration		Od. or rt. dt. _____ bd. rt. _____ up. ltr. _____	
OWNER INFORMATION (Type or Print)		Reference No. 889553	
		Work Num. _____ Home Num. _____	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? in the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date <u>6/15/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side) 5CDCNB514XG000542	Vehicle Make INDIAN	Vehicle Model CHIEF	Vehicle Year 1999
		Current Odometer Reading 4084	
Purchase Date 8-24-00 ☒ New ☐ Used	Dealer's Name <u>Indian Motorcycles Jacksonville</u> City <u>Jacksonville</u> State <u>FL</u> Zip Code <u>32256</u>		Engine Size (CID/CC/L) <u>1442</u> No. Cylinders <u>2</u> ☐ Turbo Diesel Gas Fuel Injection
Transmission Type ☒ Manual ☐ Automatic	Anti-lock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☒ Motorcycle ☐ Other _____	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 05100000	Part Name(s) ENGINE, Brakes, Driving lights, Oil leaks	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 7	Date(s) of Failure(s) <u>28-SEP-2000</u> <u>See Notes</u> Mileage at Failure(s) <u>3950</u> Vehicle Speed at Failure(s) <u>Oil leaks mas. Pk. at highway speed</u>		Failed Part(s) Available? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage <u>my garage floor is ruined</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
OIL LEAKAGES; VEHICLE BEEN IN DEALER'S SHOP ON SEVEN OCCASIONS, AND PROBLEM STILL OCCURRING. PLEASE FEEL FREE TO PROVIDE US WITH ANY FURTHER INFORMATION CONCERNING THIS MATTER. *AK <u>9-26-00</u> 1200 miles Brake Service, Front + Rear Front master cylinder rebuild, rear brake failure. -Shop Rebuilt rear master cylinder <u>10-17-00</u> - Rear master cylinder leaking - rear brakes failed - New gasket on cover. <u>10-2-00</u> - late entry - Shop Installed New front master cylinder - rebuilt rear master cylinder <u>5-11-01</u> Front Brake failed will not stop bike safely, rear brake pedal almost bottoms out			
CONTINUE ON BACK IF NEEDED			
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U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street SW
Washington, DC 20590

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UNITED STATES

* U.S. GPO: 1982 - 625-1807 / 80066

6-5-01 - Shop Installed new front master cylinder and rear brake shoes, front brakes are still not acceptable, dealer claims otherwise, rear brake is acceptable. End of Brake description -

Oil Leaks 9-24-00 Oil leaking from oil tank - Dealer changed cap - still leaking 10-17-00 Oil venting from oil tank - Dealer changed cap - still leaking 12-25-00 Oil leaking at Push rod tubes - Dealer venting from oil tank - Dealer changed cap - still leaking 1-15-01 Oil leaking at Push rod tubes - Dealer repaired leaking oil tank, I billed them for part 1-15-01 Oil leaking at Push rod tubes - Dealer repaired 1-22-01 Front rocker cover leaking oil - Dealer repaired 2-21-01 Front Rocker cover leaking oil Dealer repaired 3-10-01 Oil leak at transmission Area - Dealer repaired 5-11-01 Oil leaking at Front Rocker cover - Dealer repaired 6-5-01 Oil leaking Front rocker cover and flares unknown on bottom of motor Dealer repaired 6-14-01 Rear Bush rod tubes leaking oil, in shop presently for repairs - End of oil tank description 11-28-00 Headlight Driving light Adjustment 2-21-01 L and R Driving light Replacement Received Traffic Citation for lights to bright out of Aim on 3-4-01. Not sure of Date but Dealer attempted to adjust again - In April dealer determined Driving light assembly needs replacing as of 6-15-01 the part is not here and I am continually Inquiring about part and told them it was dangerous to other drivers.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail									
INFORMATION ON THE LABEL(S) (IF APPLICABLE)									
THE IDENTIFICATION NO.		MANUFACTURER/TIRE NAME							
D O T		SIZE							
The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.									
NARRATIVE DESCRIPTION (CONTINUED)									

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

(Page 1 through Page 3)

