Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 241

Date Received: 29-MAY-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
op_ltr ____ ____

Reference No.: 889322

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Locate at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1FTCRA4U6TPB45562	FIRESTONE	FR480	1900	

Purchase Dat		Engine Size	
☐ New ☒ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	(CID/CC/L ____ No Cylinders ____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
02740000	TIRES:TREAD	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)	Mileage at Failure(s)	Failed Part(s)	NHTSA Previously
	29-MAY-2001 45000		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE 00 020/TREAD SEPARATION: WHILE PARKED NOTICED LEFT REAR TIRE SHOW SIGN OF TREAD SEPARATION ON A 1996, FORD, RANGER; AFTERMARKET EQUIPMENT, INSTALLED AT 25,000 MILES, TIRE SIZE P225/70R14, DOT# W2FC1PR038. FIRESTONE WAS NOT NOTIFIED AT THIS TIME. PLEASE FEEL FREE TO PROVIDE US WITH ANY FURTHER INFORMATION CONCERNING THIS MATTER. *AK

CONTINUED ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Form Approved O.M.B. No 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

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RECEIVED
01 JUN 11 AM 10: 48
OFFICE OF DEFECTS INVESTIGATION

Date Received: 29-MAY-2001
Odr_or
rt_dt
od_rt
up_llr
Reference No.: 889322

OWNER INFORMATION (Type or Print)

[redacted] 694360

Work Number
Home Number [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an at[redacted] your name and address to the vehicle manufacturer.

Signature of Owner [redacted] Date 6/5/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom or windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTCRA4U6TPB45562	FORD RANGER FIRESTONE	XLT EXTENDED FR480 CAB P-U	1996 1900	46,000

Purchase Date: NOV 1996
☐ New ☒ Used
Dealer's Name: BOB BEATY FORD
City: SIMI VALLEY State: CA Zip Code: 93099
Engine Size (CID/CC/L): ____ No Cylinders: ____
☐ Turbo ☐ Diese ☐ Gas ☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ut ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
02740000	TIRES: TREAD	☒ Left ☐ Right ☐ Front ☒ Rear	☐ Original ☒ Replacement SAME AS ORIGINAL

No of Failures	Date(s) of Failure(s)	Mileage at Failure(s)	Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
1	29-MAY-2001	45000		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PE 00 020/TREAD SEPARATION: WHILE PARKED NOTICED LEFT REAR TIRE SHOW SIGN OF TREAD SEPARATION ON A 1996, FORD, RANGER; AFTERMARKET EQUIPMENT, INSTALLED AT 25,000 MILES, TIRE SIZE P225/70R14, DOT# W2FC1PR038. FIRESTONE WAS NOT NOTIFIED AT THIS TIME. PLEASE FEEL FREE TO PROVIDE US WITH ANY FURTHER INFORMATION CONCERNING THIS MATTER. *AK

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D	O	T	W	2	F	C	1	P	R	0	3	8		MANUFACTURER/TIRE NAME	SIZE
														FIRESTONE FR480	P225-70R14 98R

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

I REPORTED THE PROBLEM TO FIRESTONE ON 5/29/01. THEY ADVISED ME TO CONTACT FORD. FORD ADVISED ME TO CONTACT A FIRESTONE DEALER. THE FIRESTONE TIRE + SERVICE CENTER IN SIMI VALLEY OFFERED TO SELL ME A NEW TIRE AT $40 OFF THE REGULAR PRICE. I WENT TO AMERICA'S TIRE CO. IN SIMI VALLEY, WHERE I HAD PURCHASED THE REPLACEMENT FIRESTONES, AND BOUGHT 4 NEW GOODYEAR DOMINATOR TIRES FOR $376.

WE WERE VERY FORTUNATE THE DAMAGED TIRE WAS MOUNTED ON THE LEFT REAR RATHER THAN THE FRONT AND THAT IT DIDN'T BLOW.

I STILL HAVE THE DEFECTIVE TIRE. SHOULD IT BE WANTED FOR ANALYSIS

☆ U.S. G.P.O.: 1992 – 623-857 / 60065

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590