



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

29-MAY-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

889271

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date: ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMUZ72E92UA35480		FORD TRUCK	EXPLORER	2002	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 25-MAY-2001 1900 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING AT APPROXIMATELY 30 MPH ON WET PAVEMENT HAD TO APPLY BRAKES HARD TO BRING VEHICLE TO A STOP. THIS HARD BRAKING ENGAGED ANTI-LOCK SYSTEM AND BROUGHT VEHICLE TO A COMPLETE STOP. HOWEVER, WHEN CONSUMER ATTEMPTED TO ACCELERATE, BRAKES WOULD NOT RELEASE, AND BRAKES WERE GRABBING. CONSUMER HAD TO RELEASE BRAKES BY PULLING BRAKE PEDAL UP WITH HIS FOOT. DEALERSHIP COULD NOT REPRODUCE THIS PROBLEM. PLEASE PRODUCE ANY ADDITIONAL INFORMATION/ATTACHMENTS.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 920

Date Received

01 JUN 12 PM 3:00

29-MAY-2001

OFFICE
DEFECTS INVESTIGATION

Od_or

Od_mi

Od_ft

up_ltr

Reference No.

889271

Work Number

Home Number

OWNER INFORMATION (Type or Print)

694299

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of a signature, please print name and address to the vehicle manufacturer.

Signature of Owner

Date 6/5/2001

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of
windshield on driver's side)

1FMU72E92UA35480

Vehicle Make

FORD TRUCK

Vehicle Model

EXPLORER

Vehicle Year

2002

Current Odometer Reading

2500

Purchase Date

Dealer's Name

Engine Size

(CID/CC/L

☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City State Zip Code

No Cylinders

Transmission Type

☐ Manual☐ Automatic

Anti-lock Brakes

☒ Yes☐ No

Restraint System

☐ 3-Point Belt☐ Motor-belt☐ Driverside Airbag☐ 2-Point Belt☐ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☐ Sport Util☐ Truck☐ Motorcycle☐ Other

Body Style

☐ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☒ Other SUV

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

03250000

Part Name(s)

BRAKES:HYDRAULIC:ANTI-SKID SYSTEM

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

Date(s) of Failure(s) 25-MAY-2001

Mileage at Failure(s) 1500

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING AT APPROXIMATELY 30 MPH ON WET PAVEMENT HAD TO APPLY BRAKES HARD TO BRING VEHICLE TO A STOP. THIS HARD BRAKING ENGAGED ANTI-LOCK SYSTEM AND BROUGHT VEHICLE TO A COMPLETE STOP. HOWEVER, WHEN CONSUMER ATTEMPTED TO ACCELERATE, BRAKES WOULD NOT RELEASE, AND BRAKES WERE GRABBING. CONSUMER HAD TO RELEASE BRAKES BY PULLING BRAKE PEDAL UP WITH HIS FOOT. DEALERSHIP COULD NOT REPRODUCE THIS PROBLEM. PLEASE PRODUCE ANY ADDITIONAL INFORMATION/ATTACHMENTS.*AK

CONTINUE ON BACK IF NEEDED

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INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO. *

DQT

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

6/5/01 - TRIED TO DUPLICATE FAILURE ON WET PAVEMENT 4 TIMES WITHOUT SUCCESS. ORIGINAL FAILURE WAS WITNESSED BY 3 OTHERS IN SUV & THERE WAS NO DOUBT IT HAPPENED.

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**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20560

Official Business
Penalty for Private Use \$300

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

