



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

24-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

889084

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2WP52K2WF311120	PONTIAC	GRAND PRIX	1998	
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Utl ☐ Truck ☐ Motorcycle		☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09202000	Part Name(s) LIGHTING:LAMP OR SOCKET:HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 01-AUG-2000 100000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BOTH HEADLAMP COVERS HAVE FALLEN OFF DURING OPERATION OF VEHICLE. DEALERSHIP STATED THAT GLUE WHICH PASTED THE COVERS TO VEHICLE WAS NOT EFFECTIVE WHEN CONDENSATION ENTERED HEADLIGHTS. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS. *AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 920 Date Received <u>01 AUG 13 AM 10:13</u> 24-MAY-2001 OFFICE REFLECTS INVESTIGATION	
OWNER INFORMATION (Type or Print) 693902				Reference No. 889084	
Do you authorize the absence of your signature in the absence of the manufacturer of your vehicle? ☒ YES ☐ NO Signature of de your name and address to the vehicle manufacturer. Date <u>6/2/01</u>				Work Number Home Num	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1G2WP52K2WF311120		Vehicle Make PONTIAC		Vehicle Model GRAND PRIX	
Vehicle Year 1998		Current Odometer Reading 100137			
Purchase Date 5-98 ☒ New ☐ Used		Dealer's Name <u>McNamara Pontiac, Inc.</u> City <u>ORLANDO</u> State <u>FL</u> Zip Code <u>32802</u>		Engine Size (CID/CC/L) <u>3.8</u> No Cylinders <u>6</u> ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driver-side Airbag ☐ 2 Point Belt ☒ Passenger-side Airbag	
☒ Yes ☐ No		☒ Yes ☐ No		Cruise Control ☒ Yes ☐ No	
☒ Front ☐ Rear ☐ 4-Wheel		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 09202000		Part Name(s) LIGHTING: LAMP OR SOCKET: HEAD LIGHTS		Location ☒ Left ☒ Right ☒ Front ☐ Rear	
Failed Part(s) ☒ Original ☐ Replacement					
No of Failures 2		Date(s) of Failure(s) ^① <u>01-AUG-2000</u> ^② <u>3-12-2001</u> Mileage at Failure(s) <u>78919</u> <u>150000</u> Vehicle Speed at Failure(s)		Failed Part(s) Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
Number of Fatalities 0		Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
BOTH HEADLAMP COVERS HAVE FALLEN OFF DURING OPERATION OF VEHICLE. DEALERSHIP STATED THAT GLUE WHICH PASTED THE COVERS TO VEHICLE WAS NOT EFFECTIVE WHEN CONDENSATION ENTERED HEADLIGHTS. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS. *AK Deal Service Dept. Also said GM/ Pontiac was aware of the problem but was not going to do anything about it. This same light assembly covers 5 model years. 1997 - 2001					
CONTINUE ON BACK IF NEEDED					
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PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

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