



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

23-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

888990

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1J4FT68S2VL540430	JEEP	CHEROKEE	1997	
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10121000	Part Name(s) VISUAL SYSTEMS:GLASS:POWER WINDOW DOOR AND SIDE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 16-MAY-2001 45800 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
--	---	--------------------------------	---------------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON 2 OCCASIONS POWER OPERATED WINDOWS, FRONT AND REAR POWER WINDOWS ON DRIVERS SIDE FAILED TO OPERATE PROPERLY BY GOING UP OR DOWN. DEALERSHIP HAS NOT EXAMINED VEHICLE ,AND A PRIVATE MECHANIC WAS REPLACING UNKNOWN COMPONENTS OF POWER WINDOW SYSTEM. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		OWNER INFORMATION (Type or Print) 693695		Work Number Home No.	
Date Received 01 JUN 19 23-MAY-2001 OFFICE DEFECTS INVESTIGATION 688980		FOR AGENCY USE ONLY 920		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized NHTSA will not provide your name and address to the vehicle manufacturer.		Signature of Owner [Redacted]	
VEHICLE INFORMATION Vehicle Ident. No. (VIN) 1J4FT68S2VL540430 Vehicle Make JEEP Vehicle Model CHEROKEE Vehicle Year 1997 Current Odometer Reading 46034		Purchase Date 4/8/97 ☒ New ☐ Used Dealer's Name JIM HALL'S 998 N. W. 10th Ave City Fort Lauderdale, State FL Zip code 33312		Antilock Brakes ☒ Yes ☐ No Restraint System ☒ 2-Point Belt ☐ 4-Point Belt ☒ Drivers de Airbag ☐ Passengers de Airbag Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel Vehicle Type ☒ Sport/UTV ☐ Car ☐ Minivan ☐ Other ☒ Truck ☐ Motorcycle ☐ Other Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	
Engine Size CID/CC/L 2.0 Turbo ☐ Diesel ☐ Fuel Injection ☒		Location ☒ Front ☐ Left ☐ Right Failed Part(s) ☐ Original ☐ Replacement		No of Failures 2 Date(s) of Failure(s) 18-MAY-2001 Mileage at Failure(s) 45800 Vehicle Speed at Failure(s)		APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form) Reported to Police ☒ Yes ☐ No Crash ☒ Yes ☐ No Fire ☒ Yes ☐ No Number of Persons Injured 0 Number of Fatalities 0 Estimated Property Damage 373.38 Reported to Police ☒ Yes ☐ No	
FAILED COMPONENT(S)/PART(S) INFORMATION Component 10121000 Part Name(s) VISUAL SYSTEMS: GLASS: POWER WINDOW DOOR AND SIDE Location ☒ Front ☐ Left ☐ Right Failed Part(s) ☐ Original ☐ Replacement NHTSA Previously Contacted? ☐ Yes ☒ No Available? ☐ Yes ☒ No							
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) ON 2 OCCASIONS POWER OPERATED WINDOWS, FRONT AND REAR POWER WINDOWS ON DRIVERS SIDE FAILED TO OPERATE PROPERLY BY GOING UP OR DOWN. DEALERSHIP HAS NOT EXAMINED VEHICLE AND A PRIVATE MECHANIC WAS REPLACING UNKNOWN COMPONENTS OF POWER WINDOW SYSTEM. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS. AK							