



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 920

Date Received

22-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

888884

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
3FALP6537SM114162	FORD	CONTOUR	1995			
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 05240000	Part Name(s) ENGINE ENGINE COOLING SYSTEM:FAN	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Date(s) of Failure(s) 16-NOV-1999 Mileage at Failure(s) 116000	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE CONTINUALLY OVERHEATED AND WOULD STALL WHILE TRAVELING AT ANY SPEED. DEALERSHIP REPLACED ENGINE ASSEMBLY WITH 78,200 MILES ON ENGINE BECAUSE OF THIS PROBLEM. SECOND ENGINE EXPERIENCED OVERHEATING AND STALLING APPROXIMATELY 38,000 MILES AFTER ENGINE COMPONENTS HAD BEEN REPLACED. CONSUMER RECEIVED A RECALL 00V367 FOR ENGINE COOLING FAN AFTER THESE PROBLEMS HAD HAPPENED, AND WAS INFORMED BY DEALERSHIP THAT THIS VEHICLE WOULD NOT BE COVERED UNDER THIS RECALL BECAUSE IT HAD OVER 100,000 MILES ON IT. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS. *AK

COPIED FROM NHTSA FILE # 01-01-0001

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 920

Date Received: **22-MAY-2007**
Office: **OFFICE OF DEFECTS INVESTIGATION**
Reference No.: **88888**

OWNER INFORMATION (Type or Print)

[Redacted] 693456
[Redacted]
[Redacted]

Work Number: [Redacted]
Home Number: [Redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: **6/5/2007**

VEHICLE INFORMATION

Vehicle Ident. No. (VIN): **3FALP6537SM114162** (Located at bottom of windshield on driver's side)
Vehicle Make: **FORD** Vehicle Model: **CONTOUR** Vehicle Year: **1995** Current Odometer Reading: **116,000**

Purchase Date: _____ Dealer's Name: _____ City: _____ State: _____ Zip Code: _____
 New Used Engine Size (CID/CC): _____ No. Cylinders: _____
 Turbo Diesel Gas Fuel Injection

Transmission Type: Manual Automatic
Antilock Brakes: Yes No
Restraint System: 3-Point Belt Motorbelt Driver's Airbag 2-Point Belt Passenger's Airbag
Cruise Control: Yes No
Drive Train: Front Rear 4-Wheel
Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other
Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component: **05100000 ENGINE 05240000 ENGINE COOLING SYSTEM:FAN** Location: Left Right Front Rear Failed Part(s): Original Replacement

No. of Failures: _____ Date(s) of Failure(s): **16-NOV-1999** Mileage at Failure(s): **116000** Vehicle Speed at Failure(s): _____
Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash: Yes No Fire: Yes No Number of Persons Injured: **0** Number of Fatalities: **0** Estimated Property Damage: _____ Reported to Police: Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

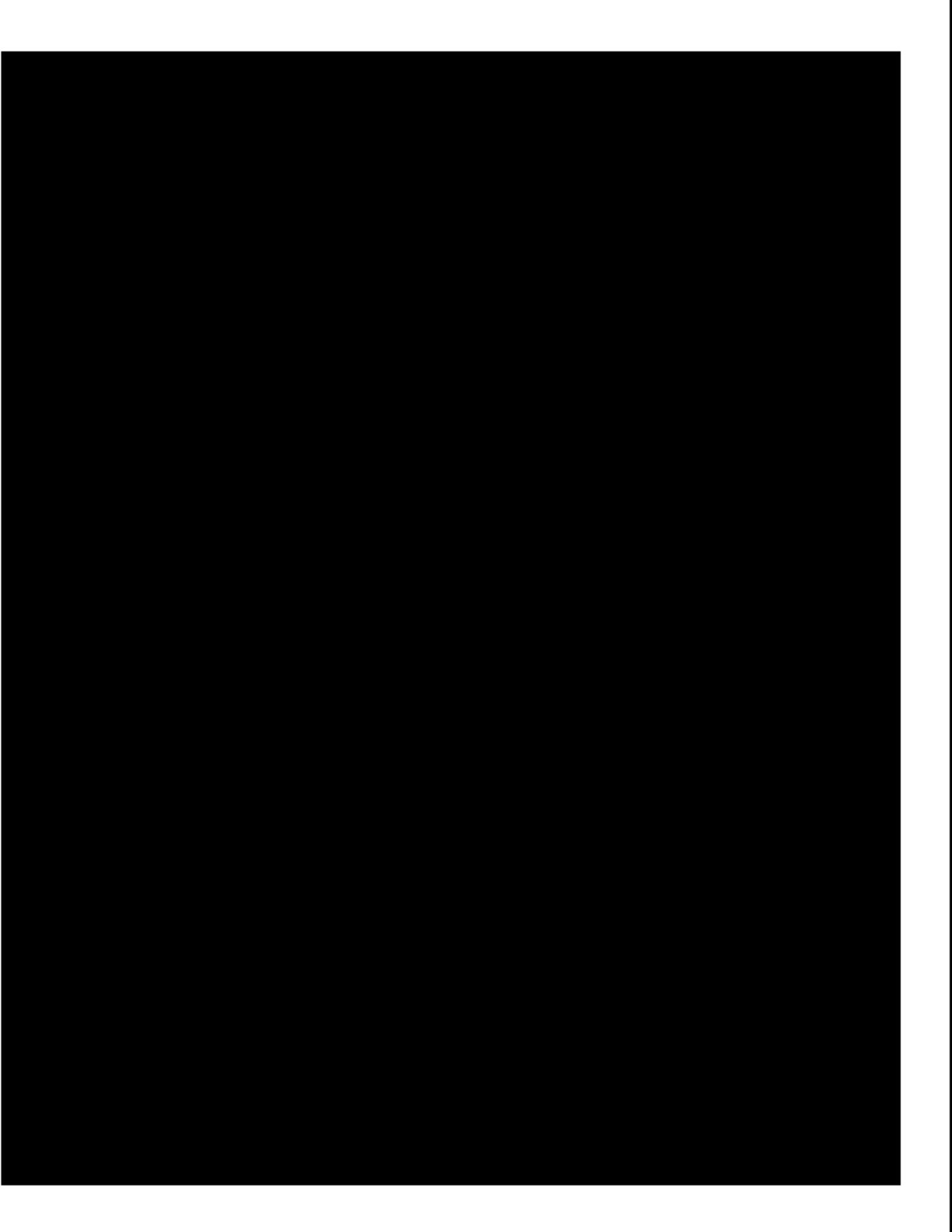
ENGINE CONTINUALLY OVERHEATED AND WOULD STALL WHILE TRAVELING AT ANY SPEED. DEALERSHIP REPLACED ENGINE ASSEMBLY WITH 78,200 MILES ON ENGINE BECAUSE OF THIS PROBLEM. SECOND ENGINE EXPERIENCED OVERHEATING AND STALLING APPROXIMATELY 38,000 MILES AFTER ENGINE COMPONENTS HAD BEEN REPLACED. CONSUMER RECEIVED A RECALL 00V367 FOR ENGINE COOLING FAN AFTER THESE PROBLEMS HAD HAPPENED, AND WAS INFORMED BY DEALERSHIP THAT THIS VEHICLE WOULD NOT BE COVERED UNDER THIS RECALL BECAUSE IT HAD OVER 100,000 MILES ON IT. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS. *AK

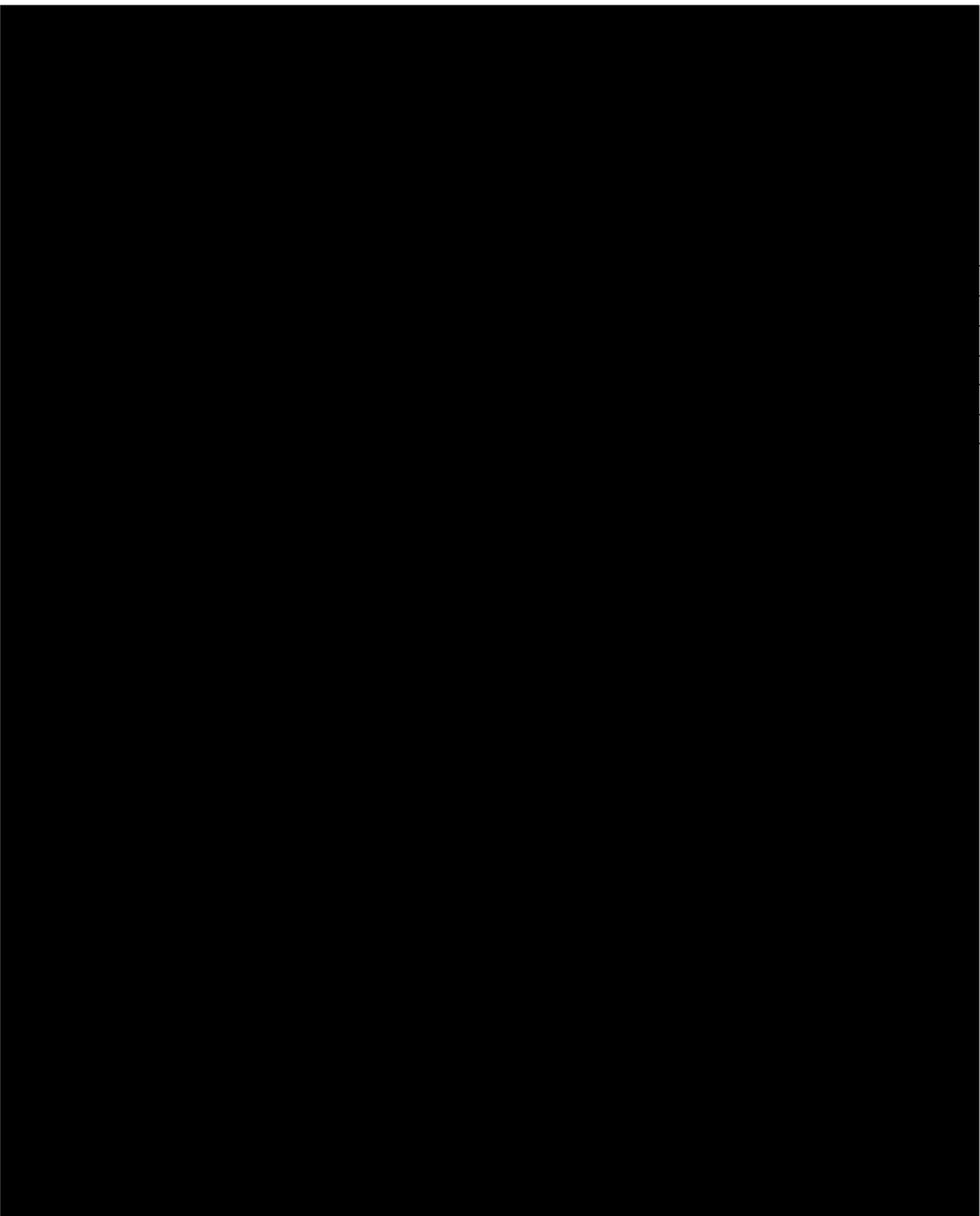
CONTINUE ON BACK IF NEEDED

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THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

(Page 1 through Page 8)



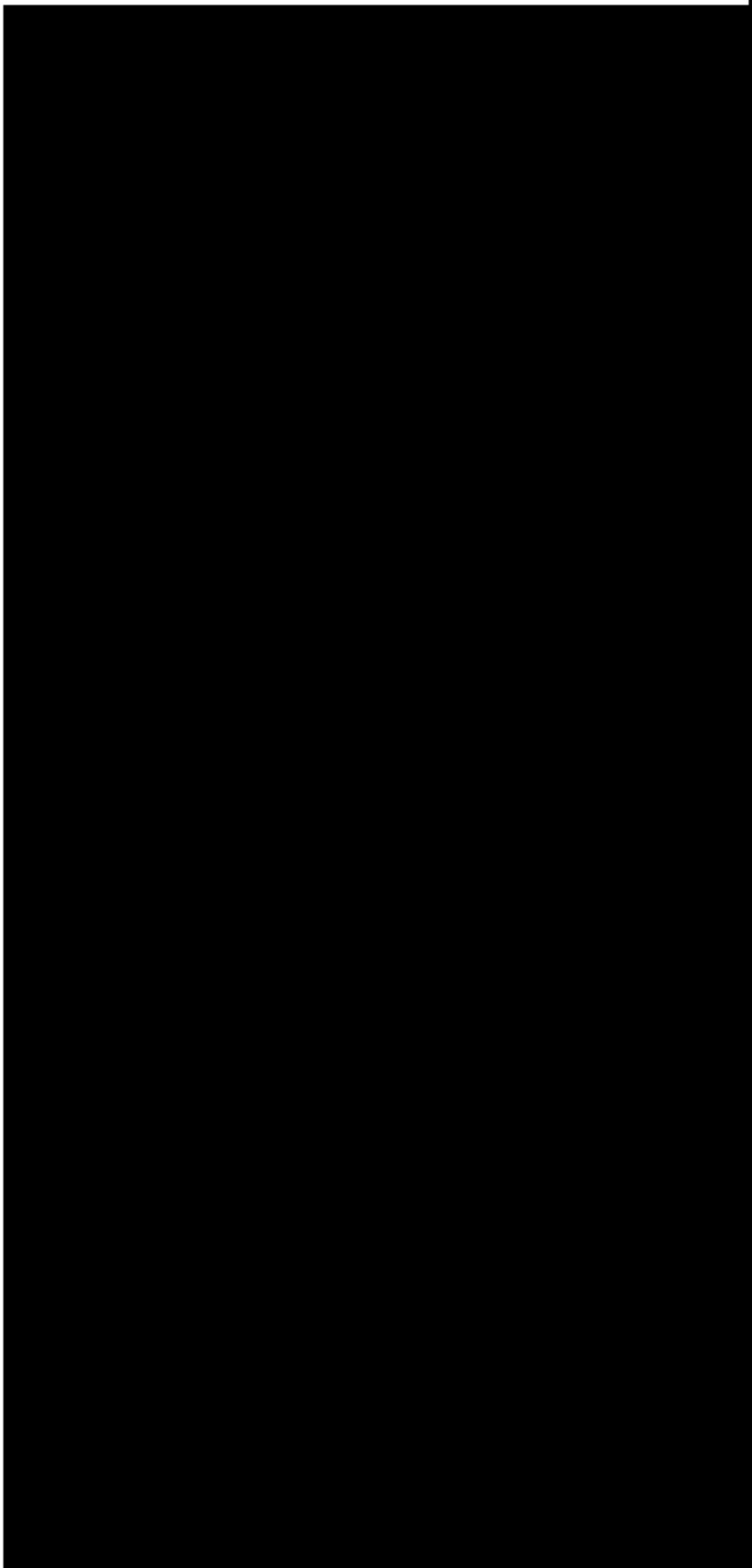


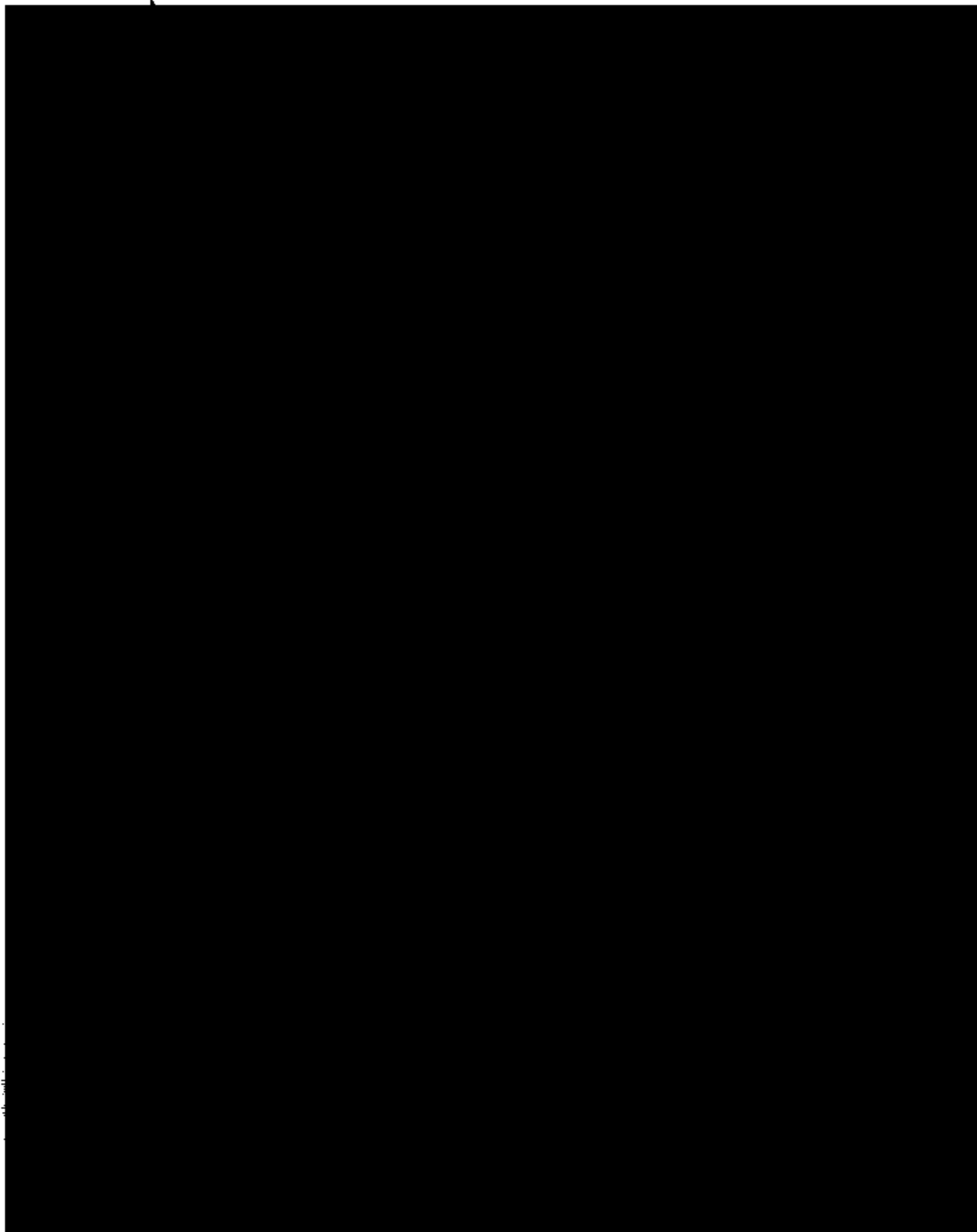
FORM 1041-10-10

REGIONS and Regions of the World, 2000-2000, 2000-2000, 2000-2000

FORM 1041-10-10

CUSTOMER SIGNATURE





GARY C FORMIER

011260

NO.

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ZIP CC

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