



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 117

Date Received

21-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

888793

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMFU18L4VLB09713	FORD TRUCK	EXPEDITION	1997	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	☐ Diesel
			☐ Gas
			☐ Fuel Injection

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☒ Van ☐ Minivan ☐ Other _____ ☐ Sport Util ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02780000	Part Name(s) TIRES:EMERGENCY SPARE TIRE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure	Date(s) of Failure(s) 06-MAY-2001 85	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CABLE THAT BINDS UP SPARE TIRE FAILS TO RELEASE SPARE TIRE FOR USE. DESIGN WAS VERY FLAWED.*AK

COPIES OF REPORTS ARE KEPT

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FOR AGENCY USE ONLY 117		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 NATIONWIDE 1-888-DASH-2-DOT	
Date of Report: 01 JUN 12 AM 10:57 Office: DEPT'S INVESTIGATION Reference No.: 888793		OWNER INFORMATION (Type or Print) 693296	
Home No.: Work Number:		Signature of Owner:	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☒ NO		In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.	
Date of Report: 01 JUN 12 AM 10:57		Signature of Owner:	

Vehicle Ident. No. (VIN) (located on bottom of windshield on driver's side) 1FMFU18L4VLB09713	Vehicle Make FORD TRUCK	Vehicle Model EXPEDITION	Vehicle Year 1997	Current Odometer Reading 86000
Purchase Date 18 March 1997		Dealer's Name Warner Truck Land		City Salt Lake
State UT		Zip Code 84145		No Cylinders 8
Engine Size (CID/CU) 5.4		Fuel Injection ☒ Turbo ☐ Diesel ☐ Gas		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

Transmissions on Type ☒ Automatic ☐ Manual	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Motorcycle ☐ Other	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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Component 02790000	Part Name(s) TIRES: EMERGENCY SPARE TIRE	Location ☐ Front ☐ Left ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement	No of Failures 06 MAY 2001	Date(s) of Failure(s) 06 MAY 2001	Mileage at Failure(s) 86000	Vehicle Speed at Failure(s) 86000
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APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Failures 0
Estimated Property Damage Cost of new spare tire 15000	Reported to Police ☐ Yes ☒ No	NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)	

CABLE THAT BINDS UP SPARE TIRE FAILS TO RELEASE SPARE TIRE FOR USE. DESIGN WAS VERY FLAWED. I brought this design flaw to the attention of Mge for the 2001 Expedition and it was exactly the same as for my car. I found the steel retracting cable bolts on a piece of Austin design change had been incorporated to correct the situation (The steel cable bolts on a piece of metal. I do however (over)

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

that the Ford design team re-design the Expedition part
to include the 2001 design change. This would preclude
the real safety problem of not being able to change
a flat tire on Ford Expedition

U.S. G.P.O. 1962-202-977/60005

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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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Information Management Staff NSA-10.01
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