



Vehicle Owner's Questionnaire (VOQ)

U.S. Department of Transportation
National Highway Traffic Safety Administration

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

692668
[Redacted]

888506
Reference No.

DEFECTS INVESTIGATION

01 JUN 12 AM 10:40
17-MAY-2004
OFFICE

FOR AGENCY USE ONLY 920

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO

In the absence of your signature, NHTSA will not contact your name and address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 6/11/04

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side): 1MELM6538SK6B7597
Vehicle Make: MERCURY
Vehicle Model: MYSTIQUE
Vehicle Year: 1995
Current Odometer Reading: [Redacted]

Purchase Date: [Redacted]
Dealer's Name: [Redacted]
City: [Redacted] State: [Redacted] Zip Code: [Redacted]
Engine Size (CID/CCL): [Redacted] No. Cylinders: [Redacted]
Turbo Diesel Gas Fuel Injection

Transmission Type: Automatic Manual
Antilock Brakes: Yes No
Restraint System: 3-Point Belt 2-Point Belt Motorbelt
Cruise Control: Yes No
Drive Train: Front Rear 4-Wheel
Vehicle Type: Car Sport Ut. Van Truck Motorcycle Other
Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION
Component: 06240000
Part Name(s): ENGINE COOLING SYSTEM:FAN
Location: Front Left Right Rear
Failed Part(s): Original Replacement
Date(s) of Failure(s): 01-MAR-2001
Mileage at Failure(s): 64000
Vehicle Speed at Failure(s): [Redacted]
No. of Failures: [Redacted]
Failed Part(s) Available? Yes No
NHTSA Previously Contacted? Yes No

APPLICATION INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)
Crash: Yes No
Fire: Yes No
Number of Persons Injured: 0
Number of Fatalities: 0
Estimated Property Damage: [Redacted]
Reported to Police: Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)
ENGINE COOLING FAN FAILED, CAUSING OVERHEATING AND STALLING. THERE IS RECALL 00V367000 FOR THIS DEFECT. HOWEVER, THIS VEHICLE IS NOT INCLUDED DUE TO VIN. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS, IF ANY.

The Privacy Act of '874-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.
CONTINUE ON BACK IF NEEDED