



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

16-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

888436

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	BRIDGESTONE	DUELER 684	1900	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 08-MAY-2001 64000 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RIGHT FRONT TIRE EXPERIENCED A TREAD SEPARATION WHILE DRIVING AT 40 MPH WITH DRIVER AND ONE PASSGNER IN A 1998, DODGE, RAM 1500; AFTERMARKET TIRE INSTALLED AT 35,000 MILES, TIRE SIZE P265/75R16, DOT# 7BHPUB286; TIRE CTR. NOTIFIED AND WILLING TO EXCHANGE TIRE AT A PRORATE. FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

241

RECEIVED

JUL -2 PM 2:26
16-MAY-2001

OFFICE

DEFECTS INVESTIGATION

Od or _____
rt_dtl _____
od_rt _____
up_dtr _____

Reference No.

888436

OWNER INFORMATION (Type or Print)

692572

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.☒ YES ☐ NO

Signature of Owner

Date 6/8/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 3B7HF13Y3WG183150 PLEASE FILL IN	Vehicle Make BRIDGESTONE	Vehicle Model DUELER 684	Vehicle Year 1998	Current Odometer Reading 65300
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Purchase Date
12/27/99

Dealer's Name Carmax

Engine Size
(CID/CC/L) 318
☐ Turbo
☐ Diesel
☒ Gas
☒ Fuel Injection
☐ New ☒ Used

City Kennesaw State GA Zip Code

No Cylinders 8

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☒ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☒ Left ☒ Front ☒ Right ☒ Rear	Failed Part(s) ☐ Original ☒ Replacement
No of Failures	Date(s) of Failure(s) 06-MAY-2001 Mileage at Failure(s) 64000 Vehicle Speed at Failure(s)	Failed Part(s) Available? ☒ Yes ☐ No 2 tires	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RIGHT FRONT TIRE EXPERIENCED A TREAD SEPARATION WHILE DRIVING AT 40 MPH WITH DRIVER AND ONE PASSENGER IN A 1998, DODGE RAM 1500; AFTERMARKET TIRE INSTALLED AT 35,000 MILES, TIRE SIZE P265/75R16, DOT# 7BHPUB286; TIRE CTR. NOTIFIED AND WILLING TO EXCHANGE TIRE AT A PRORATE. FEEL FREE TO PROVIDE ANY FURTHER DETAILS ON THIS MATTER. *AK
DOT 7BN8 PUB286

- This is the 2nd tire out of 4 on this vehicle that has sustained separation (both verified by Firestone tire dealers). I feel that this type of tire will place a greater risk on people who drive with them.

CONTINUE ON BACK, IF NEEDED

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT 7BW8PUB286

MANUFACTURER/TIRE NAME

Bridgestone Dueler APT

SIZE

265/75R15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Since first receiving this Questionnaire, the other two tires remaining of the 4, have also began separating. All of the tires built ^{visible} bulges on the running tread, causing oscillations of the vehicle at slower speeds and vibrations at higher speeds.

1st tire indicated bulge in Sept. 2000 at approx. 70-75 mph

2nd tire began oscillations + vibrations in May 2001 (noticed at approx. 40mph)

3rd + 4th tire both began oscillations + vibrations in June 2001 (first noticed at slow speeds when accelerating as bulges progressed could feel the vibrating of the entire truck at highway speeds.

None of the tires have had a blow out, I've replaced them soon after the above symptoms.

★ U.S. G.P.O.: 1992 - 623-897 / 8328

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

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