



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

15-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

888275

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or door frame) 1B7KF2365WJ219364	Vehicle Make DODGE TRUCK	Vehicle Model RAM 2500	Vehicle Year 1998	Current Odometer Reading
Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000 07381000 06410000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC POWER TRAIN:TRANSMISSION:AUTOMATIC:OVERDRIVE FUEL:THROTTLE LINKAGES AND CONTROL:PEDAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 01-JUN-1998 Failure(s) 57000 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AUTOMATIC TRANSMISSION HAS DIFFICULTY SHIFTING BETWEEN DRIVE AND OVERDRIVE. ALSO, VEHICLE WILL NOT ACCELERATE PROPERLY WITH GAS PEDAL BEING PRESSED ALL WAY TO FLOOR. ALSO, THERE WAS ERRATIC OPERATION OF OVERDRIVE KICKING IN WITHOUT PROVOCATION. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 1-888-DASH-2-DOT NATIONWIDE		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline	
FOR AGENCY USE ONLY 920		Date Received 01 JUN - 6 PM 1:15 15-MAY-2001 888275	
Reference No. 888275		Work Number 692151	
Home Number [Redacted]		Signature of Owner [Redacted]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.			
VEHICLE INFORMATION			
Vehicle Identification No. (VIN) 1B7KF2365WJ219364 (Located at bottom of driver's side door)		Vehicle Make DODGE TRUCK Vehicle Model RAM 2500 Vehicle Year 1998 Current Odometer Reading	
Purchase Date ☒ New ☐ Used		Dealer's Name City State Zip Code	
Engine Size No Cylinders Fuel Injection ☐ Turbo ☐ Diesel ☐ Gas		Body Style ☐ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other	
Transmission Type ☒ Automatic ☐ Manual		Restraint System ☐ 3-Point Belt ☐ Motor Belt ☐ 2-Point Belt ☐ Passengerside Airbag ☐ Driverside Airbag	
Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Ute ☐ Truck ☐ Motorcycle		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	
Location ☐ Front ☐ Rear ☐ Right ☐ Left		Failed Part(s) ☐ Replacement ☐ Original	
FAILED COMPONENT(S) INFORMATION			
Component 07300000 07301000 06410000		Part Name(s) POWER TRAIN: TRANSMISSION: AUTOMATIC POWER TRAIN: TRANSMISSION: AUTOMATIC: OVERDRIVE FUEL: THROTTLE LINKAGES AND CONTROL: PEDAL	
No of Failures 01-JUN-1998 Mileage at Failure(s) 57000 Vehicle Speed at Failure(s)		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured 0		Number of Fatalities 0	
Estimated Property Damage ☐ Yes ☒ No		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
AUTOMATIC TRANSMISSION HAS DIFFICULTY SHIFTING BETWEEN DRIVE AND OVERDRIVE. ALSO, VEHICLE WILL NOT ACCELERATE PROPERLY WITH GAS PEDAL BEING PRESSED ALL WAY TO FLOOR. ALSO, THERE WAS ERRATIC OPERATION OF OVERDRIVE KICKING IN WITHOUT PROVOCATION. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS, IF ANY.			
CONTINUE ON BACK IF NEEDED			

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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

On more than one occasion I had to put on the brakes and pull back behind the vehicle I was passing because the transmission would upshift before it should. Chrysler is aware of this dangerous problem. They had a Technical service bulletin # 18-07-99 Dated April 30, 1999. Then they issued a new Technical service bulletin # 21-04-00 which superseded the first bulletin! A Mr. Hummel a District manager for Chrysler told me on two occasions that Chrysler has been increasing the horsepower & Torque of the Cummins engine to help this shifting problem! I have contacted Hudson City Plaza, Canton, Ill & Fordmark Dodge, Pekin, Ill. but neither dealer know what Mr. Hummel the District manager is talking about!

☆ U.S. G.P.O.: 1992 - 623-697/60286

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590