



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

14-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

888167

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1HGEJ7120VL136812	HONDA	CIVIC	1997	
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Van ☐ Minivan ☐ Other	☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111000	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT.	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 13-APR-2001 31000 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 2	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING AT APPROXIMATELY 25 MPH, ANOTHER VEHICLE PULLED OUT IN FRONT OF CONSUMERS VEHICLE RESULTING IN A FRONT END CRASH. UPON IMPACT, BOTH FRONTAL AIR BAGS FAILED TO DEPLOY. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS. *NOTE: 2 INJURIES WERE RELATED TO THIS INCIDENT, MUSCLES PULLED.*AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
Date Received 14-MAY-2001 Reference No. 888167		Work Number 691895	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
☐ YES ☒ NO
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 Signature of Owner _____ Date _____

Vehicle Ident. No. (VIN) 1HGEJ7120VL136812	Vehicle Make HONDA	Vehicle Model CIVIC	Vehicle Year 1997	Current Odometer Reading
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Purchase Date	Dealer's Name Bidduph Honda	City Glen Dale	State AZ	Zip Code
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Transmission Type ☒ Automatic ☐ Manual	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorbell	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Minivan ☐ Van ☐ Truck ☐ Motorcycle ☐ Other	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
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Component 12111000	Part Name(s) INTERIOR SYSTEMS; PASSENGER RESTRAINTS; AIR BAG; FRONT A	Location Front Left Right Rear	Failed Part(s) Failed Parts Replacement
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No of Failures	Date(s) of Failure(s) 13-APR-2001	Mileage at Failure(s) 31000	Vehicle Speed at Failure(s) approx. 25 mph
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Crash	Yes ☒ No ☐	Fire	Yes ☒ No ☐	Number of Persons Injured	2	Number of Fatalities	0	Estimated Property Damage	Reported to Police
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 NOTE: 2 INJURIES WERE RELATED TO THIS INCIDENT, MUSCLES PULLED. AK
 * Attached please find letter of concern, insurance approx. \$19000 and copy of accident report. A citation was also issued to other driver.

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THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

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