



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

### FOR AGENCY USE ONLY §20

Date Received

14-MAY-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

888108

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

|                                                                                                 |                                                                                               |                                                                                                                                                                                                                                      |                                                                                              |                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|-------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN) _____<br><small>(Locate at bottom of windshield and door side)</small> |                                                                                               | Vehicle Make<br><b>FIRESTONE</b>                                                                                                                                                                                                     | Vehicle Model<br><b>FIRESTONE</b>                                                            | Vehicle Year<br><b>1900</b>                                                                                                                  | Current Odometer Reading _____                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Purchase Date<br><br><input type="checkbox"/> New <input checked="" type="checkbox"/> Used      | Dealer's Name _____<br>City _____ State _____ Zip Code _____                                  |                                                                                                                                                                                                                                      | Engine Size<br>(CID/CC/L) _____<br>No Cylinders _____                                        | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Transmission Type<br><br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic  | Antilock Brakes<br><br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Restraint System<br><br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Drive Train<br><br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                       | Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____<br>Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input checked="" type="checkbox"/> Other _____ |

### FAILED COMPONENT(S)/PART(S) INFORMATION

|                              |                                                                         |                                                                                                                                          |                                                                                             |
|------------------------------|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br><b>02700000</b> | Part Name(s)<br><b>TIRES</b>                                            | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure                | Date(s) of Failure(s) <b>10-MAY-2001</b><br>Mileage at Failure(s) _____ | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                                  |                                                                                 |                                           |                                      |                                          |                                                                                               |
|----------------------------------------------------------------------------------|---------------------------------------------------------------------------------|-------------------------------------------|--------------------------------------|------------------------------------------|-----------------------------------------------------------------------------------------------|
| Crash<br><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br><br><b>0</b> | Number of Fatalities<br><br><b>0</b> | Estimated Property Damag<br><br><b>0</b> | Reported to Police<br><br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|----------------------------------------------------------------------------------|---------------------------------------------------------------------------------|-------------------------------------------|--------------------------------------|------------------------------------------|-----------------------------------------------------------------------------------------------|

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING AT APPROXIMATELY 70 MPH IN CHEVROLET, SUBURBAN 1999 THERE WAS VIBRATION IN VEHICLE. UPON EXAMINATION, RIGHT REAR OF TIRE HAD A SECTION OF TREAD PEELING OFF AND THERE WAS A BUBBLE FORMING WHERE TREAD MEETS SIDEWALL. FIRESTONE, SIZE - LT245/75R16 WERE ORIGINAL EQUIPMENT ON VEHICLE, AND HAD APPROXIMATELY 47,000 MILES ON THE TIRES. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS. \*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

## Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 920

Date Received

AUG 7  
14-MAY-2001

Od or

rt dt

od rt

up thr

Reference No.

888108

## OWNER INFORMATION (Type or Print)

691785

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized signature, provide your name and address to the vehicle manufacturer.

Signature of Owner

Date

## VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of  
windshield on driver's side)

1GBHR34KXKJ124817

Vehicle Make

Chevrolet

FIRESTONE

Vehicle Model

Suburban

FIRESTONE

Vehicle Year

1999

1900

Current Odometer Reading

Purchase Date

Dealer's Name Bobby Murray Chevrolet Inc

Engine Size

(CID/CC/L) 6.5 Liter

☒ Turbo☒ Diesel☐ Gas☐ Fuel Injection☒ New ☒ Used

City Raleigh State NC Zip Code 27629

No Cylinders

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☒ No

Restraint System

☐ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 12-Point Belt☒ Passengerside Airbag

Cruise Control

☒ Yes☒ No

Drive Train

☐ Front☒ Rear☐ 4-Wheel

Vehicle Type

☐ Car☐ Van☐ Minivan☐ Other☒ Sport Util☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☒ Stationwagon☐ Pick Up Truck☒ Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

Component

02700000

Part Name(s)

TIRES

Tire Failure

Passengerside rear

Location

☐ Left☐ Front☒ Right☒ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

4

Date(s) of Failure(s) 10-MAY-2001

Mileage at Failure(s)

Vehicle Speed at Failure(s) 70

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

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CONTINUE ON BACK IF NEEDED

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At time of phone call only 1 failure now add 4 of original tires

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.\*

|                         |   |   |   |   |   |   |   |   |   |   |   |   |                        |                  |
|-------------------------|---|---|---|---|---|---|---|---|---|---|---|---|------------------------|------------------|
| D                       | O | T | V | 6 | 1 | 1 | B | 1 | A | 0 | 7 | 8 | MANUFACTURER/TIRE NAME | SIZE             |
| DOT V 6 1 1 B 1 A 0 7 8 |   |   |   |   |   |   |   |   |   |   |   |   | Made in Mexico         | LT 246 / 16 75 R |

\* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

ALL Tires that were on the vehicle at time of purchased, have been replaced, One tire on right rear went bad between Florida + Raleigh, NC. The spare and a new tire was put on the front and two of the original tires was put on rear. Our next trip to Florida another one went bad. I took the used spare tire and put it on the rear, upon having a tire man in Florida examine the Firestone Tires all of them had broken places in the steel belts. The tires was  $\frac{1}{2}$  wore out, the New tires on front had  $\frac{3}{4}$  inch Tread. The used tires that had gone to had had  $\frac{1}{4}$  inch Tread left. I have them in Florida for any body that wants to examine them.

I put 4 New Michelin Tires of the same size on my Suburban, as we have been traveling about 1300 miles each month between Raleigh and Florida, we have some construction taking place in Florida.

☆ U.S. G.P.O.: 1982 - 623-607 / 40086

U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

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Penalty for Private Use \$300



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U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Information Management Staff NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

**THE FOLLOWING PAGES ARE WITHHELD TO  
PROTECT UNWARRANTED INVASION OF  
PERSONAL PRIVACY PURSUANT TO  
EXEMPTION 6 OF THE FREEDOM OF  
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

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