



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

09-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

887780

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
YS3ED55E9X3095722		SAAB	952	1999	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☒ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09302000	Part Name(s) LIGHTING:FUSE:HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 01-OCT-1999 43000 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BOTH HEADLIGHTS BURNED OUT WITHIN 10 MINUTES, THIS HAS HAPPENED 5-6 TIMES SINCE PURCHASE OF VEHICLE, SEEMS TO BE A ELECTRICAL PROBLEM. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received

09-MAY-2001

Od_or

rt_dt

od_rt

up_itr

Reference No.

887780

OWNER INFORMATION (Type or Print)

691155

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 5/18/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN)

(located at bottom of
windshield on driver's side)

YS3ED55E9X3095722

Vehicle Make

SAAB

Vehicle Model

950 Wagon

Vehicle Year

1999

Current Odometer Reading

43,000

Purchase Date

7/30/99

Dealer's Name

Morris's Saab

Engine Size

(CID/CC/L)

2.3 L

☒ Turbo☐ Diesel☐ Gas☐ Fuel Injection☒ New ☐ Used

City

Minnetonka

State

MN

Zip Code

55305

No Cylinders

4

Transmission Type

☒ Manual☐ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driverside Airbag☐ 2-Point Belt☒ Passengerside Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Utl☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☒ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

09302000

Part Name(s)

LIGHTING:FUSE:HEAD LIGHTS

Location

☒ Left☒ Front☐ Right☒ Rear

Failed Part(s)

☒ Original☒ Replacement

No of Failures

6

Date(s) of Failure(s)

0-OCT-1999, 4/2001

Mileage at Failure(s)

5,000 43000

Vehicle Speed at Failure(s)

Starting car - 0 mph

Failed Part(s)

Available?

☐ Yes ☒ No

NHTSA Previously

Contacted?

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BOTH HEADLIGHTS BURNED OUT WITHIN A FEW HOURS/MINUTES, ~~MINUTES~~ HAPPENED 5-6 TIMES SINCE PURCHASE OF VEHICLE, SEEMS TO BE A ELECTRICAL PROBLEM. *AK

Twice, Single failures have

NOTE - HAVE BEEN ON ROAD TRIPS ~~AND~~ AND DRIVING AT NIGHT WHEN BULBS ON BOTH LOW BEAMS HAVE BURNED OUT WITHIN MINUTES/HOURS

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NO PLACE TO BUY THESE BULBS AT SAM. WE ACTUALLY NOW CARRY

SPARE BULBS WITH US NEVER HAVE HAD THIS PROBLEM WITH ANY

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

OTHER CAR.

3 MONTHS AGO, AFTER FAILURES, I REPLACED WITH SYLVANIA BULBS. LESS
THAN 2 MINUTES LATER I WENT TO START CAR. ALERT THAT ONE HAD FAILED.
NEXT TIME I STARTED THE CAR (MAYBE AN HOUR LATER) ANOTHER ALERT AND
THE SECOND ONE HAD FAILED. I HAD MAYBE 5000 MILES ON THEM. BOTH
FILAMENTS WERE MELTED

U.S. Department
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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

