



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

08-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

887726

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3B7HC12Z1YG130372	DODGE TRUCK	RAM 1500	2000	
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000 01580000 01200000	Part Name(s) TIRES STEERING:LINKAGES:KNUCKLE:SPINDLE:ARM STEERING:GEAR BOX	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 01-AUG-2000 26830 Mileage at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER MAKES A LEFT TURN AT ANY GIVEN SPEED TIRES RUB AGAINST SHOCK BRACKETS WHICH CAUSES A NOISE. DEALERSHIP HAS REPLACED SPINDLE TWICE AND STEERING GEAR BOX. WANTS TO PUT A 2MM SHIM ON THE BACK OF TIRE. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS. *AK

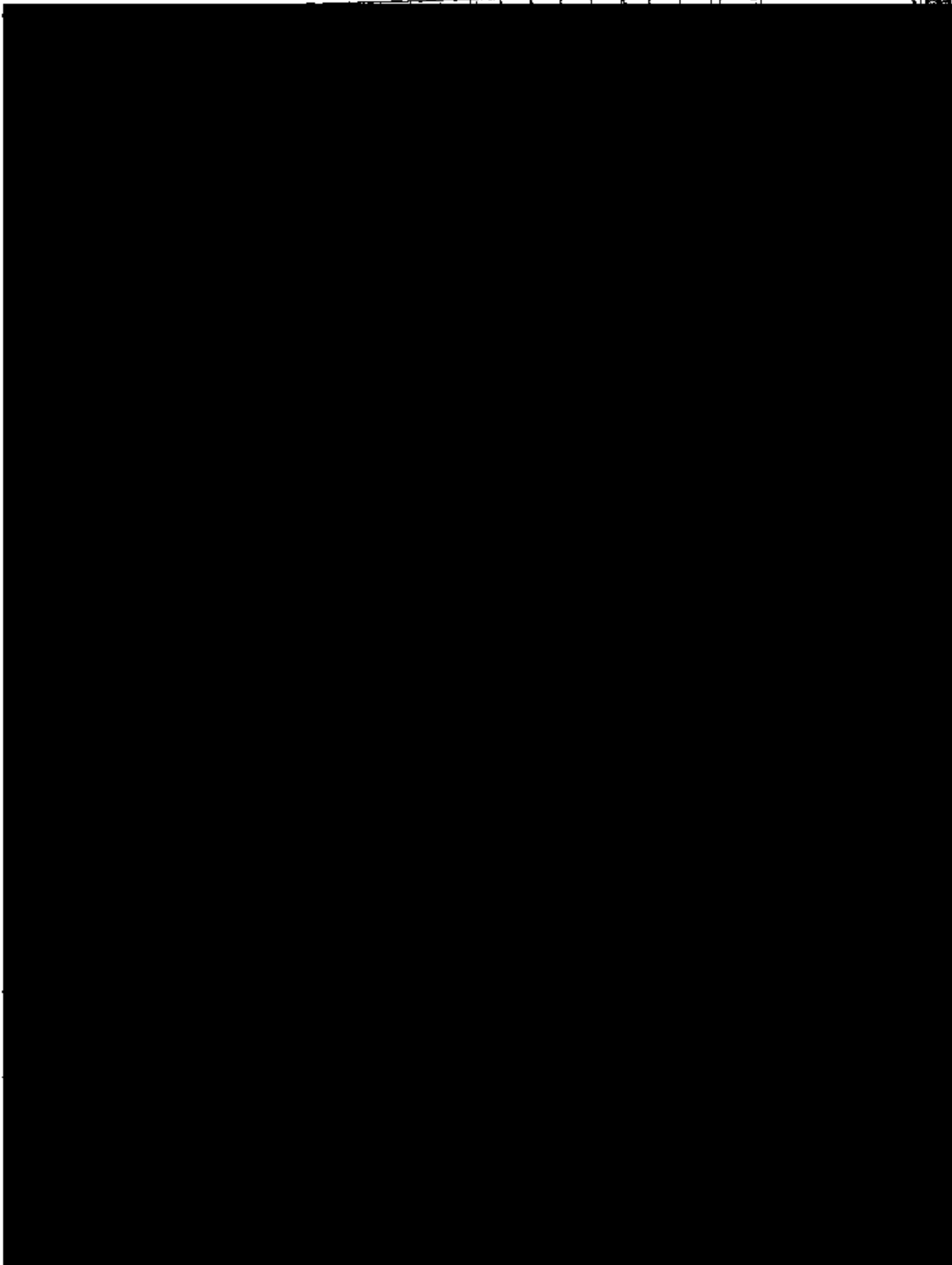
COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4238 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 920	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 08-MAY-2001	Od_or _____ rt_dt _____ ed_rt _____ up_tr _____
		Reference No. 887726	
OWNER INFORMATION (Type or Print) 691058		Work Number Home Number	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of _____ and address to the vehicle manufacturer. Signature of Owner _____ Date 5/23/01			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 3B7HC12Z1YG130372	Vehicle Make DODGE TRUCK	Vehicle Model RAM 1500	Vehicle Year 2000
Current Odometer Reading 27,753		Purchase Date April 15, 2000	
Dealer's Name Green cher Ply Dge In City DeRidder State LA Zip Code 70634		Engine Size (CID/CC/L) 360 cc ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection No Cylinders 8	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ Van ☐ Minivan ☐ Other		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02700000 01600000 01200000	Part Name(s) TIRES STEERING:LINKAGES:KNUCKLE:SPINDLE:ARM STEERING:GEAR BOX	Location ☒ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 01-AUG-2000 Mileage at Failure(s) 26830 Vehicle Speed at Failure(s) ANY speed	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER MAKES A LEFT TURN AT ANY GIVEN SPEED TIRES RUB AGAINST SHOCK BRACKETS WHICH CAUSES A NOISE. DEALERSHIP HAS REPLACED SPINDLE TWICE AND STEERING GEAR BOX. WANTS TO PUT A 2MM SHIM ON THE BACK OF TIRE. PLEASE PROVIDE ANY ADDITIONAL INFORMATION/ATTACHMENTS. *AK 2mm Shims were put on 5-4-01 and Tire on left side is still rubbing. NO one can seem to fix or even begin to try.			
CONTINUE ON BACK IF NEEDED			
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INFORMATION ACT, 5 U.S.C. 552(b)(6)

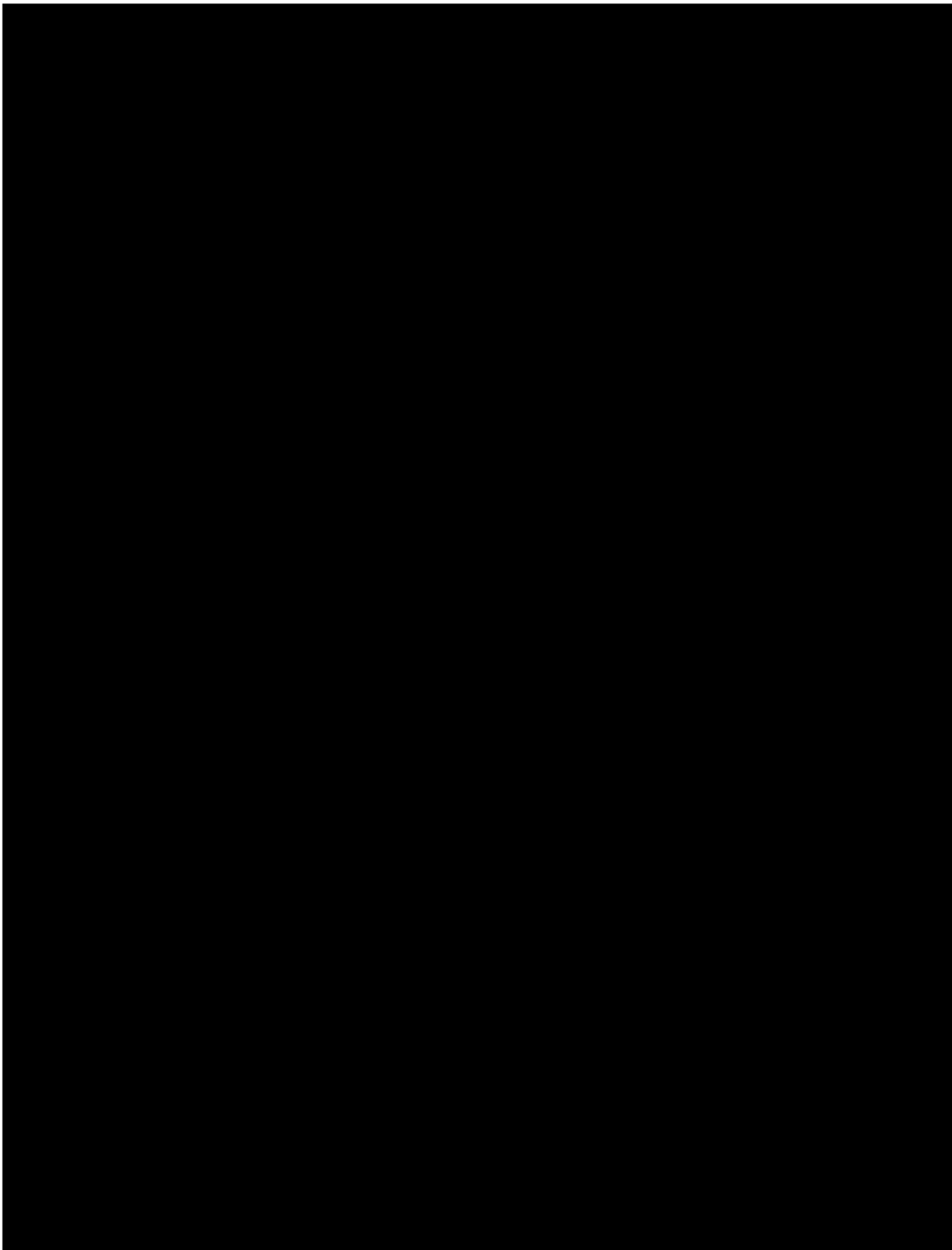
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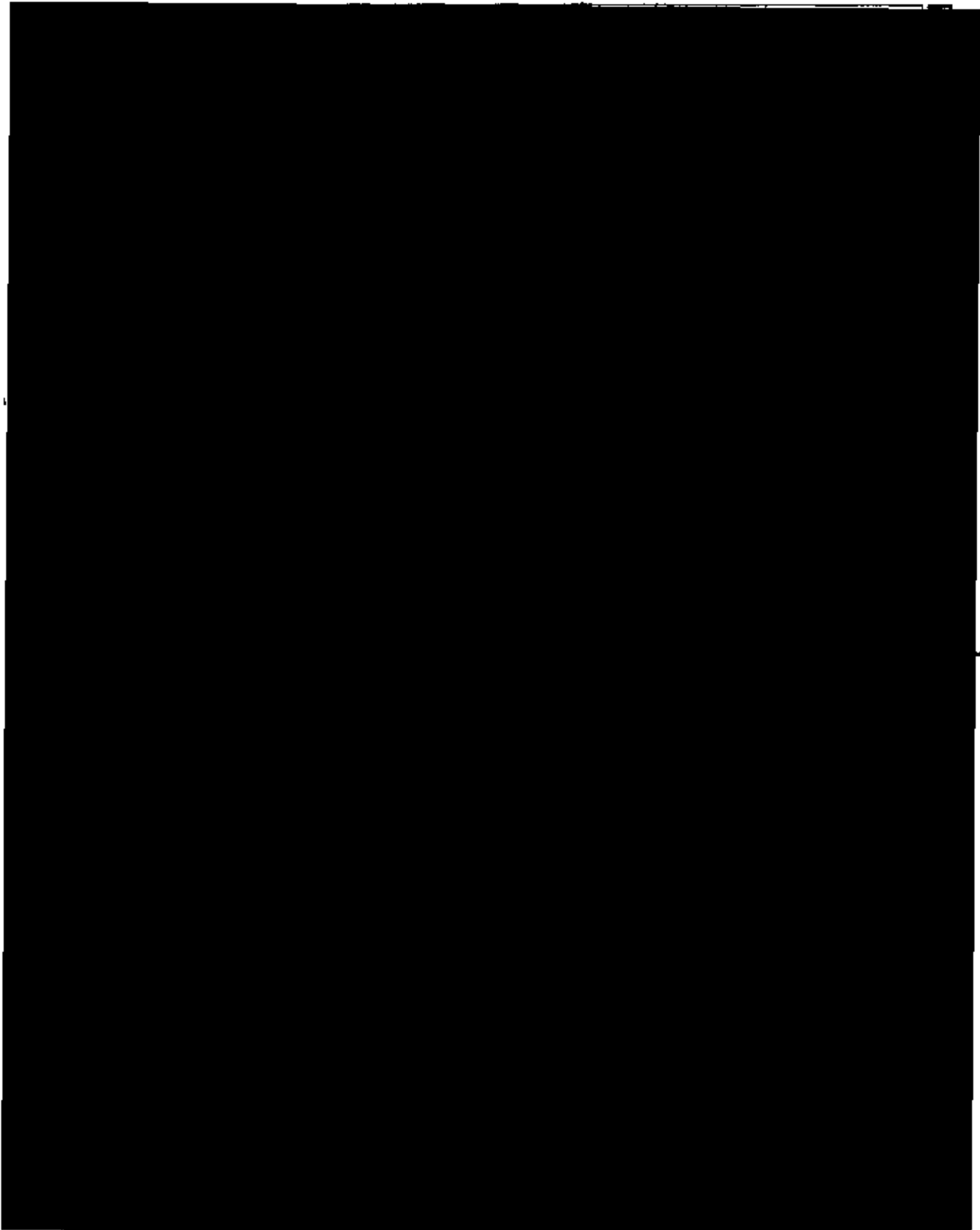


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