



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 160

Date Received

08-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

887664

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and driver's side door)		Vehicle Make FORD	Vehicle Model TAURUS	Vehicle Year 1999	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03273000	Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FAULTY BRAKE ROTORS ON FRONT DISC BRAKES ARE WARPING, CAUSING STEERING TO SHAKE WHEN APPLYING BRAKES.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 160	
Date Received: 08-MAY-2001 Reference No. 887664		Work Number: [Redacted] Home Number: [Redacted]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO			
Signature of Owner: [Redacted] Date: 5/23/01			
VEHICLE INFORMATION			
Vehicle Year: 1999 Current Odometer Reading: 52,921	Vehicle Make: FORD Vehicle Model: TAURUS	Vehicle Ident. No. (VIN): [Redacted] (Located at bottom of windshield on driver's side)	Purchase Date: 3-1-00 ☒ New ☐ Used
Engine Size: 3.1 (cid/cc) No Cylinders: 6 Fuel Injection: ☒ Gas ☐ Diesel ☐ Turbo	Cruise Control: ☒ Yes ☐ No Drive Train: ☒ Front ☐ Rear ☐ 4-Wheel	Restraint System: ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorized Antilock Brakes: ☒ Yes ☐ No	Transmission Type: ☒ Automatic ☐ Manual
Body Style: ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other	Vehicle Type: ☒ Car ☐ Van ☐ Minivan ☐ Motorcycle ☐ Other	Location: ☒ Left ☐ Right ☐ Rear ☐ Front Failed Part(s): ☒ Original ☐ Replacement	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Part Name(s): BRAKES:HYDRAULIC;DISC:ROTOR-DISC HUB Component: 03273800		No of Failures: Multiple Date(s) of Failure(s): 3/1/00 & 5/1/01 Mileage at Failure(s): 50,000 & 50,000 miles Vehicle Speed at Failure(s): all speeds	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash: ☒ Yes ☐ No Fire: ☒ Yes ☐ No Number of Persons Injured: [Blank] Number of Fatalities: [Blank]	Estimated Property Damage: \$75 to repair Reported to Police: ☒ Yes ☐ No	NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) FAULTY BRAKE ROTORS ON FRONT DISC BRAKES ARE WARPING, CAUSING STEERING TO SHAKE WHEN APPLYING BRAKES. AK Told by mechanic this is caused by faulty construction of these Ford Ectors. This also happened multiple times with my mercury sable 1986 model	
The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

CONTINUE ON BACK IF NEEDED