



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

07-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

887594

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1J4GW58S81C592760		JEEP	GRAND CHEROKE	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
				☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ Other _____	
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____	

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07200000	Part Name(s) POWER TRAIN:TRANSMISSION:STANDARD:MANUAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 0	Date(s) of Failure(s) 25-FEB-2001 2000 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WITH CRUISE CONTROL ON AND GOING UP A HILL THERE IS HESITATION, AND THEN VEHICLE SLAMS INTO A LOWER GEAR. SLAM IS SO BAD THAT PASSENGERS ARE STARTLED. TOOK TO DEALER, AND THEY SAID THEY DON'T KNOW WHAT TO DO ABOUT THIS PROBLEM.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline L.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 NATIONWIDE 1-888-DASH-2DOT		Vehicle Owner's Questionnaire (VOQ) Date Received: 07-MAY-2001 Reference No. 887594		Home Number: 818-622-5000 Work Number: 690676	
Do you authorize the use of your vehicle information for the purpose of the NHTSA's action? ☒ YES ☐ NO Signature of Owner: [Redacted] Date: 5/1/01					
VEHICLE INFORMATION Vehicle Ident. No. (VIN): 1J4GW68S81C592760 Vehicle Make: JEEP Vehicle Model: GRAND CHEROK Vehicle Year: 2001 Current Odometer Reading: 8812					
DEALER INFORMATION Dealer's Name: Army Garage, Inc. City: Albany State: NY Zip Code: 12205 Engine Size: 4.0 Fuel Injection: ☒ Gas ☐ Diesel ☐ Turbo					
TRANSMISSION TYPE Automatic ☒ Manual ☐ Antilock Brakes: ☒ Yes ☐ No Restraint System: ☒ 3-Point Belt ☐ 2-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag					
DRIVE TRAIN Drive Type: ☒ 4-Wheel ☐ Front ☐ Rear Vehicle Type: ☒ Car ☐ Van ☐ Minivan ☐ Other Body Style: ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other					
FAILED COMPONENT(S)/PART(S) INFORMATION Component: 07200000 Part Name(s): POWER TRAIN: TRANSMISSION: STANDARD: MANUAL Location: ☐ Front ☐ Left ☐ Right ☐ Rear Failed Part(s): ☒ Original ☐ Replacement					
APPLICATION INCIDENT INFORMATION No of Failures: 0 Date(s) of Failure(s): 25-FEB-2001 Mileage at Failure(s): 2000 Vehicle Speed at Failure(s): 55 mph Failed Part(s): ☒ Yes ☐ No Available? ☒ Yes ☐ No NHTSA Previously Contacted? ☒ Yes ☐ No					
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WITH CRUISE CONTROL ON AND GOING UP A HILL THERE IS HESITATION, AND THEN VEHICLE SLAMS INTO A LOWER GEAR. SLAM IS SO BAD THAT PASSENGERS ARE STARTLED. TOOK TO DEALER, AND THEY SAID THEY DON'T KNOW WHAT TO DO ABOUT THIS PROBLEM.*AK They contacted DaimlerChrysler and were told the condition is normal. I can't imagine what the experience can be "normal". I am afraid to use the cruise control.					
CONTINUE ON BACK IF NEEDED					

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