



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 117

Date Received

04-MAY-2001

Ord or _____
rt dt _____
pd rt _____
rp tr _____

Reference No.

887527

Work Number

Home Number 8474552520

OWNER INFORMATION (Type or Print)

PATSY WILLIAMS 690297
10107 BELDEN
MELROSE PARK IL 60164

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G4HR54K2YU114390	BUICK	LESABRE	2000	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	☐ Diesel ☐ Gas ☐ Fuel Injection

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150000	Part Name(s) ENGINE:OTHER PARTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 02-AUG-1999 1 Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(ES)



Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline

U.S. Department of Transportation
National Highway Traffic Safety Administration
1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

690297

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

YES ☒ NO ☐

In the absence of an authorized signature, your name and address to the vehicle manufacturer.

Signature of Owner

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) 1G4HR54K2YU114390
Vehicle Make BUICK
Vehicle Model LESABRE
Vehicle Year 2000
Current Odometer Reading 10,000

Purchase Date 5/22/99

Used ☒ New ☐

Dealer's Name: *Metzger Buick*
City: *Anniston* State: *Al* Zip Code: *36409*
Engine Size (CID/CYL) 3800
No Cylinders 6
Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection ☐

Transmission Type Automatic ☒ Manual ☐
Antilock Brakes Yes ☐ No ☒
Restraint System 3-Point Belt ☐ 2-Point Belt ☒ Motorbelt ☐
Cruise Control Yes ☒ No ☐
Drive Train Front ☒ Rear ☐ 4-Wheel ☐
Vehicle Type Car ☒ Van ☐ Minivan ☐ Other ☐
Body Style Sport Ut ☐ Truck ☐ Motorcycle ☐ Pick Up Truck ☐ Station Wagon ☐ 2-Door ☐ 4-Door ☐ Other ☐

FAILED COMPONENT(S) INFORMATION

Component 06160000
Part Name(s) ENGINE: OTHER PARTS
Location Front ☐ Left ☐ Right ☐
Failed Part(s) Original ☐ Replacement ☐
No of Failures 3
Date(s) of Failure(s) 02-AUG-1999
Mileage at Failure(s) 10,000
Vehicle Speed at Failure(s) 2187-10672
Available? Yes ☐ No ☒
NHTSA Previously Contacted? Yes ☐ No ☒

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), and injury(ies) on the back of this form)

Crash Yes ☐ No ☒
Fire Yes ☐ No ☒
Number of Persons Injured
Number of Fatalities
Estimated Property Damage
Reported to Police Yes ☐ No ☒

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WAS DRIVING VEHICLE WHEN IT STALLED OUT AT 1,600 MILES. TOOK TO DEALER AND WAS SUPPOSE TO BE REPAIRED. PROBLEM HAPPENED AGAIN AT 2,100 MILES. STOPPED DRIVING VEHICLE DURING SUMMER AND DROVE ONLY WINTER TIME. PROBLEM OF STALLING REAPPEARED ONCE MORE AT 10,600 MILES. VEHICLE WAS REPAIRED EACH TIME FOR STALLING. FINALLY CONTACTED MANUFACTURER AND NOTHING COULD BE DONE ABOUT STALLING. AK

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.