



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

03-MAY-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

887381

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1P3ES47C5TD617446		PLYMOUTH	NEON	1996	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
		☐ Motorbelt ☐ 2-Point Belt			☐ Sport Utl ☐ Truck ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021 05150040 05110000	Part Name(s) ENGINE:GASKETS:VALVE COVER ENGINE:OIL FILTER/BRACKET ENGINE:MOUNTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 0	Date(s) of Failure(s) 06-NOV-1998 Failure(s) 30000 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE WAS LEAKING IN COOLANT. TOOK VEHICLE TO DEALER, AND THEY REPLACED OIL FILTER / ANTI FREEZE, AND ENGINE BOLT. CAR HAS TO GO IN FOR SAME PROBLEM EVERY TWO YEARS. CONSUMER FEELS IT'S A MANUFACTURS DEFECT/ POOR DESIGN.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
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Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

03-MAY-2001

Od_or

od_rt

od_rtr

up_rtr

Reference No.

887381

Work Number

Home Number

OWNER INFORMATION (Type or Print)

690009

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

☒ YES

☐ NO

Signature of Owner

Date 5/15/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

1P3ES47C5TD617446

Vehicle Make

PLYMOUTH

Vehicle Model

NEON

Vehicle Year

1996

Current Odometer Reading

Purchase Date

Dealer's Name

Engine Size

(CID/CC/L)

No Cylinders

☐ Turbo

☐ Diesel

☐ Gas

☐ Fuel Injection

☐ New ☒ Used

City

State

Zip Code

Transmission Type

☐ Manual

☒ Automatic

Antilock Brakes

☐ Yes

☒ No

Restraint System

☒ 3-Point Belt

☐ Motorbelt

☒ Driverside Airbag

☐ 2-Point Belt

☒ Passengerside Airbag

Cruise Control

☐ Yes

☒ No

Drive Train

☒ Front

☐ Rear

☐ 4-Wheel

Vehicle Type

☒ Car

☐ Van

☐ Minivan

☐ Other

☐ Sport Util

☐ Truck

☐ Motorcycle

Body Style

☒ 2-Door

☐ 4-Door

☐ Stationwagon

☐ Pick Up Truck

☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

05150021

05160040

06110000

Part Name(s)

ENGINE:GASKETS:VALVE COVER

ENGINE:OIL FILTER/BACKET

ENGINE:MOUNTS

Location

☐ Left

☐ Front

☐ Right

☐ Rear

Failed Part(s)

☐ Original

☐ Replacement

No of Failures

0

Date(s) of Failure(s) 06-NOV-1998

Mileage at Failure(s) 30000

Vehicle Speed at Failure(s) 0

Failed Part(s)

Available?

☐ Yes ☐ No

NHTSA Previously

Contacted?

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE WAS LEAKING IN COOLANT. TOOK VEHICLE TO DEALER, AND THEY REPLACED OIL FILTER / ANTI FREEZE, AND ENGINE BOLT. CAR HAS TO GO IN FOR SAME PROBLEM EVERY TWO YEARS. CONSUMER FEELS IT'S A MANUFACTURERS DEFECT/ POOR DESIGN.*AK

HEAD GASKET FAILED 3 TIMES WITH IN FIRST 96,000 MILES. I WOULD LIKE A REIMBURSEMENT FOR THE REPAIRS. EACH REPAIR WAS ABOUT \$500 TOTAL OF \$1500 PLUS LOSS WORK TIME RENTAL CAR ETC. HAVE RECEIPTS

CONTINUE ON BACK, IF NEEDED

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