



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

03-MAY-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

887367

Work Number

Home Number 920-793-2352

OWNER INFORMATION (Type or Print)

DONALD KUPSCH 689992
6501 RIVERVIEW DRIVE
TWO RIVERS WI 54241

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2C3ED56F5RH106251	CHRYSLER	LHS	1994	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	☐ Diesel ☐ Gas ☐ Fuel Injection

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
---	---	--	--	--	---	---

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000 12430000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC INTERIOR SYSTEMS:INSTRUMENT PANEL:SPEEDOMETER:ODOM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 14-APR-2001 59000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONALWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 920	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 03-MAY-2001	Od or rt dt od rt up_ltr
		Reference No. 887367	
OWNER INFORMATION (Type or Print) 689992		Work Number Home Number	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorized representative, NHTSA will NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner		Date <u>5/14/01</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 2C3ED56F5RH106251	Vehicle Make CHRYSLER	Vehicle Model LHS	Vehicle Year 1994
Current Odometer Reading		Engine Size (CID/CC/L) <u>3.5</u> No Cylinders <u>6</u>	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☒ Driverside Airbag ☒ Passengerside Airbag ☐ Motorbelt ☒ 2-Point Belt	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other		Body Style ☐ Sport Ut ☐ Truck ☐ Motorcycle ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 87300000 12430000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC INTERIOR SYSTEMS:INSTRUMENT PANEL:SPEEDOMETER:ODOM		Location ☐ Left ☒ Front ☐ Right ☐ Rear
Failed Part(s) ☒ Original ☐ Replacement		No of Failures Date(s) of Failure(s) <u>14-APR-2001</u> Mileage at Failure(s) <u>59000</u> Vehicle Speed at Failure(s) <u>45 MPH</u>	
Failed Part(s) Available? ☐ Yes ☒ No		NHTSA Previously Contacted? ☒ Yes ☐ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities
Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER WAS TRAVELING AT APPROXIMATELY 40 TO 45 MPH WHEN TACHOMETER SHOT UP AS IF VEHICLE WAS IN NEUTRAL AND LOST THE GEAR HE WAS IN. CONSUMER TOOK VEHICLE TO A GAS STATION, AND CHECKED TRANSMISSION. TRANSMISSION FLUID WAS GOOD. BUT, VEHICLE COULD ONLY ENGAGE IN FIRST AND REVERSE GEARS. TRANSMISSION HAD TO BE REBUILT FOR \$2160.00. PLEASE PROVIDE ANY ADDITIONAL INFORMATION.*AK			

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.