

**National Highway
Traffic Safety
Administration**

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

Date Received

02-MAY-2001

Od_or _____
rt_dt _____
od_rt _____
up_lr _____

Reference No.

887273

Signature of Owner _____ **Date** ____/____/____

Vehicle Ident. No. (VIN.) (Location shown on archival record sheet)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GKDM19W0TB511059	GMC	SAFARI	1996	

Dealer's Name _____

Engine Size
(CID/CC/L _____)

No Cylinders _____

☐	Turbo
☐	Diesel
☐	Gas
☐	Fuel Injectio

☐ New ☒ Used

City _____ State _____ Zip Code _____

☐ Yes☐ 3-Point Belt ☐ Motorbelt☐ Driverside Airbag ☐ 2☐ Yes☒ No☐ Front

☐ Rear

☐ Car ☐ Sport Ult

☒ Van	☐ Truck
☐ Minivan	☐ Motorcycle

☐ Other☐ 2-Door
☒ 4-Door☐ Station wagon☐ Pick Up Truck☐ Other _____

Component 11607000	Part Name(s) AIR CONDITIONER:EVAPORATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 0	Date(s) of Failure(s) 12-APR-2001 63000 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NIITSA Previously ☐ Yes ☐ No

Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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CONSUMER TRIED TO TURN ON AIR CONDITIONER, AND IT BLEWOUT HOT AIR. TOOK VEHICLE TO DEALER, AND THEY SAID IT WAS EVAPORATER CORE THAT NEEDED REPLACING.*AK

CC-BY-NC-ND 4.0 International license

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335 Date Received <u>02-MAY-2001</u> Date <u>02-MAY-2001</u> Reference No. <u>887273</u> Work No. <u>[REDACTED]</u> Home No. <u>SAME</u>	
	OWNER INFORMATION (Type or Print) [REDACTED] 689727		[REDACTED]	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date 5-29-01

VEHICLE INFORMATION				
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 1GKDM19W0TB511059	Vehicle Make GMC	Vehicle Model SAFARI	Vehicle Year 1996	Current Odometer Reading 64,402
Purchase Date <u>1-2-96</u>	Dealer's Name _____		Engine Size (CID/CC/L) <u>6</u>	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☒ New ☒ Used <u>NOT</u>	City _____ State _____ Zip Code _____		No Cylinders <u>6</u>	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☐ 4 Wheel
Vehicle Type ☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 11607000	Part Name(s) AIR CONDITIONER:EVAPORATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 0	Date(s) of Failure(s) <u>12-APR-2001</u> Mileage at Failure(s) <u>63000</u> Vehicle Speed at Failure(s) <u>0</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER TRIED TO TURN ON AIR CONDITIONER, AND IT BLEWOUT HOT AIR. TOOK VEHICLE TO DEALER, AND THEY SAID IT WAS EVAPORATER CORE THAT NEEDED REPLACING. AK
 HENRY MARTENS DEALERSHIP, IN LEAVENWORTH, KS. IS WHERE I TOOK OUR VEHICLE BECAUSE IT WAS CLOSER THAN DRIVING TO NEBRASKA WHERE WE DID PURCHASE THE VEHICLE. THE SERVICE MGR. TOLD ME IT WAS THE EVAPORATOR CORE AND IT WOULD COST \$75.00 TO REPLACE. I WANTED A SECOND OPINION SO I

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TOOK IT TO ROBERTS, IN PLATE CITY, MO. THEY CHARGED THE AIR CONDITIONER, SAID THEY COULDN'T FIND ANY LEAKS AND MY BILL WAS \$1.00. THE AIR HAS BEEN WORKING FINE SINCE.

CONTINUED ON BACK

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

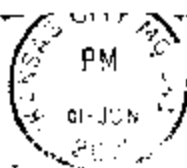
I REALIZE THAT THIS IS NOT A SAFETY ISSUE. I
MERELY WANTED TO FIND OUT IF THERE EVER WAS
A RECALL. I GUESS THE DEALERSHIP IN KANSAS
THOUGHT THAT WE HAD A MONEY TREE IN OUR
BACK YARD. I DON'T APPRECIATE BEING
TAKEN TO THE CLEANERS

☆ U.S. G.P.O.: 1992-625-887 / 10096

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590