



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 284

Date Received

01-MAY-2001

Od_or

rt_dt

od_rt

ip_lr

Reference No.

887219

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WDBDA65J9YB116197		MERCEDES BENZ	320SL	2000	
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06420000	Part Name(s) FUEL:THROTTLE LINKAGES:ACCELERATOR:RIGID	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
--	---	---------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

RPMS INCREASE AAT 20MPH. DRIVER HAS TO PUT VEHICLE INTO NEUTRAL TO STOP. DEALER HAS INSPECTED VEHICLE.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 284 Date Received: <u>01-MAY-2001</u> Reference No. <u>887219</u> Work Number <u>[REDACTED]</u> Home Number <u>[REDACTED]</u>	
OWNER INFORMATION (Type or Print)			
[REDACTED] 89576 SOMERSET		[REDACTED] 73	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner: [REDACTED] Date: <u>5/11/01</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) <u>WDBJH WDBDA65J9YB116197</u> (If located at bottom of windshield on driver's side)	Vehicle Make <u>MERCEDES BENZ</u>	Vehicle Model <u>2000 E320S</u>	Vehicle Year <u>2000</u>
		Current Odometer Reading <u>13,000+</u>	
Purchase Date <u>APRIL 2000</u> ☒ New ☐ Used	Dealer's Name <u>DAVID MICHAEL</u> City <u>FREEDHOLD</u> State <u>NJ</u> Zip Code <u>07728</u>		Engine Size (CID/CC/L) <u>3.2 L</u> No Cylinders <u>6</u> ☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☒ No
Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ut ☐ Truck ☐ Motorcycle ☐ Minivan ☒ Others <u>STATION WAGON</u>		Body Style ☐ 2-Door ☐ 4-Door ☒ Station Wagon ☐ Pick Up Truck ☐ Other
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>06420000</u>	Part Name(s) <u>FUEL:THROTTLE LINKAGES:ACCELERATOR:RIGID</u>	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures <u>1-2</u>	Date(s) of Failure(s) <u>NOV. 20, 2000</u> Mileage at Failure(s) <u>18,770 (APPROX)</u> Vehicle Speed at Failure(s) <u>20 (APPROX)</u>	Failed Part(s) Available? ☐ Yes ☒ No	NHTSA Previously Contacted? ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☒ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>NONE</u>	Number of Fatalities <u>NONE</u>
		Estimated Property Damage <u>\$1022</u>	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
RPMS INCREASE AAT 20MPH. DRIVER HAS TO PUT VEHICLE INTO NEUTRAL TO STOP. DEALER HAS INSPECTED VEHICLE.*AK WHILE ATTEMPTING TO STOP VEHICLE, THE ENGINE "SURGED" (INCREASED RPM) UNEXPECTEDLY WHEN I HAD DECELERATED TO ABOUT 20MPH THEREBY RESISTING FURTHER REDUCTIONS IN SPEED. I WAS ABLE TO STOP ONLY AFTER SHIFTING INTO NEUTRAL. THE DEALER REPORTS THE CAR IS OPERATING "AS DESIGNED." THE PROLONGED STOPPING DISTANCE CAUSED ME TO STRIKE THE VEHICLE AHEAD			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

WILL YOU PLEASE INFORM ME ABOUT ANY OTHER REPORTS OF
MERCEDES-BENZ MODEL E-320 ENGINES FAILING TO SHUT DOWN
AND/OR "SURGING" WHILE OPERATORS WERE ATTEMPTING TO
STOP. THANK YOU.
(MERCEDES REPORTS TO ME ONLY THAT "VEHICLE IS
OPERATING AS DESIGNED.")

☆ U.S. G.P.O.: 1982-023-037 / 00006

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

KILMER P&DC NJ 03/11/01 18:42 1559.2



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

