



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 197

Date Received

26-APR-2001

Od_or

rt_dt

pd_rt

rp_lr

Reference No.

886902

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTZR15X0WPB59156		FIRESTONE	WILDERNESS AT	1900	
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
				☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02740000	Part Name(s) TIRES:TREAD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 0	Date(s) of Failure(s) 26-APR-2001 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FIRESTONE, WILDERNESS AT TIRES WERE ORIGINAL EQUIPMENT ON A 1998, FORD, RANGER, AND TIRES HAD 49000 MILES ON THEM. CONSUMER HAD NOTICED TREAD SEPARATION FROM OUTER SIDEWALL WHERE TREAD MET SIDEWALL. P265/75R15, DOT W2B1PK. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 197	
		Date Received 01 JUL -2 AM 8:58 26-APR-2001 OFFICE DEFECTS INVESTIGATION	Od_or _____ rt_d1 _____ od_r1 _____ up_ltr _____ Reference No. 886902
OWNER INFORMATION (Type or Print)			
		688907 Work Number _____ Home Number _____	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an address to the vehicle manufacturer, _____ Signature of Owner _____ Date 5.17.01			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 1FTZR15X0WPB59156		Vehicle Make FORD FIRESTONE	Vehicle Model Ranger WILDERNESS AT
		Vehicle Year 1998	Current Odometer Reading 49,000
Purchase Date _____ ☐ New ☒ Used	Dealer's Name <u>Heritage Ford Mercury</u> <u>3075 E. 4th St</u> City <u>Canyon</u> State <u>TX</u> Zip Code <u>79112</u>		Engine Size (CID/CC/L) <u>4.0</u> No Cylinders <u>6 cyl</u> ☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☒ No
Drive Train ☐ Front ☒ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Ut ☒ 2-Door ☐ Van ☒ Truck ☐ 4-Door ☐ Minivan ☐ Motorcycle ☐ Stationwagon ☐ Other ☒ Pick Up Truck ☐ Other	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02740000	Part Name(s) TIRES: TREAD 4 Tires all separating from		Location ☒ Left ☒ Right ☒ Front ☒ Rear
		Failed Part(s) ☒ Original ☐ Replacement	
No. of Failures 04	Date(s) of Failure(s) 26-APR-2001 Mileage at Failure(s) 49,000 Vehicle Speed at Failure(s) 0		Failed Part(s) Available? ☒ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0
		Estimated Property Damage \$529.99 Replacement Cost	Reported to Police ☒ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
FIRESTONE, WILDERNESS AT TIRES WERE ORIGINAL EQUIPMENT ON A 1998, FORD, RANGER, AND TIRES HAD 49000 MILES ON THEM. CONSUMER HAD NOTICED TREAD SEPARATION FROM OUTER SIDEWALL WHERE TREAD MET SIDEWALL. P265/75R16, DOT W2B1PK. *AKJ) I Took my truck to 3 Firestone Dealers & one Ford Dealer 2 of the 3 Firestone Dealers Recommended Replacement because of separation but they did not have the tires to place them the 3rd Firestone the only one with replacement tires said they were not separating that the cracks were spine cracks they did not even look at the back of the tires			
CONTINUE ON BACK IF NEEDED			
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Field to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURES (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

DOT W29V1PK

MANUFACTURER/TIRE NAME

Firestone Wilderness AT

SIZE

P265/75R15

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

which were worse but did offer to sell me a set. The general manager said the other 2 firestone dealers were not trained properly. And assured me the tires were safe. On the way home I stopped at Carriage Ford showed the service Manager Glen Doty he said I should get the tires off the truck immediately but he could not do so because Firestone shut them out. So I went back to the other 2 Firestone dealers. They told me they were in fact trained at the same facility and they give me Firestone claims number said they would make them replace the tires they did not. I left there went to Big O Tires and purchased tires which I could not afford. But I had to take them off because I transport my children back and forth to school. Thank You

★ U.S.G.P.D. 7902-020-007/0000

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

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Penalty for Private Use \$300

BUSINESS REPLY MAIL

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National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590

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